

Holy Trinity Parish

Parish Survey Results-2008

Holy Trinity Parish Survey-2008

Part One = Survey Background

- **Methodology & Terms**
- **Participation by Group**
- **Survey Example**

Part Two = Survey Results

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

Part Three = Further Parishioner Feedback

- **Areas of Strength**
- **Areas needing improvement**

Part One

Methodology and Terms

- Statements with **RED** titles are repeats from 2004 survey
- Initial graph presents all groups (A,B,C,D,E) together
- “Group Breakdown” explores differences between groups A,B,C,D
- “Final Score” is weighted 1 (disagree completely) thru 5 (agree completely) with “no answer” excluded from the calculations
- A few respondents circled two answers, e.g. both “agree somewhat” and “agree completely”. In those instances each score got ½ credit.

Participation Rate By Demographic Group

Demo Group		Surveys Returned 2008	% of Total 2008	% of Total 2004	
A	School Families	88	33%	37%	
B	Non-School--Hd of HH <40 YO	32	12%	14%	
C	Non-School--Hd of HH >40 & <60	58	22%	24%	
D	Non-School--HD of HH > 60 YO	85	32%	24%	
E	Other	3	1%	1%	
TOTAL		266	100%	100%	

SERVICE, COMMUNITY, and STEWARDSHIP

We Need Your Opinion (circle your response)

- # 11 Holy Trinity provides parishioners with ample opportunities to get involved.
- I disagree completely I disagree somewhat I'm neutral on this matter I agree somewhat **I agree completely**
- # 12 The Holy Trinity Parish community is warm, friendly, and welcoming to all.
- I disagree completely I disagree somewhat I'm neutral on this matter I agree somewhat **I agree completely**
- # 13 Our Stewardship process (Time, Talent, and Treasure) works well.
- I disagree completely I disagree somewhat I'm neutral on this matter **I agree somewhat** I agree completely
- # 14 I am satisfied with the way I have fulfilled my own stewardship obligations
- I disagree completely I disagree somewhat I'm neutral on this matter **I agree somewhat** I agree completely
- # 15 Holy Trinity Parish does an excellent job of sharing its blessings with fellow Catholics beyond our boundaries and with the wider community.
- I disagree completely I disagree somewhat I'm neutral on this matter I agree somewhat **I agree completely**

Please use the space below to elaborate on any particular point. If you need more space, attach a page.

We need to take better advantage of all that HT has to offer

Part Two

Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

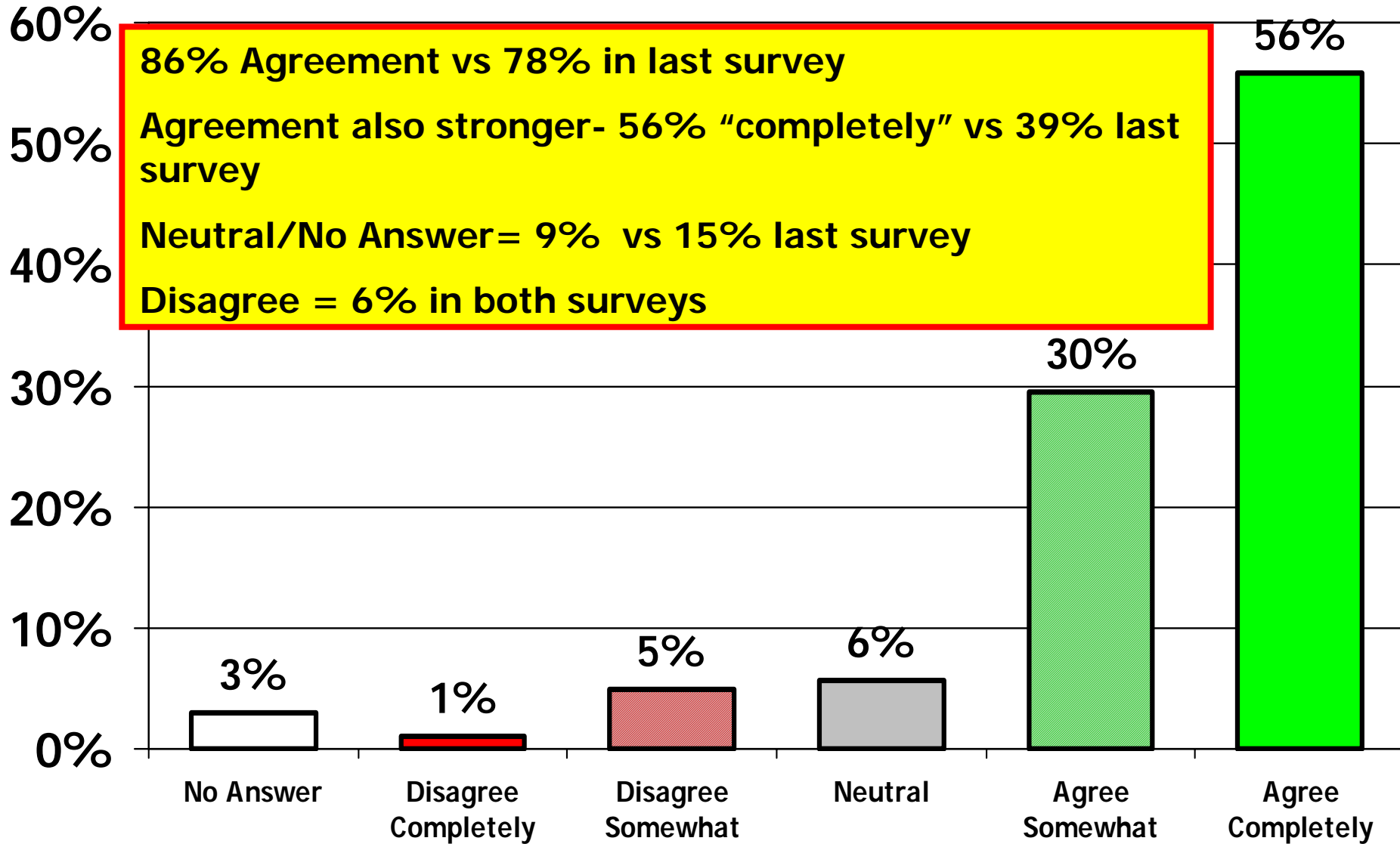
Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

#1

Worshipping at Holy Trinity Church is an enriching experience for me.

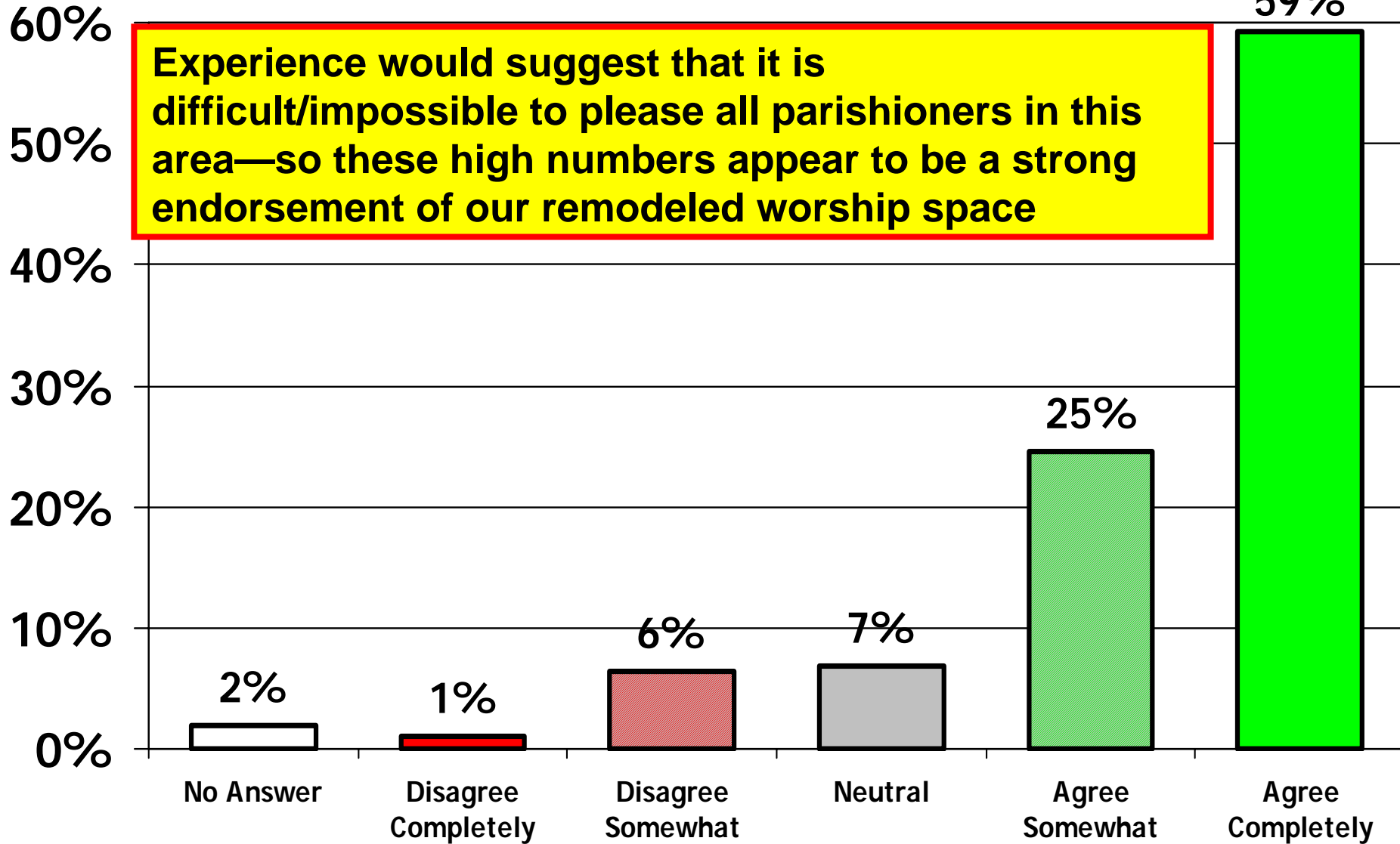


Statement 1—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	6%	2%	36%	56%		2%	6%	92%	4.4
B	3%	0%	6%	6%	22%	63%		9%	6%	84%	4.5
C	5%	2%	5%	14%	24%	50%		19%	7%	74%	4.2
D	4%	2%	5%	4%	28%	58%		7%	7%	86%	4.4
TOTAL	3%	1%	5%	6%	30%	56%		9%	6%	85%	4.4

Final Score= Average of all answers (excluding "no answer") with weighting of "Disagree Completely" =1 thru "Agree Completely" =5. Note "TOTAL" includes three respondents in Group D.

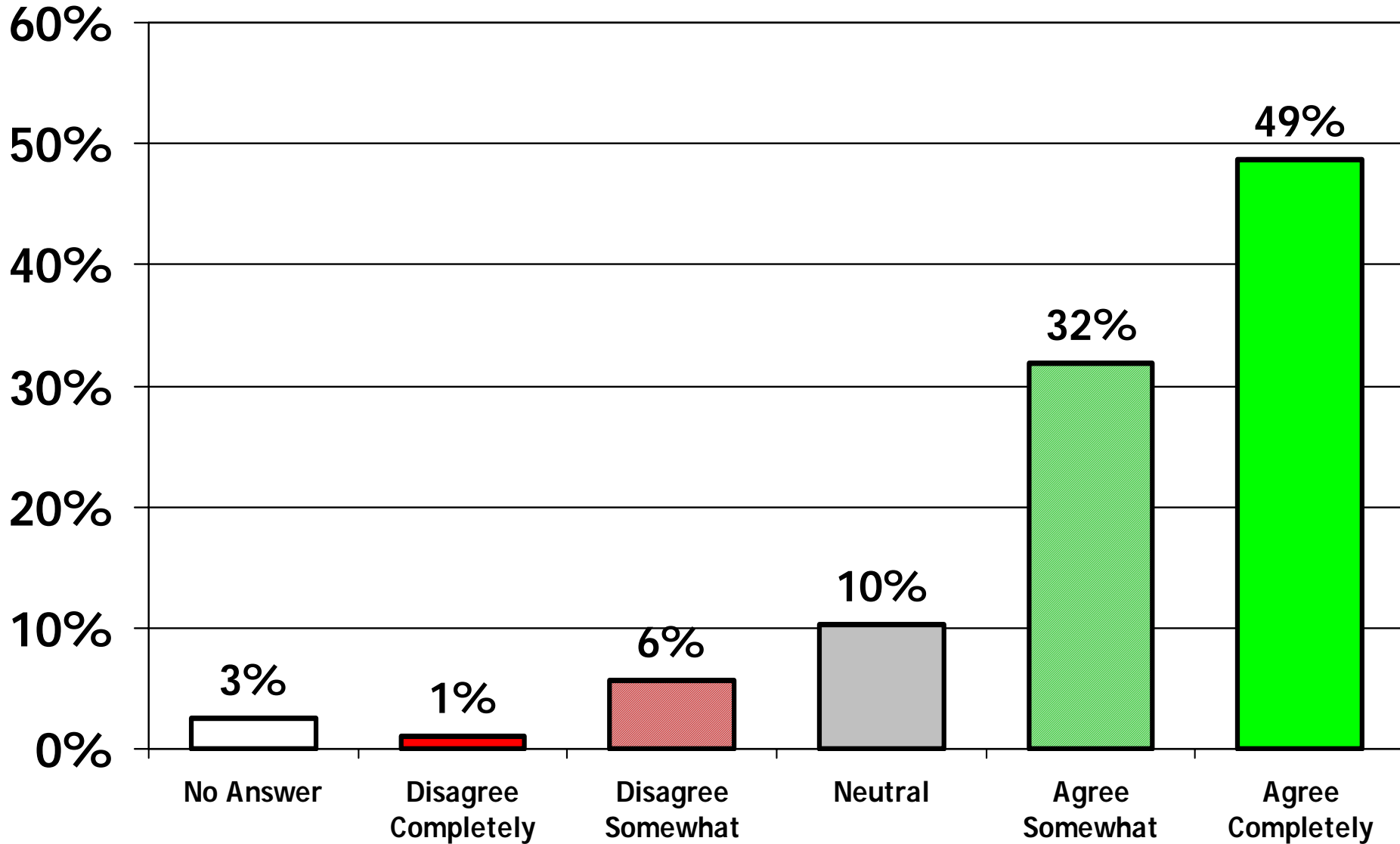
#2 I am pleased with the design of our remodeled worship space: the altar, seating, aisles, font, etc



Statement 2—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	3%	8%	32%	57%		8%	3%	89%	4.4
B	3%	3%	9%	3%	19%	63%		6%	13%	81%	4.3
C	2%	0%	9%	9%	28%	53%		10%	9%	81%	4.3
D	4%	2%	7%	6%	18%	64%		9%	9%	81%	4.4
TOTAL	2%	1%	6%	7%	25%	59%		9%	8%	84%	4.4

#3 My worship is enhanced by church's beauty— its permanent features and seasonal decorations

