



# *Church Solutions*

*What You Need to Run an Effective Church*

*How may we help you?*

**ACS**Technologies™

Empowering your vision with the most comprehensive  
line of products and services for your church.

# The Leadership of ACS Technologies

## Commitment

In an industry where technology and information are constantly changing, it is paramount to identify a reliable source of leadership and trust. ACS Technologies is committed to providing new and improved church solutions and is firmly established in its leadership position to bring these solutions to your church. Unlike other software companies who have come and gone, ACS Technologies has endured, continuing to demonstrate technology's essential role as a ministry tool.

## Experience

For over a quarter century, we have focused on delivering the best technology, support, and training to churches. Thousands of church personnel begin their day with ACS and don't turn it off until the last vital work of the day is complete. Many of our clients have been with us for decades, and some from the very beginning. Our solutions reflect years of user experience and incorporate the accumulated feedback of administrators, pastors, bookkeepers, and other church staff.

## Strength in Numbers

- 20,000+ organizations use our products daily
- 70+ programmers, testers, and development staff
- 80+ support representatives
- 35+ trainers across the country
- 20+ integrated software applications
- 80+ different denominations
- 300+ employees working for you
- 1 company with infinite possibilities



Technology Center (left) and Administration Building (right)

## Focus

Churches were our focus back when we began in 1978, and they continue to be at the heart and motivation of all that we currently provide. Over the years we have introduced new technologies and have discovered effective ways to grow our breadth of products and services to meet the diverse needs of churches. **Today, we serve more churches than any other church management software company**, and we have developed an excellent reputation for our comprehensive software solutions, our courteous support representatives, and our broad scope of additional services.

## Innovation

ACS Technologies is also leading the industry by providing churches with an assortment of Web-based solutions. Churches can now go online to manage membership data, record contributions, review attendance, edit their Web site, or allow members to update their own information. Tithes, sermons, virtual tours, and member directories can all be accessed online and provide congregations with more options and opportunities to stay involved with their churches.

## Equipping churches to:

- Manage membership, financial, staff, and Web-based information
- Identify and meet important needs
- Communicate more effectively with staff, members, committees, and visitors
- Record and observe various spiritual growth indicators
- Produce and distribute necessary tax documentation
- Enable members to manage their own information online
- Perform their daily operations more efficiently

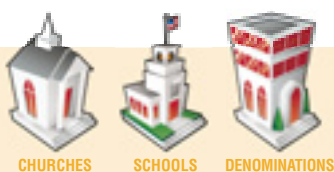
## Meeting the Diverse Needs of Churches

Churches, congregations, temples and fellowships around the nation have chosen ACS Technologies because our reliable and flexible solutions best fit their unique requirements. At last count, ACS Technologies' church clients represented more than 80 different denominations - Protestant, Catholic, Jewish, Independent, Non-Denominational - reflecting the broad range of traditions, ethnicity, philosophy, and heritage that characterizes the diverse faith-based community in America.

We have created our customizable, user-friendly products to serve the needs of any church – from a tiny, hopeful mission on the edge of town to the centuries-old fellowships of great cities where thousands make their spiritual home. For churches large or small, our software easily expands to meet the dynamic needs of churches as they grow and change.

**ACS Technologies is the most qualified to help your church manage its business and ministry functions.** Throughout its history, ACS Technologies has proven its commitment to serve the Church. From DOS to Windows and now to Web-based data, ACS Technologies has faithfully led churches through the latest technological innovations. Today, no other company offers the breadth of product solutions and services that ACS Technologies can bring to your church.

