

LiveStor Storing and Restoring Data Frequently Asked Questions



General Frequently Asked Questions

After installation where do I configure LiveStor?

Once you have successfully installed LiveStor, you are ready to begin adding jobs on the LiveStor Service Center window. To access the LiveStor Service Center window, open LiveStor by clicking on the LiveStor icon in your system tray.

What is a scheduled job?

Scheduled Jobs are the means for performing LiveStor tasks on the local computer, the FTP site, and the LiveStor server.

When creating a LiveStor job, you assign a name and description to that specific job and define what location (folder, including sub-folders) you want to back up. You also define the duration to keep files on the LiveStor server that have been changed or deleted on the local computer and the frequency for the job to run. Scheduled jobs can be run automatically at the scheduled time specified, or you can manually run scheduled jobs.

As jobs are run, the tasks are performed based on the guidelines established by the job. Files that have been stored on the LiveStor server via scheduled jobs can be restored using the restore function. You can add, edit, or delete scheduled jobs from the LiveStor Service Center window. However, the results of the job, which are stored in the LiveStor database, cannot be modified for duration, location, or other settings selected for the job.

To summarize, LiveStor jobs are the “connection” between the local computer and the LiveStor server. They are the mode for adding, changing, and deleting files from the LiveStor server. For more information on adding, editing, or deleting scheduled jobs, please refer to the LiveStor Getting Started Guide.

Can I manually run a scheduled job?

Yes, you can manually run a scheduled job by selecting the job you want to run from the Scheduled Jobs grid, clicking Tools, pointing to Jobs, and then selecting Run Now. You can also manually run a scheduled job by right-clicking the job you want to run from the Scheduled Jobs grid and selecting Run Now.

Now that I've added a job, how does it run automatically?

The job is created only once. The key to having the job run automatically at the scheduled time is to enable the job. To enable a job to be activated according to the schedule options selected on the Schedule tab of the Job Properties window, click the box next to the option labeled **Enable this job to run at the scheduled time** on the General tab. A check in the box denotes that the job is enabled for the schedule you have specified. Once enabled, the job will run for the schedule and duration settings selected on the Job Properties window. However, please note that scheduled jobs will not run if the computer is powered off, in Hibernate or Standby mode, or if the LiveStor user is not logged in.

A scheduled job can also be paused or disabled so that it does not run at the scheduled time. To pause or disable a scheduled job, click the box next to the option labeled **Enable this Job to run at the scheduled time**. An unchecked box denotes that the scheduled job is disabled. Once you have disabled a scheduled job, you should remember to enable the job again to ensure that it will run at the scheduled time. Please note that scheduled jobs cannot be disabled if they are currently active. Disabling a scheduled job should only be used in the event that you do not want it to run for a particular occurrence or scheduled time.

Why should I create a Name and Description for a scheduled job?

While all scheduled jobs are linked to the user name that LiveStor was installed for, it is recommended that you create a naming convention for your backup jobs as well as a distinctive description to help keep each scheduled job unique. If you do not enter a value for the Job Name field of the scheduled job, you will receive an error message indicating that you must enter a name.

Can I run multiple jobs at the same time?

Only one scheduled job for an instance of LiveStor may be run at a time. However, multiple LiveStor users can run jobs simultaneously when multiple installations of LiveStor exist.

Once a file has been deleted from a local computer, how long will it be stored on the LiveStor server?

Once a file has been deleted from the local computer, it is flagged so that it will be deleted from the LiveStor server when the user-defined duration is reached. The Duration, or time-to-store value, that you set up on the General tab of the Job Properties window when adding or editing jobs determines how long changed or deleted files will be kept on the LiveStor server after the scheduled job is run.

What happens if a job is scheduled to run and that job or another job is currently in progress?

A scheduled job will not begin if another job is currently in progress. The scheduled job that was missed will be processed at its next scheduled time. This prevents jobs from interfering with one another and ensures that your files are correctly uploaded.

Once my files are stored, what are my restore options?

Once files are stored on the LiveStor server, you can restore files by selecting individual files, multiple files, or folders.