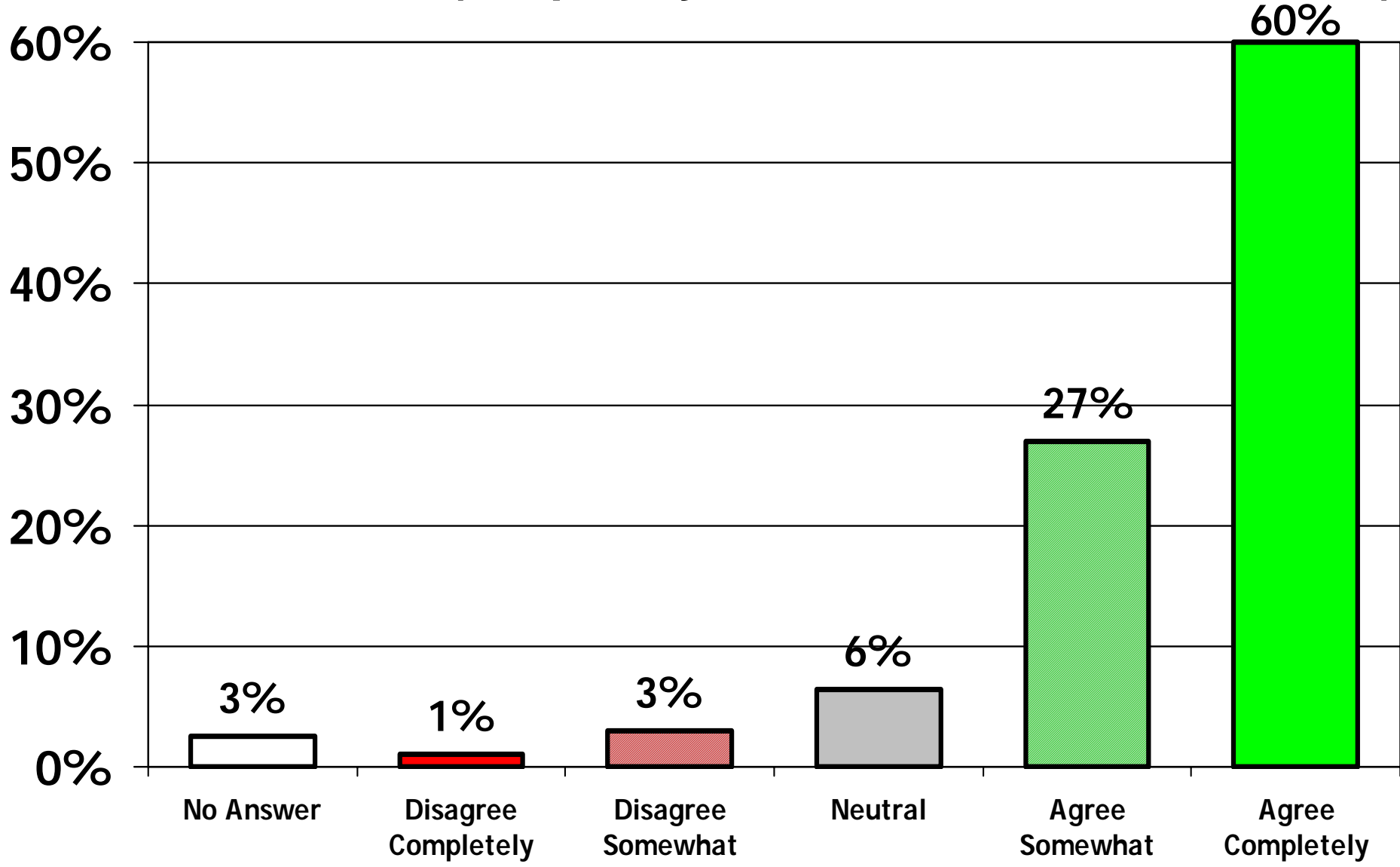


Statement 3—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	7%	14%	41%	39%		14%	7%	80%	4.1
B	3%	0%	3%	13%	34%	47%		16%	3%	81%	4.3
C	3%	2%	12%	10%	27%	46%		14%	14%	72%	4.1
D	5%	2%	1%	6%	26%	60%		11%	4%	86%	4.5
TOTAL	3%	1%	6%	10%	32%	49%		13%	7%	80%	4.2

#4

My worship is enhanced by participation of liturgical ministries—(hospitality, lectors, choir, musicians, etc)



Statement 4—Group Breakdown

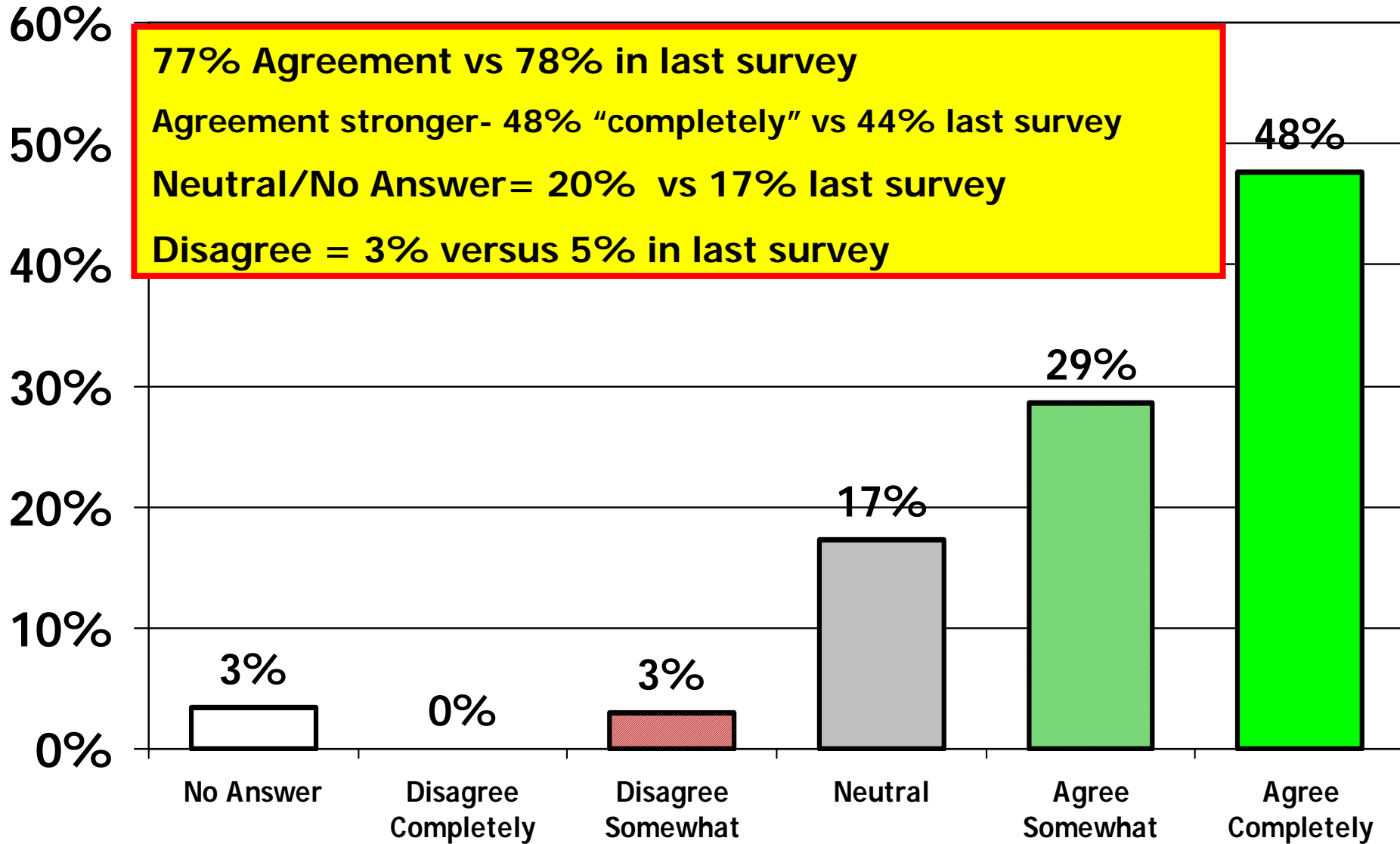
	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	5%	5%	34%	57%		5%	5%	91%	4.4
B	3%	0%	0%	0%	19%	78%		3%	0%	97%	4.8
C	5%	2%	2%	9%	25%	58%		14%	3%	83%	4.4
D	4%	2%	4%	9%	24%	58%		13%	6%	81%	4.4
TOTAL	3%	1%	3%	6%	27%	60%		9%	4%	87%	4.5

Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

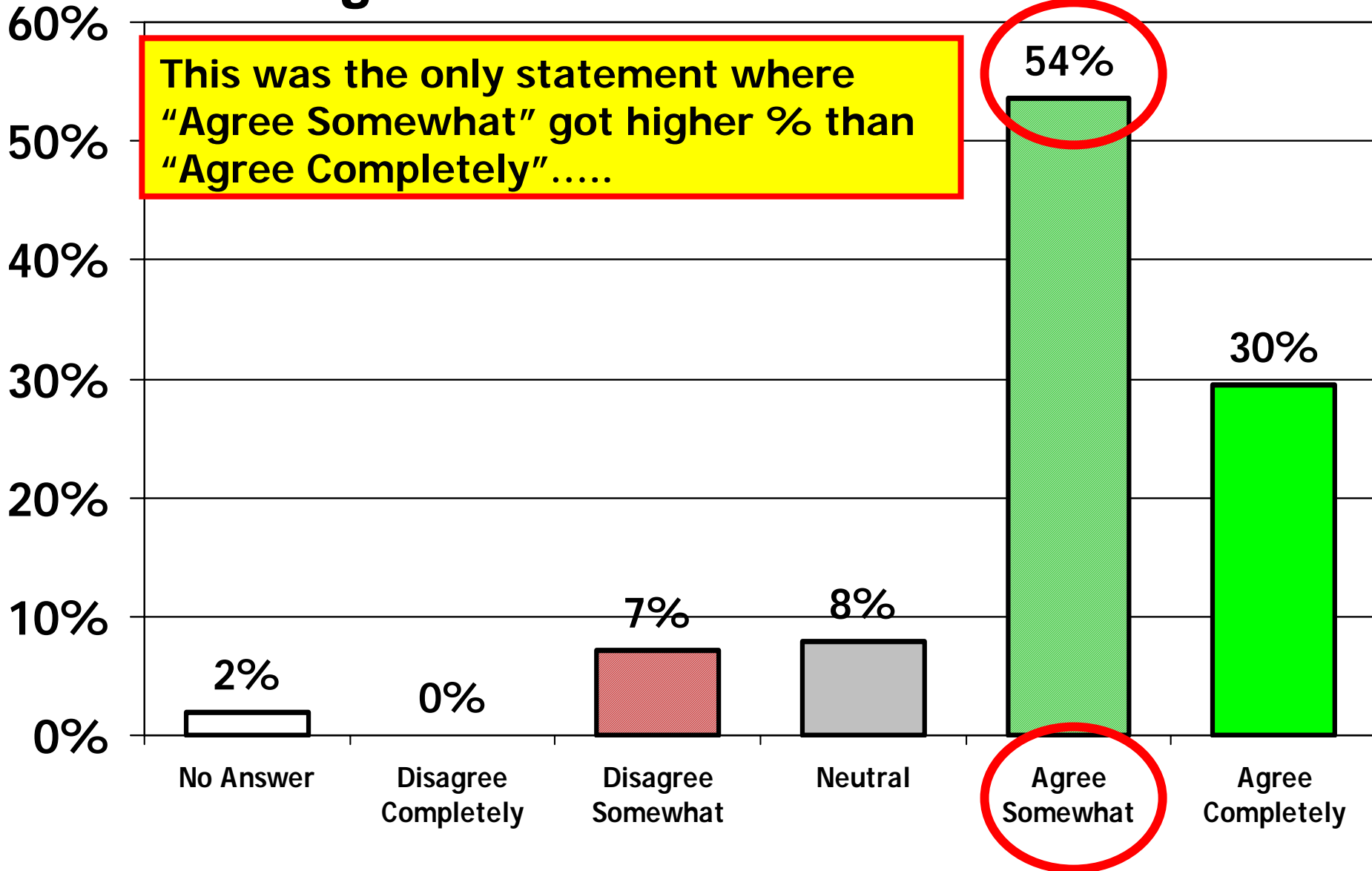
#5 I am pleased with the opportunities I have to enrich my faith thru lifelong formation



Statement 5—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	2%	19%	28%	50%		19%	2%	78%	4.3
B	3%	0%	3%	19%	38%	38%		22%	3%	75%	4.1
C	3%	0%	5%	19%	34%	38%		22%	5%	72%	4.1
D	6%	0%	2%	14%	21%	56%		20%	2%	78%	4.4
TOTAL	3%	0%	3%	17%	29%	48%		21%	3%	76%	4.3

#6 I know my Catholic faith well. I understand the teachings of the Catholic Church



Statement 6—Group Breakdown

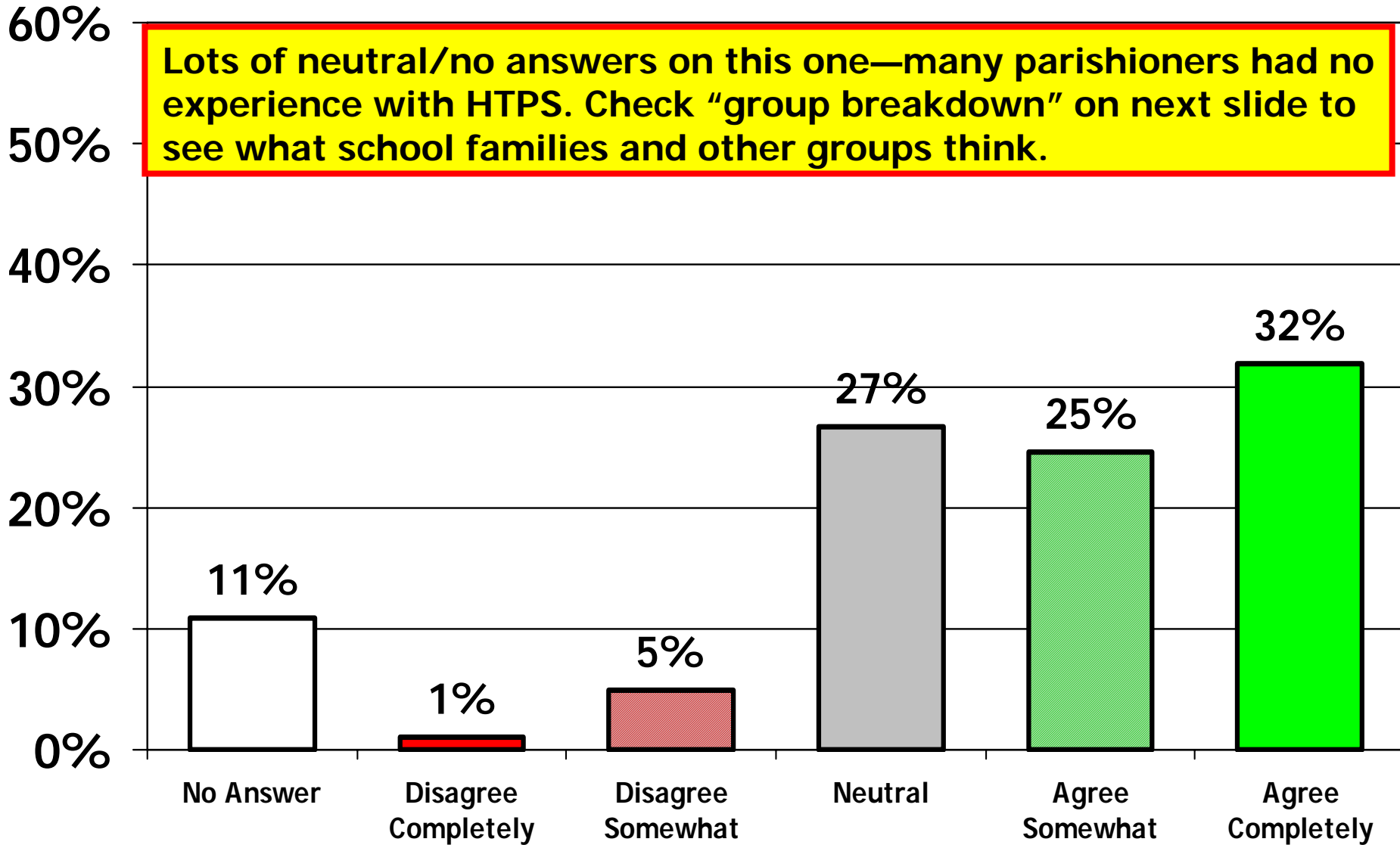
	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	8%	10%	66%	16%		10%	8%	82%	3.9
B	0%	0%	6%	3%	50%	41%		3%	6%	91%	4.3
C	2%	0%	10%	7%	54%	27%		9%	10%	81%	4.0
D	4%	0%	5%	8%	42%	41%		12%	5%	84%	4.2
TOTAL	2%	0%	7%	8%	54%	30%		10%	7%	83%	4.1

Only 16% of School Families (Group A) agreed completely with the statement

#7

HTPS helps all students fulfill their academic potential

Lots of neutral/no answers on this one—many parishioners had no experience with HTPS. Check “group breakdown” on next slide to see what school families and other groups think.