### Our Products



•	•	•	People
•	•	•	Contributions
•	•	•	Reservations
•	•	•	Special Mailings
•	•	•	Visitation
•			Attendance
•			Checkpoint
•			Access ACS
•			Yahrzeit
•	•	•	General Ledger
•	•	•	Accounts Payable
•	•	•	Purchase Orders
•	•	•	Payroll
•	•	•	Accounts Receivable
•	•	•	Fixed Assets
•	•	•	Report Designer
•			Church Growth Tools
•	•	•	Ministry Scheduler
•	•	•	Mail Modules
•	•	•	Volunteer Manager
•	•	•	LiveStor
•			CPMS
•			Church Reports
•	•	•	Site Extend
•	•	•	Media Streaming
•	•	•	Online Donations
•	•	•	Online Event Registration

### Total Integrated Solutions to Fit Your Needs

ACS Technologies sets the standard by which all church software is measured. Please refer to our broad variety of integrated applications here and throughout this document to select the best combination of membership, financial, and Web-related products to fit your specific needs.

For more information, please visit  
[www.acstechnologies.com/churches](http://www.acstechnologies.com/churches)

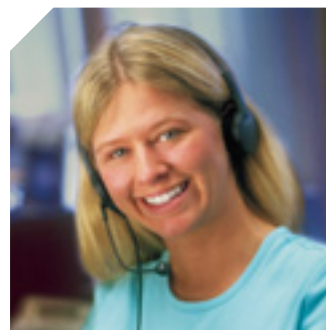
### Contact Us

If you have questions or are interested in learning more, please contact us. We would be happy to discuss options with you as they relate to your ministry objectives, financial goals, mobilization of resources, and outreach opportunities.

**1.800.736.7425**

[solutions@acstechnologies.com](mailto:solutions@acstechnologies.com)

[www.acstechnologies.com](http://www.acstechnologies.com)



## Organize, understand, and build relationships with people.

Since people are the heart of what you do, you are at the heart of what we do. From attendance to a phone number, to the amount written on a check, you deal with people-related data on a daily basis. Your church ministers to people from many different backgrounds and walks of life. And as members of a diverse faith-based community, we each have different roles, gifts, and responsibilities. Therefore, we provide software solutions that serve the relational needs of churches, beginning with quality information about your people. By supporting the daily tasks of our church clients, we partner together to accomplish meaningful work and continue to make a positive difference in our world.

### Enhance your relationship with your congregation using the ACS People Suite™

- Manage membership and financial data
- Communicate more effectively with your staff, members, committees, and visitors
- Record and observe various spiritual growth indicators
- Discover needs that can be met through your church
- Produce and distribute necessary tax documentation
- Let members manage their own information online



### ACS People™

ACS People is the cornerstone of ACS and the foundation of all your membership information. It keeps your staff up to date with the myriad of details about the people whom your church touches. From first time visitor to faithful member, ACS People generates valuable insights into the interaction and relationship between your church and its people. Your staff can use it to produce reports and manage addresses, skill sets, involvement, family details, communications history, giving records, and other customized pieces of information. *(Required for the other applications in this suite.)*

- Produce graphs, pictorial reports, and membership directories
- Support family deacon and shepherding programs
- Define fields according to your church's own terminology



### ACS Contributions™

ACS Contributions enables your staff to enter contribution information quickly and accurately. Its unmatched flexibility accommodates the broad range of giving plans requested by individuals and tracks all your giving records, histories, and progress towards fulfilling pledges. All entries may include information about preferred fund allocation, pledge periods, special projects, or other donation details in a way that complies with IRS regulations. ACS Contributions also produces year end statements, giving record reports, pledge cards, and charitable tax reports.

- Allocate funds to particular needs or accounts in ACS General Ledger
- Apply gifts received to an individual's record and set up bank drafts
- Provide easy to understand contributor tax statements

### ACS Attendance™

ACS Attendance helps you understand how people spend their time interacting with your church, enabling you to plan more effectively and minister more appropriately. With ACS Attendance, you can organize classes to fit a basic education track or build a multi-faceted discipleship program. You'll find it will simplify the process of creating class rolls, absentee reports, marking sheets, grids, and enrollment forms.

