

Privacy Policy – Web and Internet

Compass Point Bible Church, respects the privacy of visitors to its website, www.compasspointonline.ca. Personal information may be collected, used, and disclosed by Compass Point in accordance with this privacy statement, is based on Compass Point's Privacy Statement and adheres to the CSA 10 Privacy Principles. In Compass Point's Privacy Statement personal information is defined as that which can be used to associate or identify a specific individual and may include name, home address, telephone number, cell phone and email address, credit card and banking data, health card and social insurance numbers. Information that is available through the public domain such as that printed on a business card is not considered to be personal information and may include position or job title and business address, telephone, cell, fax and email address.

Individuals may visit www.compasspointonline.ca without disclosing or revealing personal information. Compass Point only collects personal information about members, adherents and visitors when informed consent is provided and the purposes for use have been explained. This would include registering for services or programs via the website or completing online surveys. By completing online electronic forms and surveys individuals are providing consent to Compass Point to collect, use, and disclose the personal information they enter.

This privacy statement is intended to address personal information collected through interaction with www.compasspointonline.ca. To learn more about Compass Point and its privacy policies and procedures please contact the Personal Information Compliance Officer at privacy@compasspointonline.ca.

Collection and use of Personal Information:

Individuals who register for Compass Point services and programs through the www.compasspointonline.ca websites need to provide certain personal information in order that Compass Point can register them for the programs they have selected or provide the services they have requested.

The online registration process will require name and other contact information such as address, phone number and email address. Individuals may also be asked to select and enter a UserID and Password to access selected www.compasspointonline.ca services in the future.

From time to time Compass Point will use transaction history to generate statistics on usage and performance reports for use internally within Compass Point. This is done to enable Compass Point to improve service, eliminate unused pages and features and determine if additional features and innovation are necessary.

www.compasspointonline.ca may have a number of locations where members, adherents and visitors may provide personal information that that will allow Compass Point to enhance the services provided. This may include, but is not limited to: a) managing personal information within an individual profile; b) provide information and feedback on Compass Point's programs; c) request pastoral counselling; d) ask for theological or biblical interpretation; and d) suggest changes to existing programs or new programs which may be introduced after consultation with the Pastoral and Administrative Staff or Board, as appropriate.

Where applicable, the Identified Purpose is displayed to explicitly explain which personal information is being collected and how it will be used and disclosed.

Collection of information that does not identify the Individual:

Upon entering www.compasspointonline.ca websites some technical information will be logged for every session. This may include: a) the individual's internet address; b) the address of the ISP providing the client access to Compass Point sites; c) the duration of the session; d) the specific pages visited; e) the operating system and web browser software each visitor uses; f) if the connection was made through a specific search engine; and h) the keywords used to find Compass Point's websites.

These technical logs do not, and will not, contain any personal information and are available only to Compass Point's technical staff or service providers. The log information is used for the sole purpose of tracking each session in order to improve navigation and performance. Technical data is never tied back to a specific individual; however, this may be necessary should Compass Point encounter security problems.

Temporary cookies will be employed for each session. The cookie is placed on the individual's PC, through the browser, to enhance the use of the site and the performance of the session, providing a unique identifier as the individual navigates from page to page. Upon termination of the session, the cookie is destroyed.

Cookies are never used to redirect member, adherent or visitor session to servers outside the purview of Compass Point Bible Church with the possible following exception:

Individuals who register and use Compass Point online services have their account and personal information stored and secured in a database under the control of ACS Technologies Inc. Their privacy policy can be found at <https://secure.accessacs.com/access/legal/PrivacyPolicy1.aspx>.

Disclosure and Retention of Personal Information

Individuals who provide personal information through www.compasspointonline.ca are assured that Compass Point will not disclose this data to any third party and will manage the integrity of the data in keeping with the Canadian Standards Association, CSA, Principles 1, 2, 3 and 5.

In the event that an account is no longer required, or the individual wishes to terminate the relationship with Compass Point and www.compasspointonline.ca, it is the member's, adherent's and visitor's responsibility to advise Compass Point of their decision to cancel the services and programs assigned to the specific profile. This may be done by emailing privacy@compasspointonline.ca.

Accuracy of Your Information

Compass Point makes every effort to ensure that the information it collects and stores is accurate; however, it is ultimately the responsibility of the member, adherent or visitor to validate the information and notify Compass Point if data is inaccurate and requires modification. This is necessary to ensure that Compass Point can continue to use accurate data to provide meaningful services to its members, adherents and visitors.

Please contact the Personal Information Compliance Officer at privacy@compasspointonline.ca for information on the data stored by Compass Point.

Data transmission security:

Where appropriate, Compass Point provides a secure online environment by which the transmission of personal information such as usernames and passwords occurs in an encrypted manner. Compass Point uses proven, internationally recognised security methodologies and encryption protocols.

Contacting Compass Point Bible Church.

As a good corporate citizen, Compass Point Bible Church accepts responsibility for managing the confidentiality and security of the personal information of members, adherents and visitors provided through www.compasspointonline.ca. As a steward of the personal data provided by its employees, volunteers, members, adherents and visitors Compass Point is committed to maintaining their anonymity and pledges to continue to provide additional protection as technology improves and best practices are recognised.

Compass Point will continually monitor its data collection and management practices to ensure that it abides by the ten principles provided by the Canadian Standards Association, (CSA).

Any concerns regarding privacy or data collection and management practices should be directed to the Personal Information Compliance Officer, privacy@compasspointonline.ca.