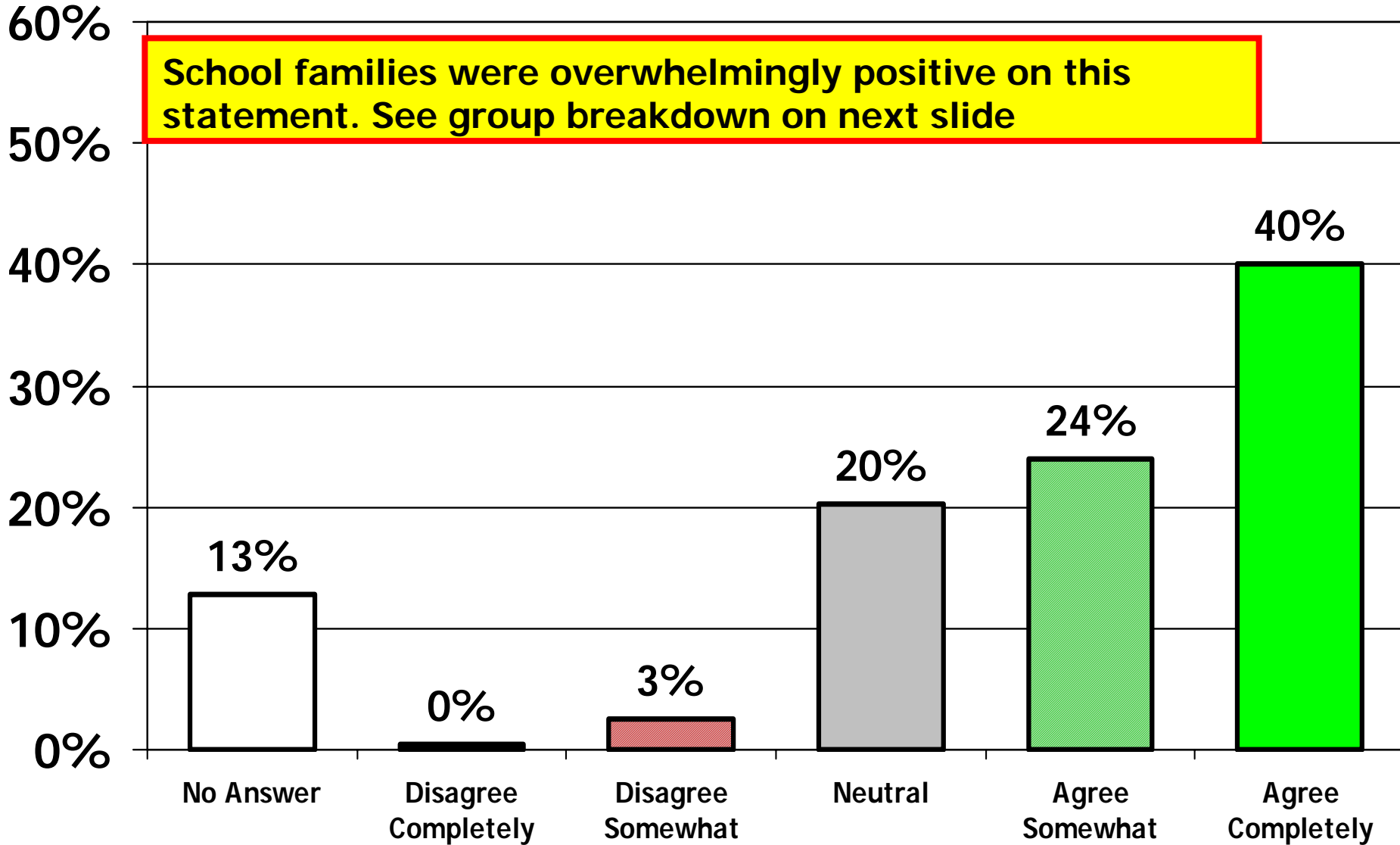
Statement 7—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	1%	10%	7%	45%	36%		7%	11%	82%	4.1
B	16%	0%	3%	47%	3%	31%		63%	3%	34%	3.7
C	14%	3%	5%	47%	15%	16%		60%	9%	31%	3.4
D	16%	0%	0%	26%	19%	39%		42%	0%	58%	4.2
TOTAL	11%	1%	5%	27%	25%	32%		38%	6%	56%	3.9

School families gave this statement high scores, but there were some negatives. Digging deeper into the individual surveys it appears that negatives revolved around some feeling that the school was geared to academically gifted ("above average") students and that other students might not be as well-served

#8 HTPS maintains environment rich w/Catholic identity

School families were overwhelmingly positive on this statement. See group breakdown on next slide



Statement 8—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	2%	5%	36%	57%		5%	2%	93%	4.5
B	16%	0%	0%	38%	13%	34%		53%	0%	47%	4.0
C	14%	2%	7%	31%	26%	21%		45%	9%	47%	3.7
D	22%	0%	1%	24%	14%	39%		46%	1%	53%	4.2
TOTAL	13%	0%	3%	20%	24%	40%		33%	3%	64%	4.2

Interesting to watch Group C's (Non-School, Hd of Hshld 40 to 59) answers on HTPS—Do we need to educate non school families more about what goes on at HTPS????

#9

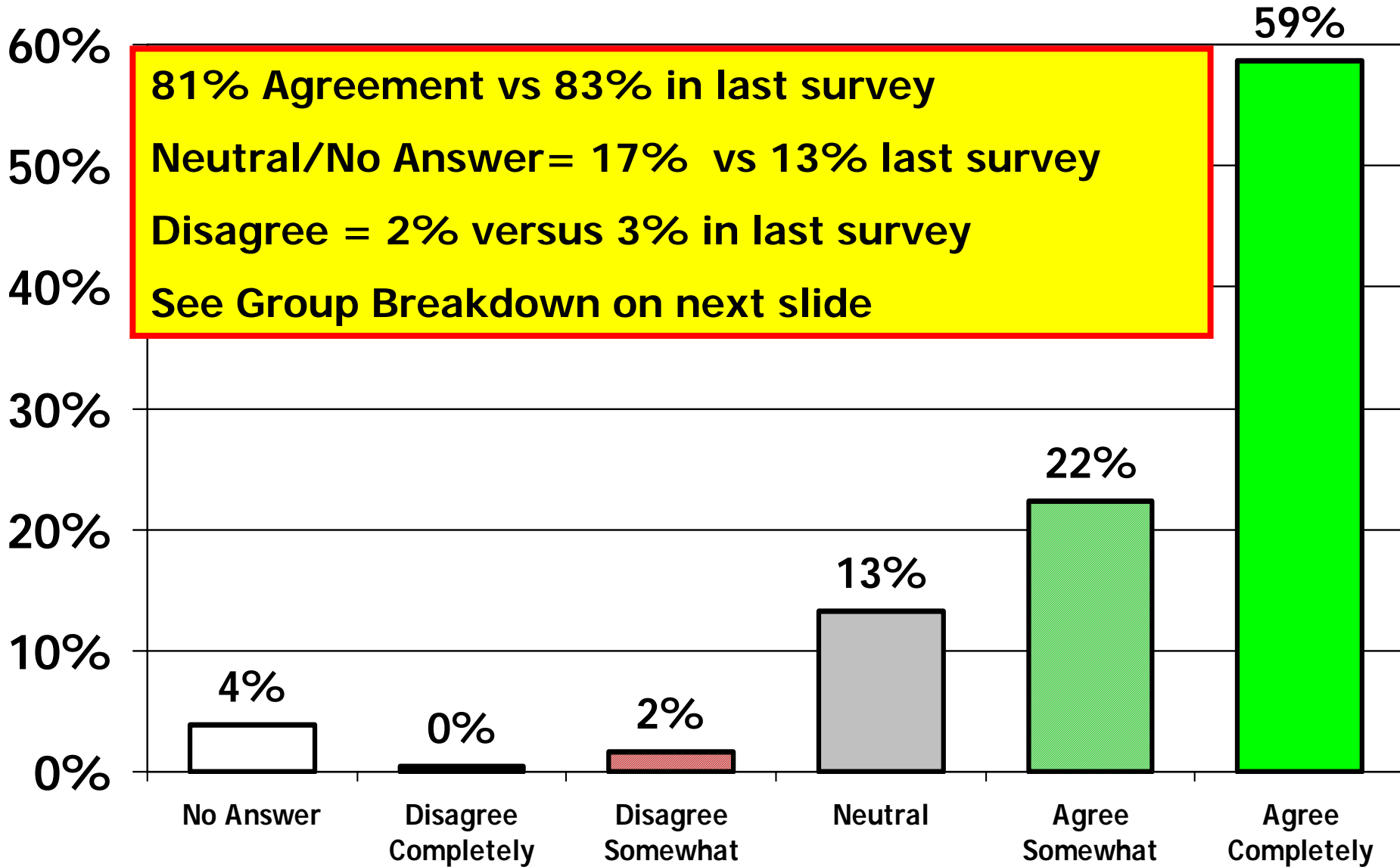
As a parishioner, I am proud of our HTTPS

81% Agreement vs 83% in last survey

Neutral/No Answer= 17% vs 13% last survey

Disagree = 2% versus 3% in last survey

See Group Breakdown on next slide

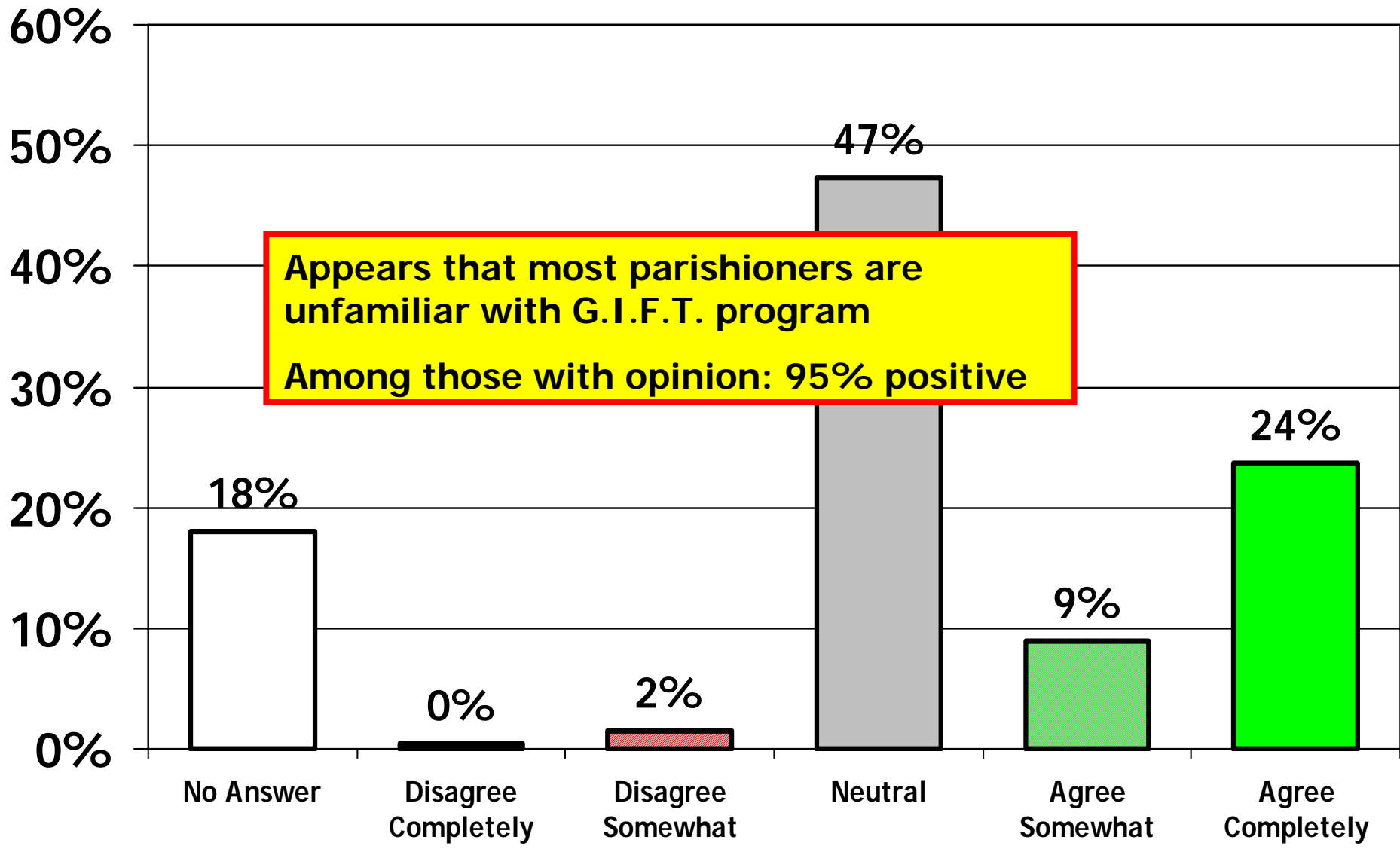


Statement 9—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	3%	2%	23%	72%		2%	3%	94%	4.6
B	6%	0%	0%	22%	22%	50%		28%	0%	72%	4.3
C	10%	0%	2%	26%	30%	32%		36%	2%	62%	4.0
D	11%	1%	0%	12%	15%	61%		22%	1%	76%	4.5
TOTAL	4%	0%	2%	13%	22%	59%		17%	2%	81%	4.4

HTPS families have an overwhelmingly positive feeling about our school.