- Mark attendance quickly, via keyboard or bar code scanners
- Track attendance for services, events and programs
- Analyze summaries and trends

Here's what clients are saying about ACS People Suite:

*"ACS really helps us focus on our members and spend less time doing administrative tasks that take us away from what's really important—people."*

**Tim, Black Rock Congregational Church (1,300 members)**

*"When I run a census report, literally in 30 seconds, I am able to get a picture of the whole church. It is incredible."*

**Vyts, New Life Christian Fellowship (1,500 members)**

*"Keeping up with our members and meeting their needs is our number one goal. ACS helps us do this."*

**Debra, Mt. Moriah AME (2,600 members)**

### ACS Reservations™

ACS Reservations makes it easier to host and lead scheduled activities. It tracks registrations and centrally manages event information to help your church organize all the details and produce various reports. With ACS Reservations, you'll spend less time chasing down the details and more time enjoying the actual event.

- Set up one-time or recurring events easily
- Store key details by event and by person
- Handle multi-item fees, discounts and family caps

### ACS Special Mailings™

ACS Special Mailings helps you track key contact information for anyone who is not categorized as a member or prospective member yet is someone with whom you stay in touch. For example, you can use it for direct mail campaigns and to communicate with local area pastors, other churches and nonprofits, media contacts, or to invite targeted community members to special musical or outreach events.

- Create, organize and manage unlimited group lists
- Add, delete, move, or copy names to multiple lists
- Distribute to select lists, partial lists, or individuals

### ACS Checkpoint™

ACS Checkpoint provides essential security and documentation to the process of dropping off and picking up family members from events. Whether it's youth group, children's church, or the nursery, parents simply check in at a workstation by looking up or entering their information. ACS Checkpoint monitors attendance for an activity and coordinates information with ACS People activities or ACS Attendance groups.

- Print customized name badges with unique identifiers like date, session info, or parent/pager number
- Post attendance immediately for individuals who are "checked in" a session
- Produce real-time reports showing who has checked in/out by class or activity

### Access ACS™

Access ACS is a special Web-based application that securely connects you to important ACS People Suite data whenever you are outside of the office, either at home or on the road. It enables you to allow your staff and lay leaders to go online and access member information, send group email, mark attendance, or update member records. Members may also go online to submit changes to their own information, review their giving records, update family photos, and communicate with others in the church. But with Access ACS, you never lose control because all rights and change requests must be approved by your administrator before any data changes. In other words, thanks to the Internet, your staff, lay leaders, and members can safely connect to important information any time. (Requires ACS People and an Internet connection.)

- Connect with fully secure (SSL) options, plus user-level security
- Run reports, send group emails and print labels
- Increase mobility – view data from anywhere
- Record attendance and outreach details

### ACS Visitation™

ACS Visitation is a comprehensive and powerful contact management tool that actively helps you reach people in need or those interested in spiritual growth. It enables you to build responsive relationships with both visitors and members and keeps your church's outreach proactive and personal. Simply schedule personal follow-ups with people in your database and provide information to the individuals assigned to the task. ACS Visitation is also ideal for stewardship campaigns.

- Assign callers or visitation teams for clear accountability
- Implement multi-step programs all at once
- Track responses for follow-up

### ACS Yahrzeit™

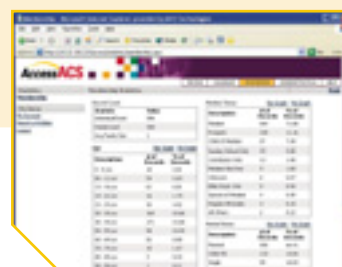
ACS Yahrzeit is specifically designed to help synagogues commemorate the passing of a loved one according to Yahrzeit rituals. It provides many customizable fields to store information about the deceased and to associate Yahrzeit records with mourners. ACS Yahrzeit keeps a synagogue informed and helps them track anniversaries of deaths to provide sympathy and honor the memory of the deceased.

- Automatically record date of death according to Hebrew calendar
- Maintain mourner records and communicate more effectively to them
- Print lists, note cards, and reports or extract the data as needed in multiple formats

## Get Online Access to Your Data

*"Access ACS has enabled all of our activity leaders to have access to online information, thereby eliminating the need for me to send or email people information."*

**Ruty, Village Baptist Church (3,000 members)**



## Additional Products

These products work in conjunction with the ACS product line.

