

Q: Is it safe to give online? Yes. In many ways giving online is safer than writing a check or giving cash. An electronic gift cannot be lost or stolen.

Q: What types of bank accounts can I give from? Your gifts can be deducted from either your checking or savings account, debit card or credit card.

Q: Are there any fees involved with giving online? No. You will not pay any fees with an online gift. Giving online allows volunteers and staff to process your gifts more efficiently, providing for better stewardship of your offerings.

Q: Can I make a one-time contribution? Yes. You may make a one-time contribution or set up a recurring contribution that is scheduled to be deducted from your bank account at dates specified by you during the month.

Q: If I want to set up a recurring gift, what are my options for frequency of my gift? You may schedule gifts to be given weekly, every two weeks every month, or on the 1st and 15th of the month.

Q: Can I change my personal information or the amount or the frequency of my gift once I have set it up? Yes. You can change or cancel your contribution at any time before the date of your next contribution. Log in to the system using your user name and password and make the necessary changes in the system. (Per IRS regulations, once a gift has been made to the church it cannot be refunded.)

Q: Will I still receive regular contribution statements from the church? Yes. We will continue to send contribution statements to your address on file for tax purposes.

Q: When will contributions be taken from my account? Contributions will be taken from your specified account within 48 business hours of the date you requested. This time frame allows time for the contribution to process through your account and the church's bank. If the date of your contribution falls on a weekend or a holiday, the transaction will be initiated on the next banking day.

Q: When will my online gift appear on my contribution record? Online contributions are automatically imported into the donors' contribution records in *myMDRC* under Profile>Giving Statement.