#10 G.I.F.T. does good job with religious education



Statement 10—Group Breakdown

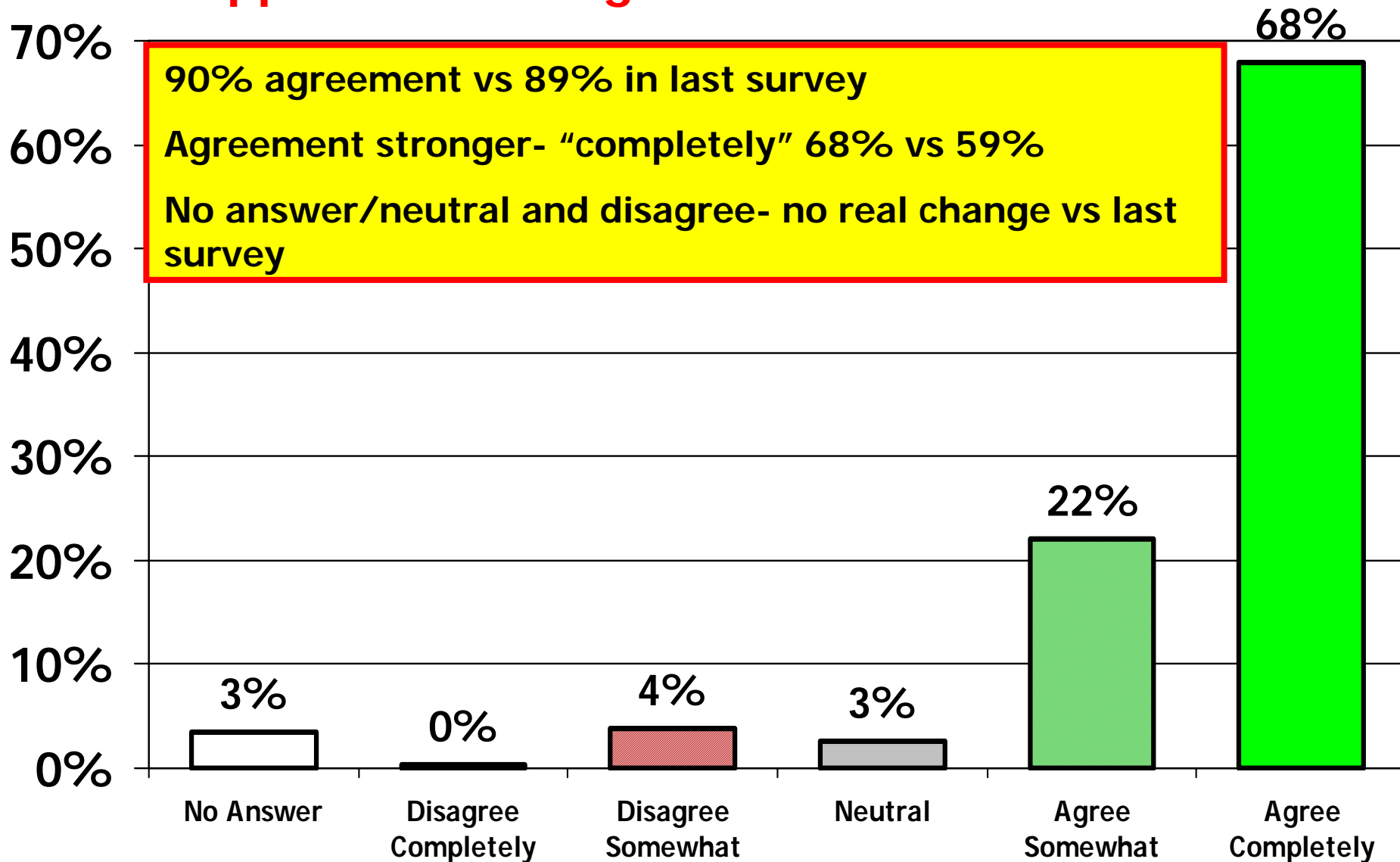
	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	13%	0%	1%	61%	8%	17%		74%	1%	25%	3.5
B	9%	0%	0%	66%	3%	22%		75%	0%	25%	3.5
C	17%	2%	3%	40%	19%	19%		57%	5%	38%	3.6
D	25%	0%	1%	33%	6%	35%		58%	1%	41%	4.0
TOTAL	18%	0%	2%	47%	9%	24%		65%	2%	33%	3.7

Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

#11 HT provides parishioners with lots of opportunities to get involved

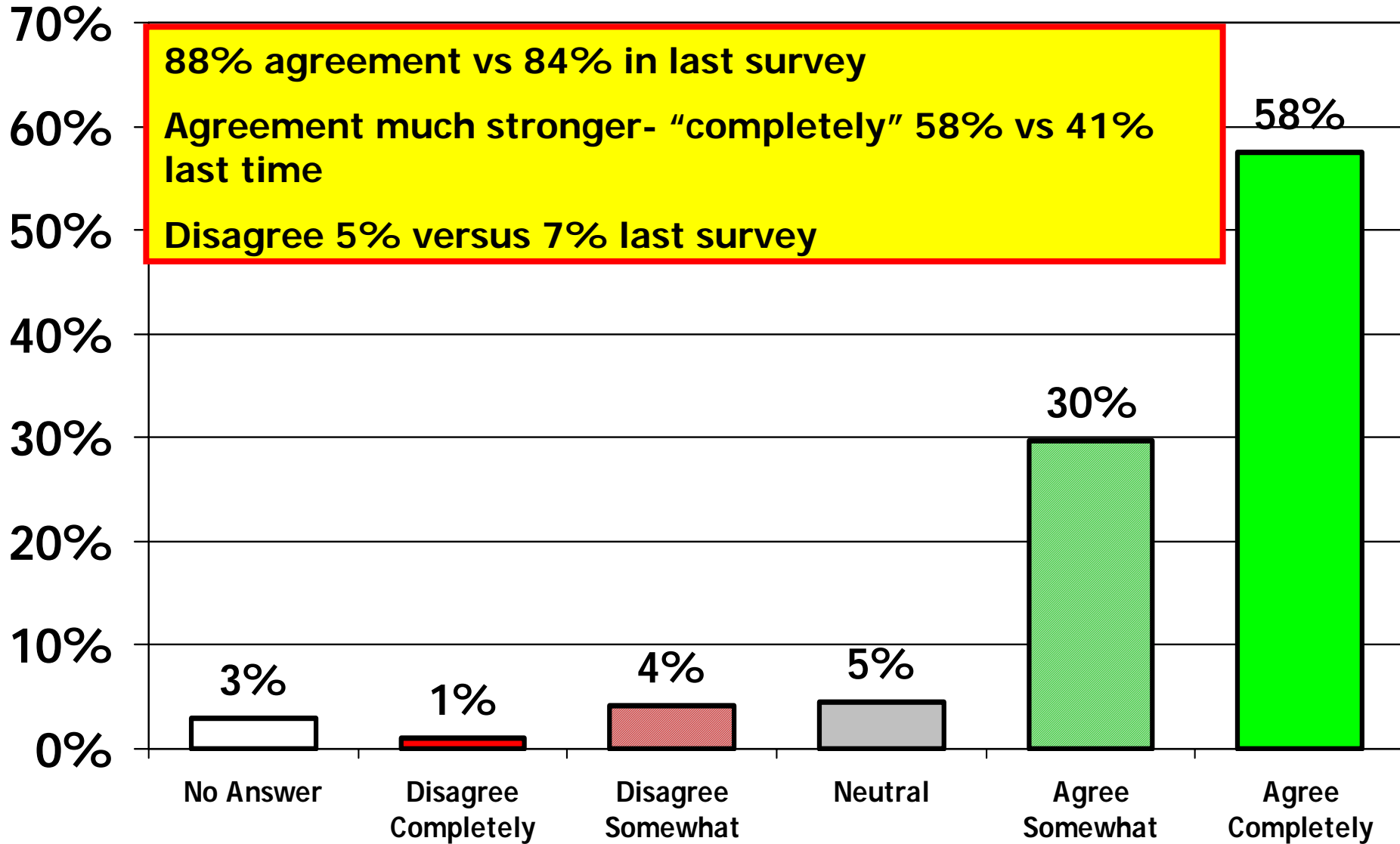


Statement 11—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	2%	1%	20%	76%		1%	2%	97%	4.7
B	3%	0%	9%	0%	28%	59%		3%	9%	88%	4.4
C	3%	0%	5%	3%	29%	59%		7%	5%	88%	4.5
D	7%	1%	2%	5%	16%	69%		12%	4%	85%	4.6
TOTAL	3%	0%	4%	3%	22%	68%		6%	4%	90%	4.6

#12

HT parish is warm, friendly, and welcoming to all



Statement 12—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	5%	3%	38%	55%		3%	5%	92%	4.4
B	3%	3%	3%	0%	19%	72%		3%	6%	91%	4.6
C	3%	2%	5%	10%	31%	48%		14%	7%	79%	4.2
D	6%	1%	4%	4%	25%	61%		9%	5%	86%	4.5
TOTAL	3%	1%	4%	5%	30%	58%		8%	5%	87%	4.4

#13

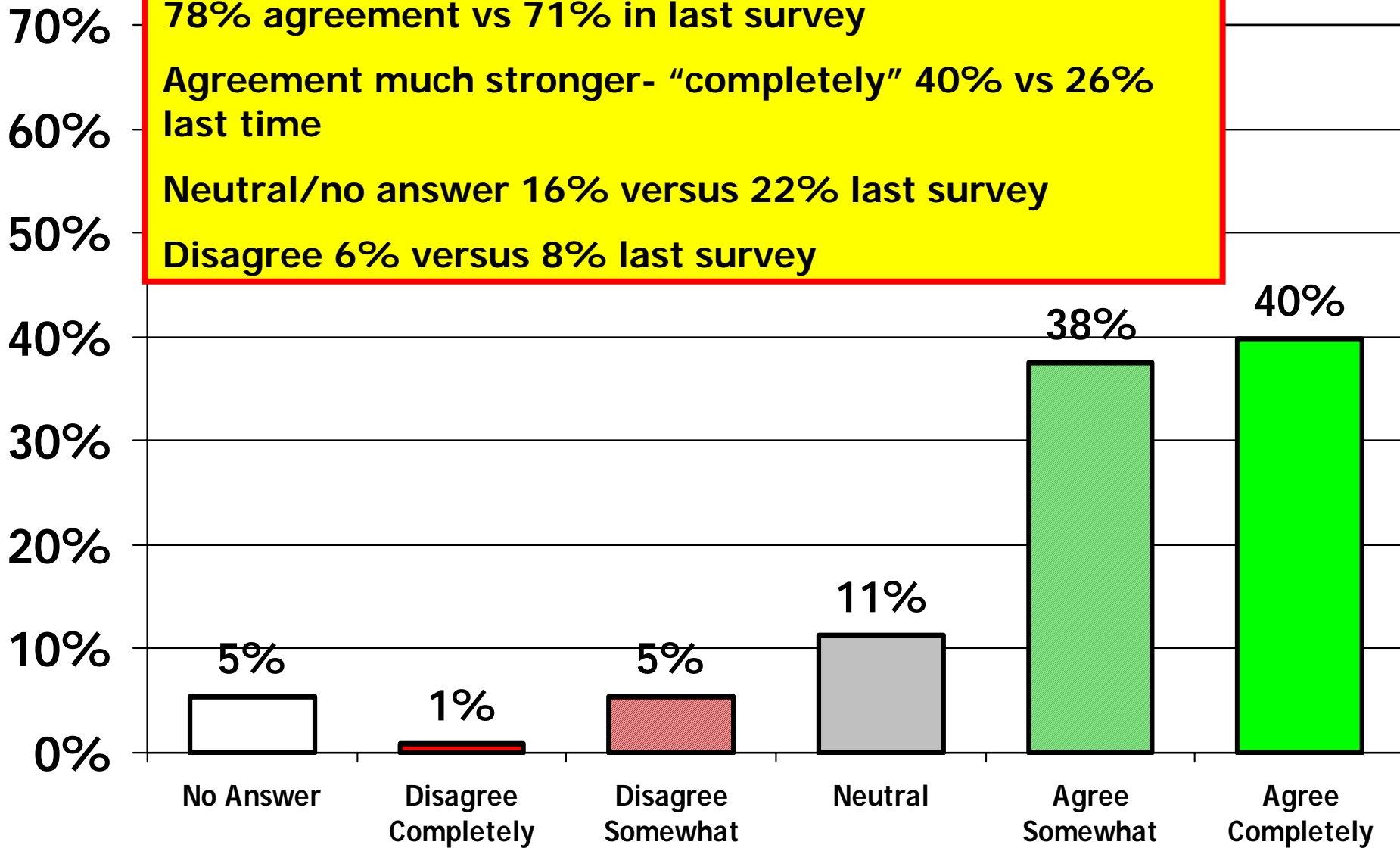
Stewardship (T,T,T) works well

78% agreement vs 71% in last survey

Agreement much stronger- "completely" 40% vs 26% last time

Neutral/no answer 16% versus 22% last survey

Disagree 6% versus 8% last survey

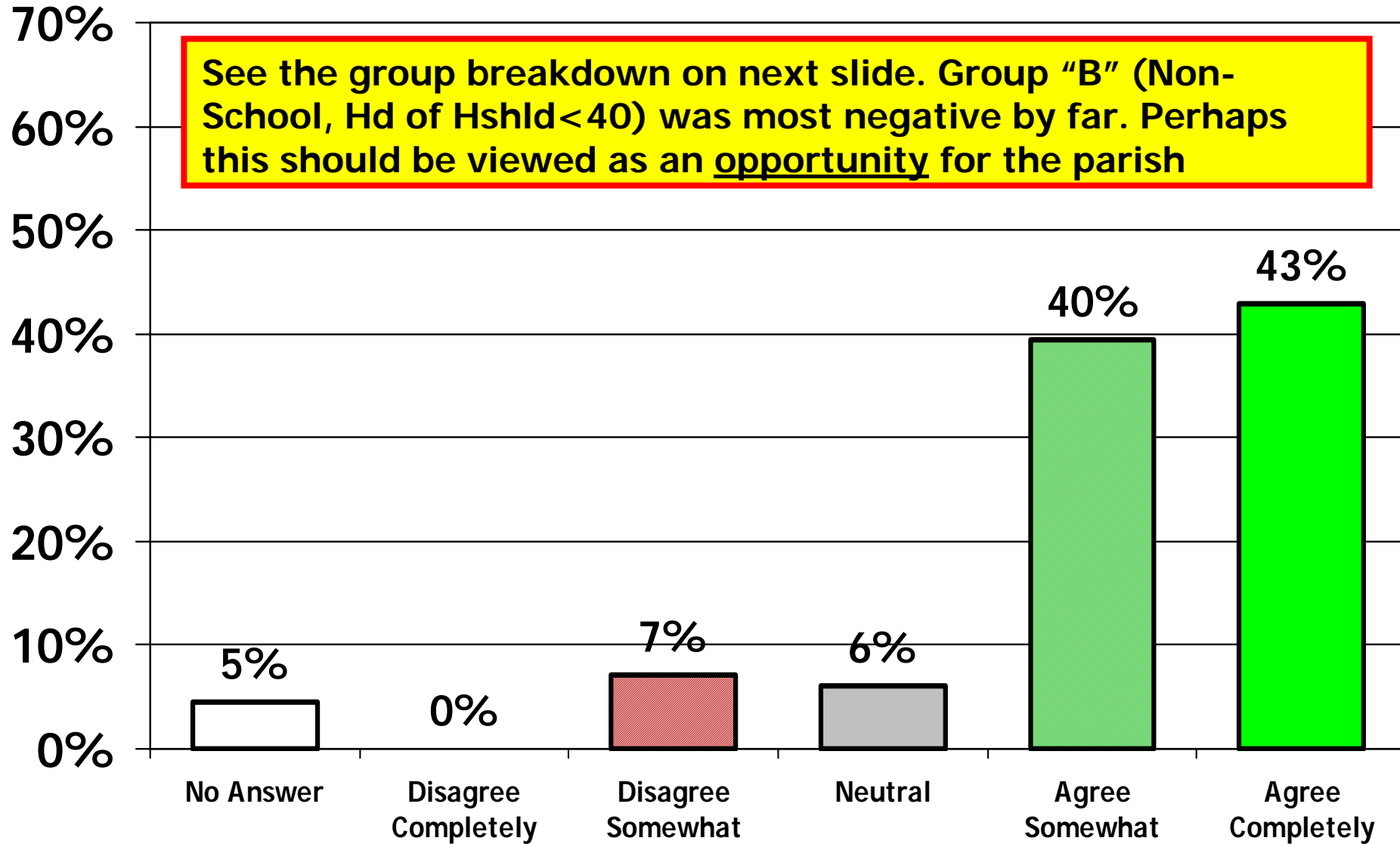


Statement 13—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	2%	5%	9%	48%	36%		9%	7%	84%	4.1
B	3%	0%	13%	16%	28%	41%		19%	13%	69%	4.0
C	5%	0%	3%	17%	45%	29%		22%	3%	74%	4.1
D	11%	0%	5%	8%	26%	51%		19%	5%	76%	4.4
TOTAL	5%	1%	5%	11%	38%	40%		17%	6%	77%	4.2

It's encouraging to see the improvement in this measure and to see the meaningful reduction in the "neutral/no answer" responses. The 13% negative for Group B bears investigation...