### ACS VolunteerManager™

ACS Volunteer Manager helps organizations track and develop volunteers by easily identifying an individual's gifts, skills, and passions and then matching them with appropriate ministry opportunities. This is an exciting program designed to help churches use its members to grow its overall ministry. ACS Volunteer Manager assures volunteers are placed in suitable areas, offering an atmosphere for happier people, stronger commitments, and greater progress towards ministry goals. *(It can integrate with the ACS database.)*

- Profile volunteer opportunities and match the right volunteer with the right opportunity
- Track volunteer hours and apply hourly rates
- Customize reporting by individual or by position
- Define steps or processes required to fill a position or become a member

### ACS MinistryScheduler™

ACS Ministry Scheduler helps your staff avoid schedule conflicts and double-bookings by centrally managing multiple church calendars, events, and facility reservations. It synchronizes information about your equipment, resources and facilities automatically and provides insight into when and what is being used for any given timeframe. ACS Ministry Scheduler coordinates the details, so you can focus on the ministry aspect of your events.

- Create, distribute, and share information across multiple calendars
- Output calendars to the Web, PDA, or Access ACS
- Coordinate multiple events, activities, equipment, people, and facilities

### ACS ChurchGrowthTools™

ACS Church Growth Tools helps your staff focus on effective outreach, evangelism, and visitation programs. It equips you with the resources to identify members who are not fully involved and watches the back door to keep others from slipping away. ACS Church Growth Tools is essential for any church that measures its growth trends and member activity.

- Analyze attendance patterns for both individuals and groups
- Identify members that may be slipping away
- Print information and prepare reports for leaders and staff

### ACS ChurchReport™

ACS Church Report pulls statistics from ACS People and ACS General Ledger to produce necessary church reports. It delivers diverse reporting functionality to various denominations like Episcopal, Baptist, and Catholic and is used by many different churches across the country. ACS Church Report gives you a snapshot of the annual composition of your church.

- Flexible design to produce specific reports with drag and drop capability
- Develop annual and year-to-year reporting
- Print or export reports and copy them from one year to another

### ACS ReportDesigner™

ACS Report Designer puts you in complete control of the reporting process and the final format of your reports. It includes many popular pre-designed report templates, but its flexibility supports even the most advanced reporting requirements. ACS Report Designer is the ultimate reporting tool for creating, sharing, and producing the exact reports you need with information from any of your ACS products.

- Design, format, and include graphics in any report
- Preview reports as you build and print when you get it just right
- Combine information from multiple ACS products

### LiveStor™

ACS LiveStor is a remote backup application, meaning it protects your valuable data by archiving important files online automatically according to whatever schedules you set. All files are securely transferred over the Internet and stored on our remote servers. LiveStor safeguards your data and prepares your church to deal with computer failures, weather disasters, staff oversights, and other problems that put your information at risk.

- Backup your important data files in a secure, remote location
- Schedule backup jobs to run automatically so you'll never forget
- Restore your data in the event of hardware damage, a virus, power outages, etc.
- Maintain full use of your computer while backups are executing



*"It's comforting knowing all our backups are offsite. If something should happen to the computer or the church, the data's safe."*

Paul,  
Christ Church of Hamilton & Wenham  
(500 members)

## CPMS™

If you are a church planter, please visit [www.acstechnologies.com/cpms](http://www.acstechnologies.com/cpms) or send an email to [cpms@acstechnologies.com](mailto:cpms@acstechnologies.com). (CPMS is offered free to SBC church plants.)

