

## WoodsLink FAQ

1. What is my user name and password?  
Your user name is your first name plus your last name, with NO spaces. i.e. WoodsChurch, not Woods Church. Your password is e-mailed to you directly when you register online. If you cannot remember your password, click on the “Forgot password” link.
2. How secure is my data?  
The confidentiality of your data is our utmost priority. Only the data that we print in our existing church directory is available online. Our software provider, ACS Technologies, is the largest developer of church management software in the industry. They have a secured website that we access which is housed in a secured data center and is subject to period security audits to ensure safety and privacy of your data. No one else can see your confidential data.
3. Can I register and pay for an event online?  
It depends on the event, but generally yes. Both credit card and electronic check payments are available via WoodsLink.
4. Can I set up online giving?  
Yes. Your current giving history is available on your “Home” page. Click on the “Giving” tab to set up online or recurring gifts via electronic funds transfer or with your credit card.