#14 I am satisfied with the way I have fulfilled my own stewardship obligations

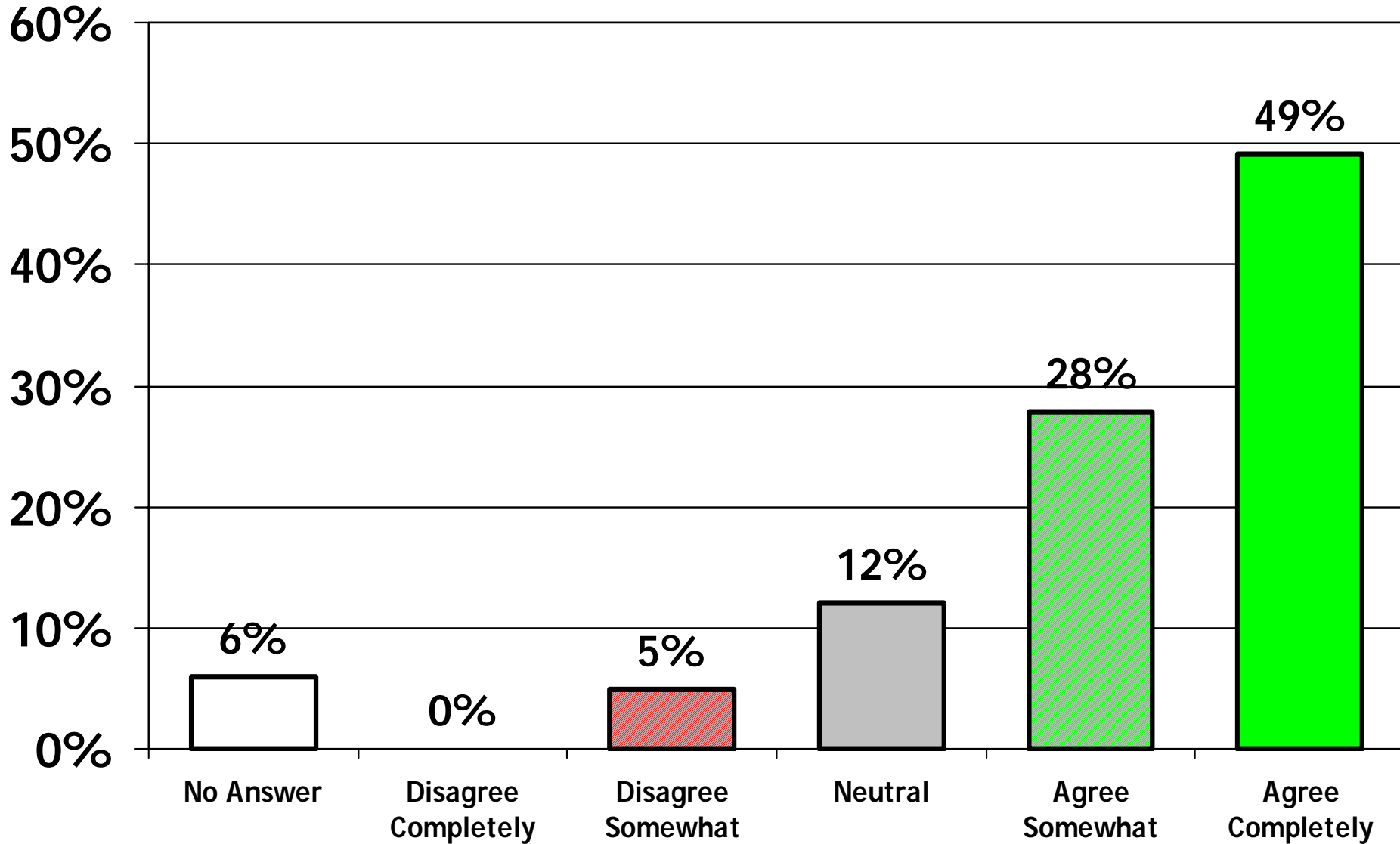


Statement 14—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	0%	5%	3%	44%	48%		3%	5%	92%	4.4
B	3%	0%	19%	13%	41%	25%		16%	19%	66%	3.7
C	5%	0%	14%	5%	45%	31%		10%	14%	76%	4.0
D	8%	0%	1%	7%	31%	53%		15%	1%	84%	4.5
TOTAL	5%	0%	7%	6%	39%	43%		11%	7%	82%	4.2

#15

HT Does a good job of sharing its blessings



Statement 15—Group Breakdown

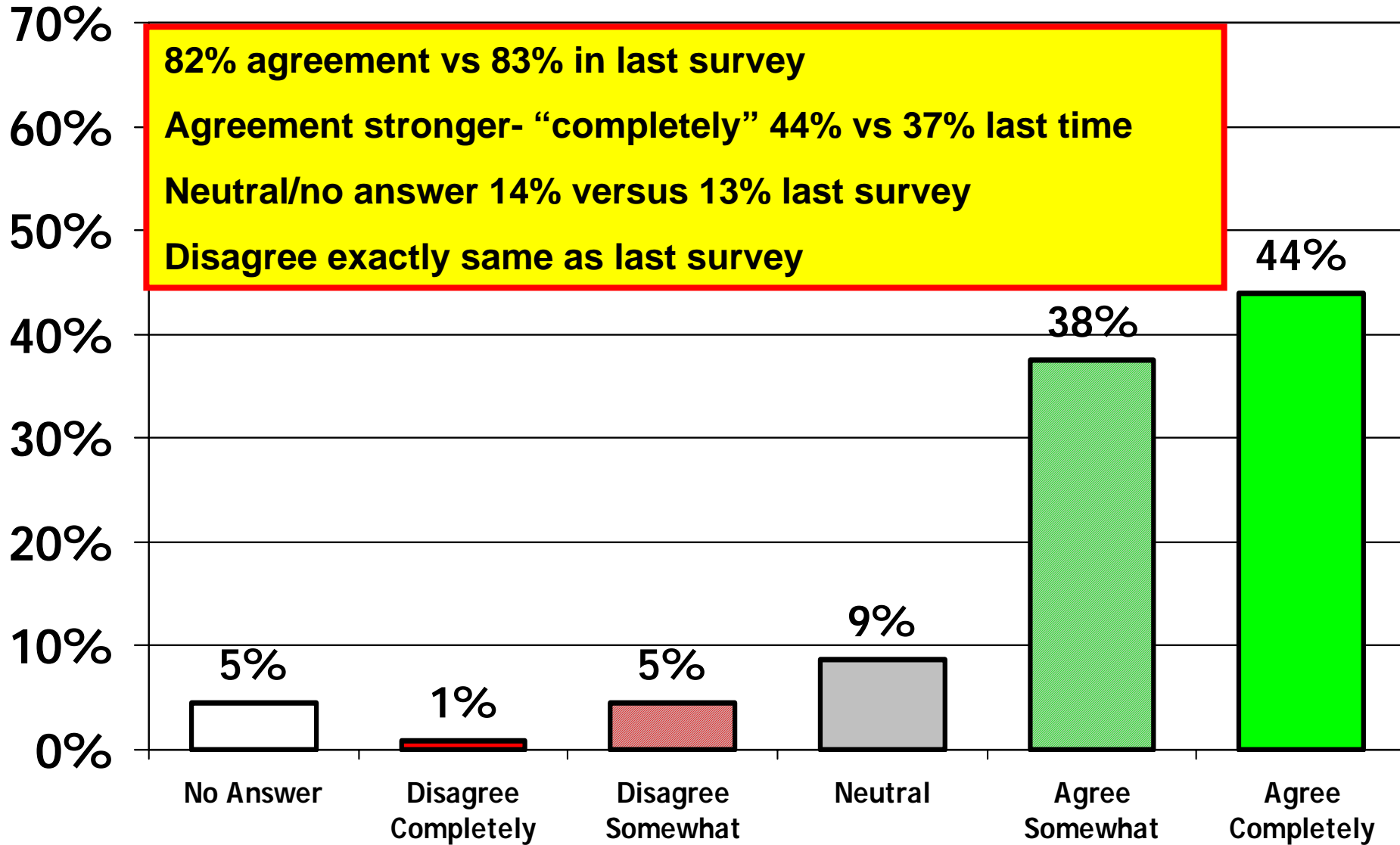
	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	1%	0%	5%	10%	32%	52%		11%	5%	84%	4.3
B	3%	0%	3%	28%	25%	41%		31%	3%	66%	4.1
C	3%	0%	10%	12%	38%	36%		16%	10%	74%	4.0
D	13%	0%	4%	8%	18%	58%		21%	4%	75%	4.5
TOTAL	6%	0%	5%	12%	28%	49%		18%	5%	77%	4.3

Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

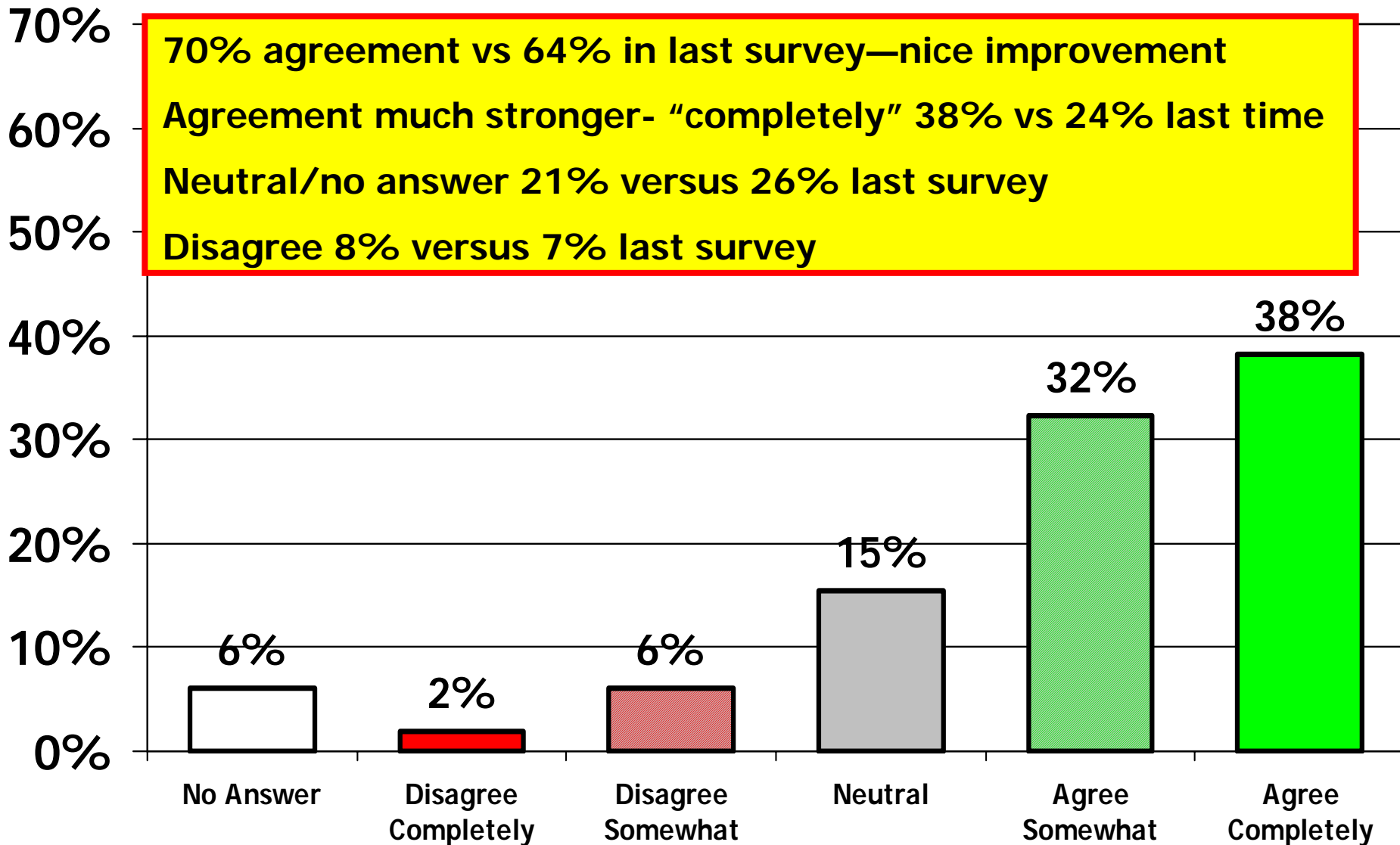
#16 Communication is good



Statement 16—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	2%	1%	3%	8%	43%	42%		10%	5%	85%	4.2
B	3%	0%	3%	13%	34%	47%		16%	3%	81%	4.3
C	5%	2%	7%	5%	48%	33%		10%	9%	81%	4.1
D	7%	0%	5%	11%	26%	52%		18%	5%	78%	4.3
TOTAL	5%	1%	5%	9%	38%	44%		13%	5%	82%	4.3

#17 HT Parish leadership listens to parishioners' concerns

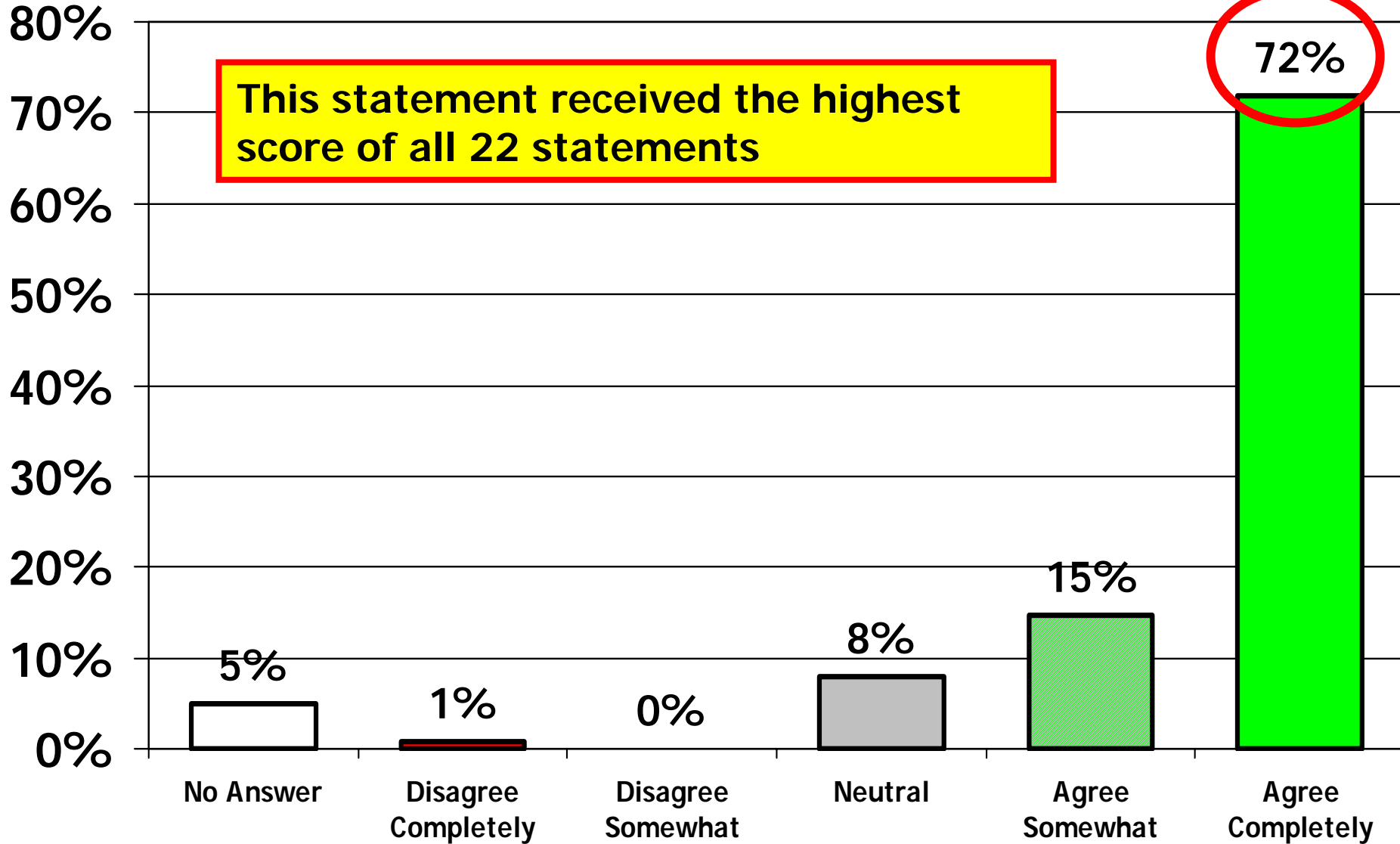


Statement 17—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	3%	3%	2%	15%	39%	38%		18%	6%	76%	4.1
B	3%	0%	3%	28%	28%	38%		31%	3%	66%	4.0
C	7%	3%	9%	21%	31%	29%		28%	12%	60%	3.8
D	9%	0%	9%	8%	28%	45%		18%	9%	73%	4.2
TOTAL	6%	2%	6%	15%	32%	38%		21%	8%	71%	4.1

#18

HT staff members are helpful



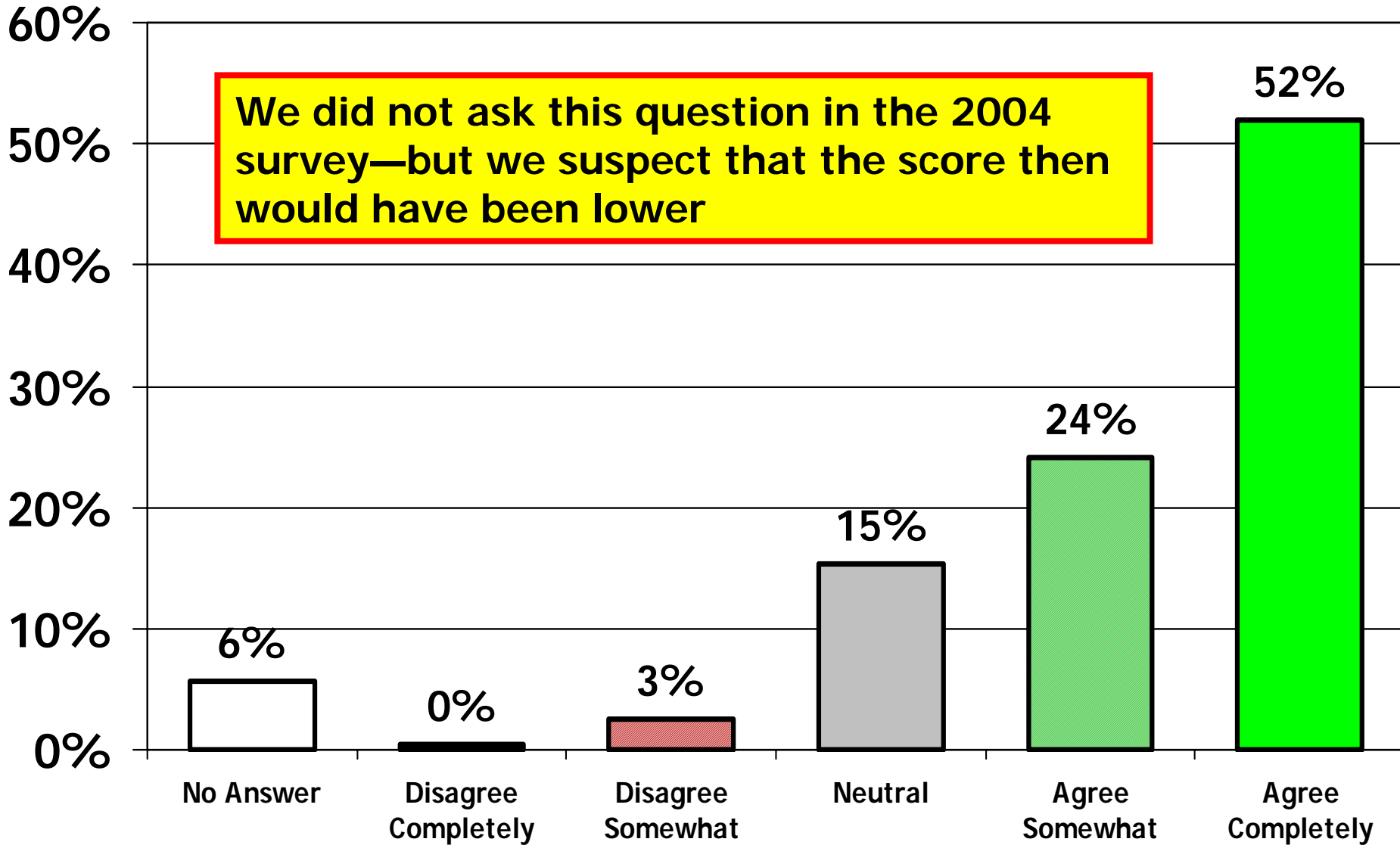
Statement 18—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	2%	1%	0%	3%	20%	73%		6%	1%	93%	4.7
B	3%	0%	0%	6%	13%	78%		9%	0%	91%	4.7
C	3%	0%	0%	12%	24%	60%		16%	0%	84%	4.5
D	9%	1%	0%	11%	4%	75%		20%	1%	79%	4.7
TOTAL	5%	1%	0%	8%	15%	72%		13%	1%	86%	4.6

Tremendous scores here—93% positive for HTPS families seems a remarkably high number...

#19

I am pleased with the way parish leadership manages the resources of the parish



Statement 19—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely	NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	3%	1%	1%	15%	28%	51%	18%	2%	80%	4.3
B	3%	0%	0%	19%	19%	59%	22%	0%	78%	4.4
C	7%	0%	5%	22%	31%	34%	29%	5%	66%	4.0
D	8%	0%	4%	11%	16%	61%	19%	4%	78%	4.5
TOTAL	6%	0%	3%	15%	24%	52%	21%	3%	76%	4.3

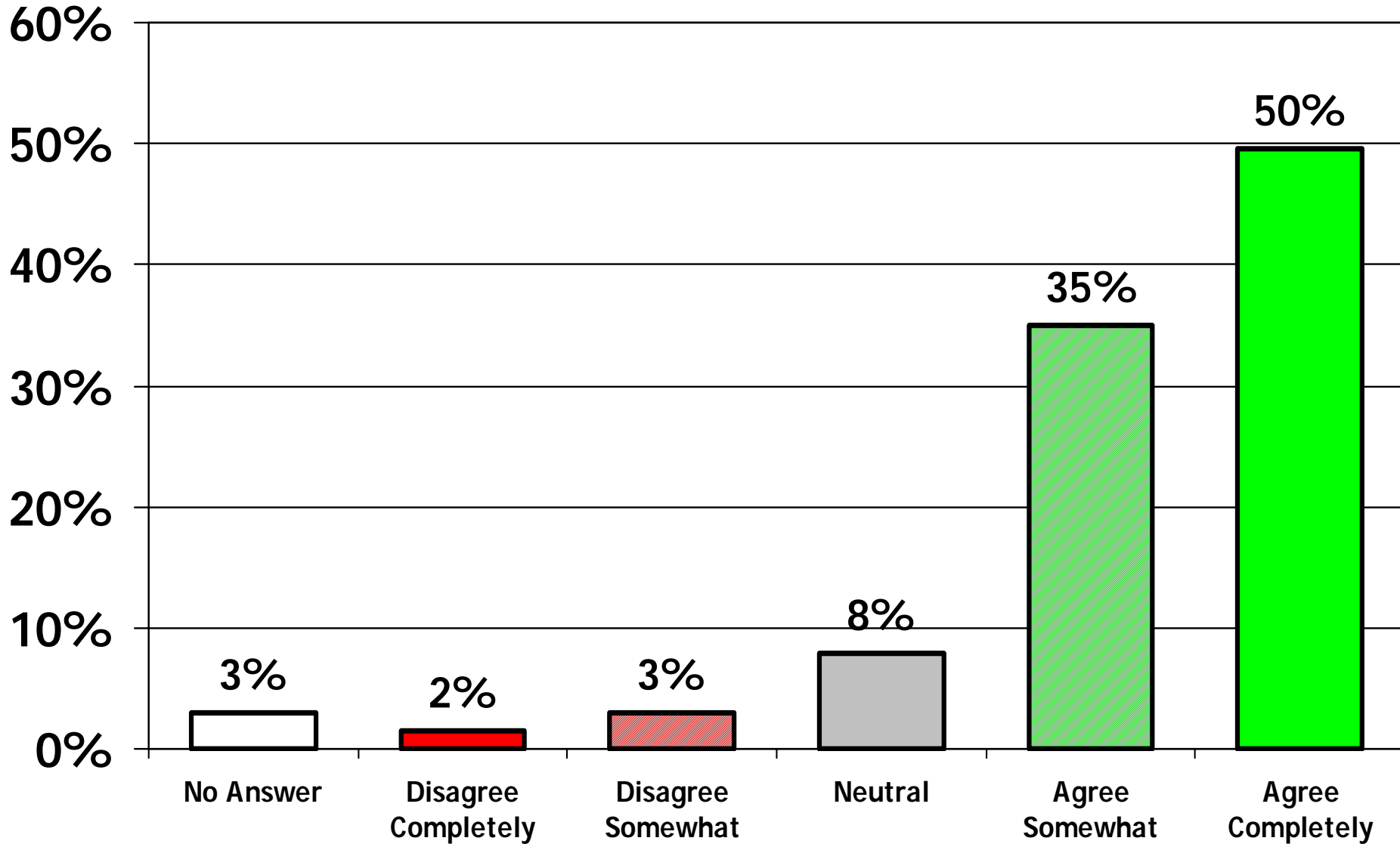
The "Neutral/No Answer" percentage seems quite high, suggesting that quite a few parishioners are not paying attention to this matter...or are not concerned, feeling matters are under control???

Holy Trinity Parish Survey

Survey Sections

- **Worship**
- **Formation**
- **Service, Community, and Stewardship**
- **Communication & Parish Administration**
- **Conclusion**

#20 HT serves as excellent model for how a parish should work

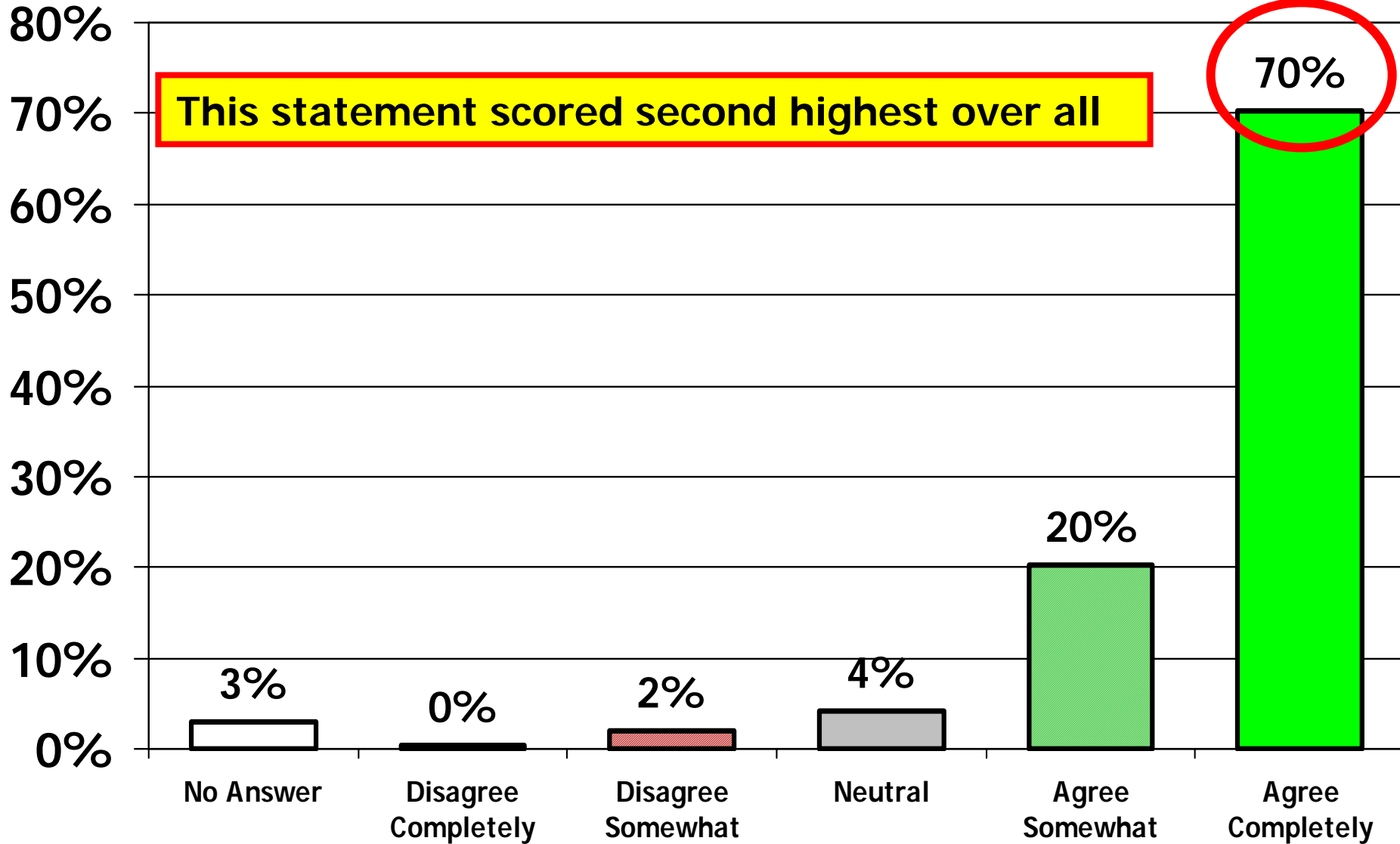


Statement 20—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	2%	2%	3%	43%	49%		3%	5%	92%	4.3
B	3%	0%	3%	9%	34%	50%		13%	3%	84%	4.4
C	5%	2%	5%	12%	41%	34%		17%	7%	76%	4.1
D	4%	1%	2%	9%	24%	59%		13%	4%	84%	4.4
TOTAL	3%	2%	3%	8%	35%	50%		11%	5%	85%	4.3

#21

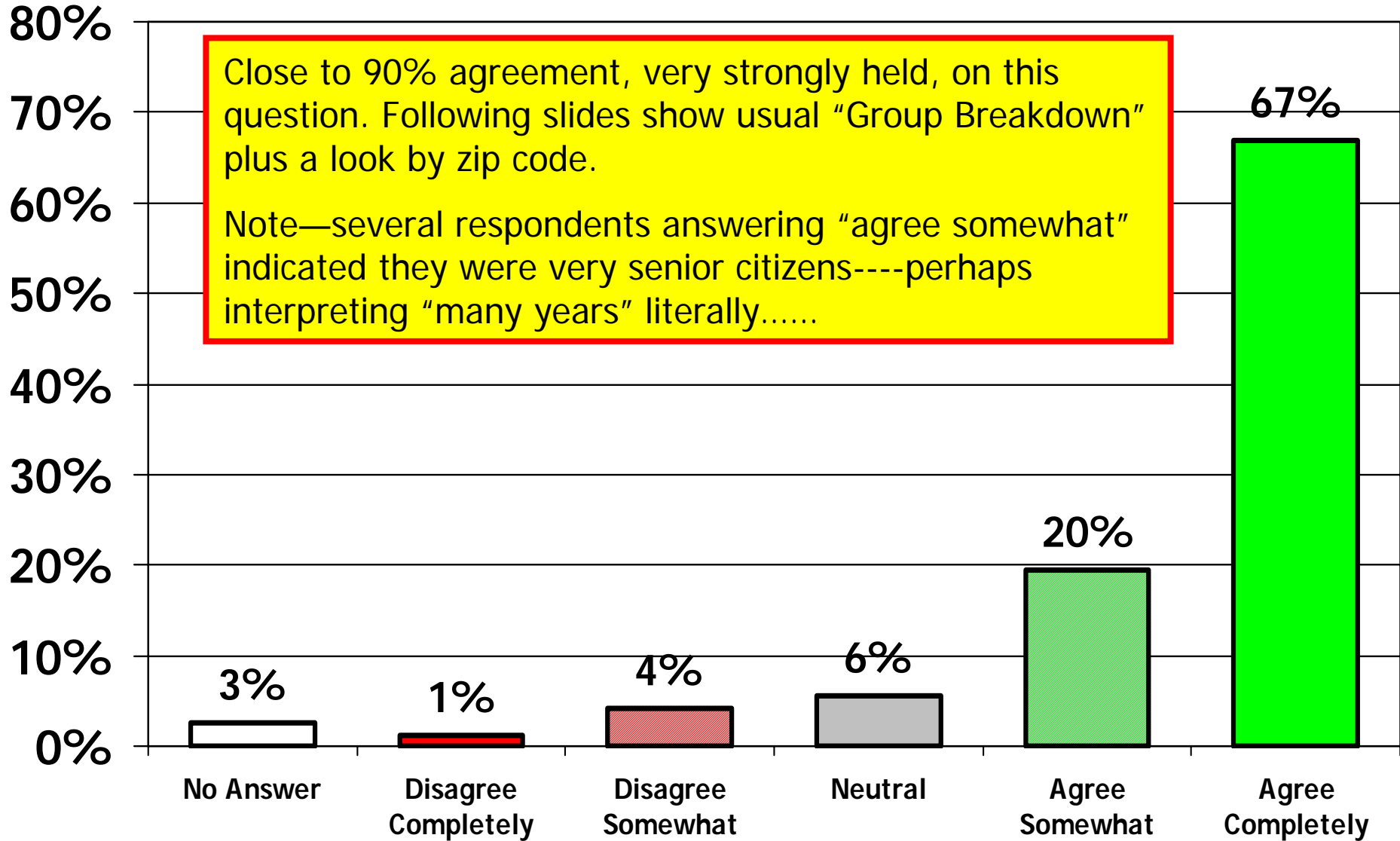
I am confident about the future of HT Parish



Statement 21—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	1%	1%	3%	22%	73%		3%	2%	94%	4.6
B	3%	0%	3%	0%	16%	78%		3%	3%	94%	4.7
C	5%	0%	2%	5%	29%	59%		10%	2%	88%	4.5
D	2%	0%	2%	6%	14%	75%		8%	2%	89%	4.7
TOTAL	3%	0%	2%	4%	20%	70%		7%	2%	91%	4.6

#22 I foresee myself being a member of HT Parish for many years to come



Statement 22—Group Breakdown

	NO ANSWER	Disagree Completely	Disagree Somewhat	Neutral	Agree Somewhat	Agree Completely		NEUTRAL OR NO ANSWER	NEGATIVE	POSITIVE	Final Score
A	0%	1%	1%	5%	23%	70%		5%	2%	93%	4.6
B	3%	0%	3%	3%	22%	69%		6%	3%	91%	4.6
C	5%	0%	9%	9%	29%	48%		14%	9%	78%	4.2
D	2%	2%	5%	6%	9%	75%		8%	7%	85%	4.5
TOTAL	3%	1%	4%	6%	20%	67%		8%	5%	86%	4.5

Part Three

Holy Trinity Parish Survey

Areas of Strength

Areas Needing Improvement

On the last page of the survey, we asked parishioners to provide their input on Holy Trinity's strengths and areas needing improvement. On the next page you'll see how we categorized the answers from the example below.

Holy Trinity: Strengths and Areas Needing Improvement

Please take a moment to reflect on your experiences at Holy Trinity and to then provide us with your point of view on our parish's strengths and the areas that need improvement

Holy Trinity Parish: Strengths

- 1 *Holy Trinity is such a warm & welcoming community. We feel at home*
- 2 *Father Chuck's homilies inspire us to practice our faith every day*
- 3 *CRHP is great! It has helped us become stronger Catholics*

Holy Trinity Parish: Areas Needing Improvement

- 1 *We need to get more people involved in parish activities*
- 2 *Our parish is blessed- we should reach out more to the poor*
- 3 *Wheelchair space in the church is inadequate- improve accessibility!*

Thank You For Participating In Our Parishioner Survey

After reading all the surveys, we saw that the responses fell into a dozen different broad categories. Labeling the responses in this way enabled us to get a count on overall areas of strength and areas needing improvement. Finally,

Holy Trinity: Strengths and Areas Needing Improvement

Please take a moment to reflect on your experiences at Holy Trinity and to then provide us with your point of view on our parish's strengths and the areas that need improvement

Holy Trinity Parish: Strengths

- 1 *Holy Trinity is such a warm & welcoming community. We feel at home*
- 2 *Father Chuck's homilies inspire us to practice our faith every day*
- 3 *CRHP is great! It has helped us become stronger Catholics*

Parishioners

Clergy

Formation

Holy Trinity Parish: Areas Needing Improvement

- 1 *We need to get more people involved in parish activities*
- 2 *Our parish is blessed-we should reach out more to the poor*
- 3 *Wheelchair space in the church is inadequate-improve accessibility!*

Activities and Programs

Outreach

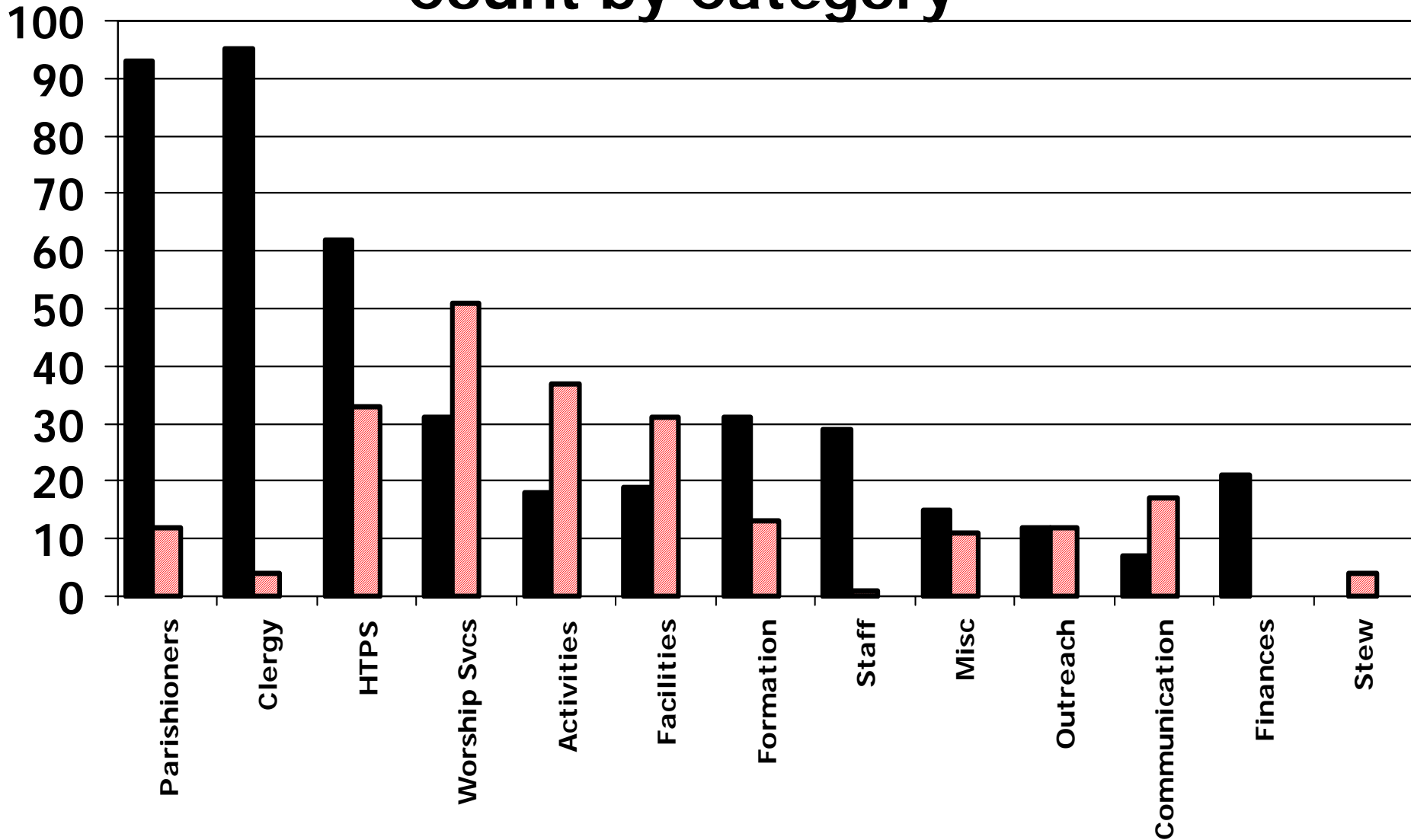
Facilities

Thank You For Participating In Our Parishioner Survey

Holy Trinity Parish Survey

Strengths and **Areas Needing Improvement**

Count by Category



- **Parishioners**
- **Clergy**
- **HTPS**
- **Worship Services**
- **Formation**
- **Staff**
- **Finances**
- **Activities & Programs**
- **Facilities**
- **Miscellaneous**
- **Outreach**
- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Parishioners	Caring,giving environment	2	D	2	93
Parishioners	Diverse ages	1	D	1	
Parishioners	Strong families	1	A	6	
Parishioners	Families	1	D		
Parishioners	Families stay in parish	1	C		
Parishioners	Family atmosphere	2	B		
Parishioners	Family oriented	1	B		
Parishioners	Fellowship	1	C	1	
Parishioners	Welcoming, warm, friendly community	8	A	30	
Parishioners	Friendly community	7	D		
Parishioners	Friendly, welcoming	6	B		
Parishioners	Friendly, welcoming	9	C		
Parishioners	Giving parishioners	1	B	1	
Parishioners	Good age mix	1	A	1	
Parishioners	Long-standing members	1	C	1	
Parishioners	Involved people, hardworking people	8	A	19	
Parishioners	People give time	2	B		
Parishioners	Lots of people involved	3	C		
Parishioners	Lots of people involved	5	D		
Parishioners	Older folks give time and talent	1	D	1	
Parishioners	Most follow the mission statement	1	B	1	
Parishioners	Parental leadership	2	C	2	
Parishioners	Parishioners	6	A	11	
Parishioners	Parishioners	3	C		
Parishioners	Parishioners	2	D		
Parishioners	Sense of community	2	C	17	
Parishioners	Sense of community, fun community, unified community	13	A		
Parishioners	community	3	B		

Warm, friendly community= 30

People get involved= 19

Fun, unified community= 17

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Parishioners	be more inclusive	1	C	8	12
	Increase inclusion	1	A		
	Be more welcoming, friendly	2	C		
	More welcoming	2	D		
	Need to welcome all people	1	A		
	Unwelcoming atmosphere	1	D	2	
	Imbalance male/female	1	C		
	lack of diversity/age & race	1	A		
	Do non-school families feel they are part of the community?	1	A	1	
	Some unfriendly parishioners	1	C	1	

Need to be more welcoming= 8

- **Parishioners**
- **Clergy**
- **HTPS**
- **Worship Services**
- **Formation**
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- **Facilities**
- **Miscellaneous**
- **Outreach**
- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Clergy	Deacon Walt	11	A	29	95
Clergy	Deacon Walt	2	B		
Clergy	Deacon Walt	8	C		
Clergy	Deacon Walt	8	D		
Clergy	Father Chuck	24	A	66	
Clergy	Father Chuck	8	B		
Clergy	Father Chuck	19	C		
Clergy	Father Chuck	15	D		

Parishioners recognize Fr. Chuck and Deacon Walt as great areas of strength for the parish

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Clergy	Father Chuck is busy outside the parish	1	D	2	4
Clergy	Pastor too busy with outside commitments	1	C		
Clergy	Little interaction between priest and people	1	D	1	
Clergy	Pastor should spend more time with seniors	1	D	1	

Fr Chuck is very busy= 4

- **Parishioners**
- **Clergy**
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- **Stewardship**

Holy Trinity Strengths- By "Category " & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
School	Christian at,mosphere, formation in school	3	A	3	62
School	Teachers and assistants	4	A	7	
School	Faculty	1	B		
School	Jack Richards	1	A		
School	Mary Helen Klem	1	A		
School	School	18	A	41	
School	School	3	B		
School	School	9	C		
School	School	11	D		
School	School academics	5	A	7	
School	Education	1	D		
School	School programs	1	C		
School	School resources	1	C	1	
School	school/church work together	1	A	1	
School	Students are caring & self-confident	1	A	1	
School	wonderful cafeteria	1	A	1	

Great Faculty/Staff= 7

Outstanding Academics=7

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total			
School	Archdiocese should create a Junior High School	1	A	1	33			
	Bus service	1	A	1				
	Cafeteria	1	A	3		Improve lunch program= 3		
	School lunch	1	A					
	Healthier lunches	1	A					
	Class size	1	C	3		Class size too large=3		
	Smaller class size/ teacher-student ratio	2	A					
	Develop students as whole persons, not just academics	1	A	1		33		
	School-proclaim Catholic identity	1	A	1				
	Diversity in the school	3	C	3			Increase Diversity =3	
	Drama opportunities at school	1	A	1				
	Keep yearly tuition hikes under 4%	1	A	2			33	
	High tuition	1	B					
	School-academics	1	A	3				Academics/ Curriculum= 3
	Individual reading programs	1	A					
	School curriculum	1	A					
	Music study for students	1	A	2				33
	Music study for students	3	C					
	Need more afterschool activities beyond athletics	1	A	1				
	Need pre-school	1	B	1				
	Noisy cafeteria and hallways	1	C	1				
	Recognize academic achievement, not just athletic success	1	A	1				
	Rules seem harsh, 8th grade teachers tough on students	2	A	2				
	School leadership	1	A	1				
	Students don't relate to the new principal	1	A	1				
	School may be coasting on its past laurels	1	D	1				
School needs of "average" student	1	A	1					
School size	1	A	1					
Some teachers are not qualified	1	A	1					
Start school later in August	1	A	1					

- **Parishioners**
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Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Worship Services	Childrens choir	1	A	4	31
Worship Services	Choir	1	D		
Worship Services	Music	1	C		
Worship Services	Choir and musicians	1	B		
Worship Services	Homilies	2	C	5	
Worship Services	Homilies, sermons	2	A		
Worship Services	Shared preaching	1	B		
Worship Services	Liturgies	4	C	18	
Worship Services	Liturgies	2	D		
Worship Services	Mass	2	C		
Worship Services	Worship	3	D		
Worship Services	Worship, mass	5	A		
Worship Services	Engaging worship services	1	C		
Worship Services	Welcoming worship for families with children	1	C		
Worship Services	Religious	1	C	4	
Worship Services	Spiritual belonging	1	A		
Worship Services	Spirituality	1	C		
Worship Services	Spirituality	1	D		

Like our Music= 4

Excellent Homilies=5

Liturgies= 18

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Worship services	Add a Mass at Xmas and Easter	1	A	5	51
	Additional masses	1	C		
	Evening Masses	1	D		
	Want 9:00 AM Mass on Sundays	1	D		
	Weekend youth Mass	1	A		
	Some songs sung too slowly	1	D	19	
	More singers	1	C		
	More singers	2	D		
	Music	7	D		
	New music director	1	A		
	Better Music	5	A		
	Choir-lots of up & down movement is distracting	1	C		
	Communication with music director	1	B	7	
	Better attendance at weekday masses	1	C		
	Encourage young families to attend Mass	1	D		
	get people back to church	1	D		
	Improve Mass attendance	1	A		
	Poor mass attendance	1	C		
	School families need to attend Mass	1	D		
	School families who don't attend Mass	1	C	8	
	Noisy before Mass	1	C		
	People wandering at masses	1	D		
	Quiet before Mass	1	A		
	Disrespectful at Mass	1	A		
	late Mass arrivals	1	A		
	Mass noise	1	C		
	Make worship more prayerful	1	A	5	
	Stop people from reserving seats at Xmas and easter masses	1	D		
	Father Chuck-"doesn't seem like he enjoys giving homilies"	1	B		
	More support from pulpit for "respect life"	1	C		
Sermons	1	A			
Relate Gospel to everyday lives in homilies	1	C	1		
Have sermons written professionally and then edited by the priest	1	C			
HT is going back to the church of the 1940's and 1950's	1	D			
Improve Mass-less formality, more openness	1	C			
Include Mass intention in announcements	1	D			
Mass lasts too long-music, music, music	1	A			
More variety in liturgies	1	D			
Rosary before 5 PM Mass	1	D			
Train Eucharistic ministers	1	B			

Change Mass Times= 5

Improve Music= 19

Increase Mass Attendance= 7

Worshippers' Behavior= 8

Homilies= 5

- **Parishioners**
- **Clergy**
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- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Formation	Adult formation	1	B	1	31
Formation	Great bible study	1	C	2	
Formation	Bible education	2	D		
Formation	C.L.O.W.	1	B	1	
Formation	CRHP	7	A	9	
Formation	CRHP	1	C		
Formation	CRHP	1	D		
Formation	Education opportunities	1	C	1	
Formation	Faith	1	A	1	
Formation	Faith formation	7	A	11	
Formation	Formation	1	B		
Formation	Formation	1	D		
Formation	Formation programs	2	C		
Formation	RCIA	1	A	3	
Formation	RCIA	1	B		
Formation	RCIA	1	D		
Formation	Share beliefs with children	1	A	1	
Formation	Showing our faith	1	A	1	

CRHP=9

RCIA=3

Formation Programs= 11

Holy Trinity Opportunities By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Formation	Adult education	1	D		13
	Bible study	1	B		
	Educational programs	1	B		
	Explain church laws, e.g. mass attendance	1	D		
	Faith coordinator needs guidance on the different abilities of students	1	A		
	G.I.F.T. program--involve Father Chuck and Deacon Walt more	1	C		
	Get out the message that Jesus is the center of life	1	B		
	Improve knowledge of faith	1	C		
	Increase "life" commitment	1	C		
	Little religious challenge	1	D		
	More events like Matthew Kelley/fr Ron Knott	1	A		
	More faith formation for families with young children	1	B		
	RCIA team training	1	D		

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Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Parish Staff	Betsy	1	A	1	29
Parish Staff	Dinah	1	A	4	
Parish Staff	Dinah	1	B		
Parish Staff	Dinah	1	D		
Parish Staff	Dinah Tichy is amazing. Whatever she gets, triple it	1	B		
Parish Staff	Leadership	1	D	1	
Parish Staff	Martine	1	D	1	
Parish Staff	Organization	1	D	1	
Parish Staff	Parish staff	8	A	18	
Parish Staff	Staff	5	C		
Parish Staff	Staff	5	D		
Parish Staff	Strong leadership	2	D	2	
Parish Staff	Youth minister	1	A	1	

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Parish Staff	Staff does not trust parishioners	1	A	1	1

- **Parishioners**
- **Clergy**
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- **Facilities**
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- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Financial Resources	Financial resources	8	A	20	21
Financial Resources	Financial resources	5	C		
Financial Resources	Financial resources	7	D		
Financial Resources	Wealth of parishioners	1	C	1	

- **Parishioners**
- **Clergy**
- **HTPS**
- **Worship Services**
- **Formation**
- **Staff**
- **Finances**
- **Activities & Programs**
- **Facilities**
- **Miscellaneous**
- **Outreach**
- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Activities and programs	Committees	1	D	1	18
Activities and programs	involvement	1	B	1	
Activities and programs	Lots of opportunity to get involved	2	C	15	
Activities and programs	Lots of ways to get involved	2	D		
Activities and programs	Lots of ways to get involved	10	A		
Activities and programs	Opportunities to get involved	1	B		
Activities and programs	Stewardship	1	D	1	

Lots of Ways to get involved at HT

Holy Trinity Areas Needing Improvement

By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Activities and programs	2nd level of new member integration-first meeting was great but need more	1	B	1	37
	Community building	1	C	1	
	Continue support for programs	1	A	1	
	Cross-fertilize different demographics	1	A	1	
	Dinner for 8	1	C	1	
	Fellowship activities for working mothers	1	C	1	
	get people involved	1	D	9	
	Increase involvement	8	A		
	Involve young adults	2	C	9	
	Involve young adults	1	D		
	Include youth more	1	D		
	Increase youth involvement	5	A		
	Invite school families personally to get involved, rather than relying on blanket invitations	1	C	1	
	Involve non-Catholics from school	1	A	1	
	Involve school families in Mass	1	A	1	
	Mens group	1	B	1	
	Move festival back to May	1	C	1	
	Need new & different fundraiser	1	A	1	
	No leader some times at bible study between masses	1	C	1	
	Old-young interaction	1	D	1	
	Parish has so much help that some people get left out when their services are not needed	1	A	1	
Revamp youth ministry	1	A	1		
Senior needs	1	E	1		
Social events	1	A	1		

Get more people involved= 9

Get youth involved=9

- **Parishioners**
- **Clergy**
- **HGPS**
- **Worship Services**
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- **Miscellaneous**
- **Outreach**
- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Facilities	Beautiful worship space	1	C	3	19
Facilities	Big church	1	C		
Facilities	Church remodeling	1	C		
Facilities	Easy access, adequate parking	1	E	1	
Facilities	Facilities	2	C	8	
Facilities	Facilities	1	D		
Facilities	Facilities	1	D		
Facilities	Facilities	4	A		
Facilities	Location	1	A	3	
Facilities	Location	2	C		
Facilities	Playground	1	C	1	
Misc	Size of parish	1	A	2	
Facilities	Size of parish	1	D		
Facilities	Statue of Mary	1	C	1	

Great facilities at HT

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Facilities	Better parking for elderly and handicapped	1	D	4	
	Church aisles tough to negotiate	1	B		
	Wheelchair space in church	2	D		
	Building needs	1	A		
	Buy more land	1	A	1	
	Church	1	D	3	
	Church design	1	A		
	Church design	1	C		
	Need second gym	1	A	3	
	Gym capacity	2	A	8	
	Maintenance of the athletic fields	1	D		
	Need bathroom at athletic fields	1	A		
	Improve athletic fields	5	A		
	Playground redo	1	A	4	
	Improve maintenance/clean up trash on campus	1	C		
	Facilities and grounds maintenance	2	A		
	Clean the floor in the church	1	D	2	
	Sound system	1	D		
	Improve sound system	1	E	1	
	Larger cafeteria	1	C	1	
More meeting spaces	1	A	1		
Need cry room	2	D	1		
Nursery	1	B	1		
Refurbish the old house on campus and put it to use	1	D	1		

**Increase
Accessibility=4**

**Church
Design= 3**

**Improve
Athletic
Fields= 8**

**Trash/
Cleanliness= 4**

31

- **Parishioners**
- **Clergy**
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Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Misc	Strong leadership	3	A	3	15
misc	Cooperation	1	D	1	
misc	Dedication	1	D	1	
Misc	Energy	1	A	1	
misc	Enlightenment	1	D	1	
Misc	Festival done not just for \$\$\$	1	A	1	
Misc	Great reputation	1	A	1	
misc	Model parish	1	D	1	
Misc	Organized	1	A	1	
Misc	Pride	1	B	1	
misc	Sincerity	1	D	1	
misc	Unity	1	D	1	
Misc	We're pleased	1	A	1	

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Miscellaneous	Need more humility	2	A	1	11
	Are we getting too large?	1	C	1	
	Evangelization	1	C	2	
	Evangelization	1	D		
	Healthier food beyond doughnuts	1	B	1	
	HT mission statement doesn't mention Eucharist--despite Father's pronouncements that it should be center of church life	1	A	1	
	Improve eco-friendliness, recycling	1	B	1	
	Increase loyalty	1	D	1	
	Personal approach	1	D	1	
	Please, please revise the offensive letter sent to families who have just had children baptized about going to Mass weekly, that "baptism is not enough"	1	B	1	
	Should be open to AA, other groups	1	D	1	

- **Parishioners**
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Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Outreach	Charitable endeavors	1	C		12
Outreach	Outreach	2	D		
Outreach	Outreach	1	D		
Outreach	Outreach oriented	1	C		
Outreach	Outreach, sharing outside community, STVDP, etc	7	A		

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Outreach	Disclosure of outreach	1	A	1	12
	Increase service within the parish	1	C	1	
	Outreach to homebound	1	D	1	
	Increase outreach	2	A	9	
	Increase outreach	1	A		
	Outreach	1	C		
	Outreach	1	D		
	Outreach to foreign countries	1	C		
	Service	1	C		
	Service-do more	1	A		
	Serve others in Jefferson County	1	C		

Increase Outreach= 12

- **Parishioners**
- **Clergy**
- **HTPS**
- **Worship Services**
- **Formation**
- **Staff**
- **Finances**
- **Activities & Programs**
- **Facilities**
- **Miscellaneous**
- **Outreach**
- **Communication**
- **Stewardship**

Holy Trinity Strengths- By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Communication	Communication	1	D		7
Communication	Good communication	1	B		
Communication	Like sharing opinions	1	C		
Communication	Open-minded pastor listens to our concerns	1	C		
Communication	Parishioners give input	1	B		
Communication	Response to concerns	1	C		
Communication	Using internet more to communicate	1	C		

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Ctgy	Issue	Mentions	Group	Issue Sub Total	Area Total
Communication	accept new ideas	1	C	1	17
	Parishioner involvement in decision making	1	A	1	
	Communication between parish and school		A	1	
	Encourage people with complaints to voice them to staff or parish council members	1	D	1	
	generate more new ideas-send survey annually	1	A	1	
	Info on youth activities	1	A	1	
	Leadership and visibility of parish council leaders	1	C	2	
	Make parish council minutes available to parishioners	1	C		
	Overall communication	1	A	1	
	Promote CRHP better	1	C	1	
	Publish Mass schedules for Holy Days	1	A	1	
	The survey was rigged to generate positive responses	1	A	1	
	Update the forms that ask for "head of household"--that's outdated	1	B	1	
	Email list	1	C	2	
	Use email more/internet too	1	C		
	Website	1	A	2	
Website overhaul	1	B			

E:mail or website= 4

- **Parishioners**
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- **Stewardship**

Holy Trinity Areas Needing Improvement By "Category" & "Issue"

Category	Issue	Mentions	Group	Issue Sub Total	Area Total
Stewardship	Better follow up after signing up	1	A	3	4
Stewardship	Follow up oin stewardship opportunities	1	B		
Stewardship	Stewardship processing	1	A		
Stewardship	Increase T,T,T	1	C	1	

Do a better job on stewardship= 4

Questions???