Church Planter Management System (CPMS) provides a finely-tuned information management solution specifically geared towards helping church planters develop strong, healthy churches. It focuses on growing the ministry of a new church, while simplifying the bookkeeping and member management. CPMS centers on four fundamental church plant needs: communication, building relationships, management, and growth. With over 800 features, it is the most user-friendly system available to start-up churches. CPMS also includes several proven resources to assist the church planter with growing the ministry, which means new churches can immediately benefit from time-tested materials, experiences, and procedures already in use at thousands of other churches.

- Record detailed information about all members, staff, and visitors
- Take advantage of helpful resources like pastor sermons, illustrations, and letters
- Communicate more efficiently with phone contacts, mailing lists and labels, mail merge letters, and outreach to visitors
- Produce reports to reveal growth, support purpose-driven concepts, and measure spiritual progress
- Manage all financial contributions and disbursement records for reimbursements
- Track attendance of people in small groups, Sunday school classes, Bible studies, etc.



ACS CASS It! provides your office with the tools to CASS certify mailing addresses and qualify for postal discounts. It meets USPO requirements for address verification and enables you to update your CASS certification with each mailing. ACS CASS It! is especially helpful for churches that are growing and frequently adding new names.

- Prints Form 3553 to take with your bulk mail form to the US Post Office
- Suggests alternate street/address information to help make corrections
- Certifies addresses from ACS People and ACS Special Mailings



ACS Max It! increases your church's bulk mail capability. It presorts mailing addresses to meet USPO requirements for additional bulk mail discounts and saves you time by calculating, completing, and printing all required postal documentation. ACS Max It! organizes your large mailing projects and reduces the overall cost of your communication.

- Works in conjunction with ACS People and CASS It! to give you maximum savings
- Automatically analyzes each mailing to determine the lowest cost method
- Performs the required USPO sorts and prints the appropriate form



ACS Max It! for Periodicals works in conjunction with ACS Max It! to calculate postage discounts and prepare postage paperwork for the bulk mailing of periodicals. Periodicals are subscription mailings such as newspapers, magazines, and other periodical publications whose primary purpose is transmitting information to an established list of subscribers or requesters. Periodicals are authorized under a special permit and sent regularly at a stated frequency (at least four times a year).

## Communicate More Efficiently

ACS CASS It!, ACS Max It!, and ACS Max It! for Periodicals help you sort through postal regulations and prepare the right documentation to take advantage of bulk mail discounts, ultimately saving you time, effort, and money.



## EXTENDplatform™ details at: [www.extendplatform.com](http://www.extendplatform.com)

Web sites are a standard mode of communication for all types of organizations, and they are increasingly more important for churches that are trying to impact families in a culture where computer use is as natural as using the telephone. ACS Extend Platform enables your church to manage a professionally-designed Web site with ease. At any time, your staff may simply go online, sign in, and start editing the site whenever it's needed. Extend is Web-based and does not require advanced technical skills or a programmer, so any church can involve an in-house team to update the information on their site without jeopardizing the way it looks.

- Confidently direct people to your Web site for information
- Keep all your online information current
- Empower your staff to edit your Web site anytime from virtually anywhere
- Provide your local community with information about your church online
- Give lay leaders and members access to special information on private pages
- Provide email addresses to your staff and elders
- Integrates with your ACS data and Access ACS



Using Extend, you'll be online in no time with a flexible, professional site. Easy to set up and even easier to maintain, Extend helps you build an online community that can grow with you as your ministry grows. And depending upon your needs, there are several options to help you provide the content, functionality, and applications you need. Extend helps you provide the content and applications you need for your site visitors.

### Additional services available with Extend:

- Media Streaming
- Online Donations
- Online Event Registration
- Custom Services

### Custom Services include:

- Site Planning to help you consider your options and use best practices
- Graphic Design for a branded look and feel
- Content Porting to move your current content into Extend
- Custom Development for any special interactive needs
- Networking multiple sites to share content and designs with multiple organizations

*"Our site has a nice professional look and feel. Having a system that is non-HTML based allows us the freedom of having non-technical staff and volunteers use the site, so we are no longer dependent upon employees that know HTML."*

Penny, First Presbyterian Church (1,000 members)

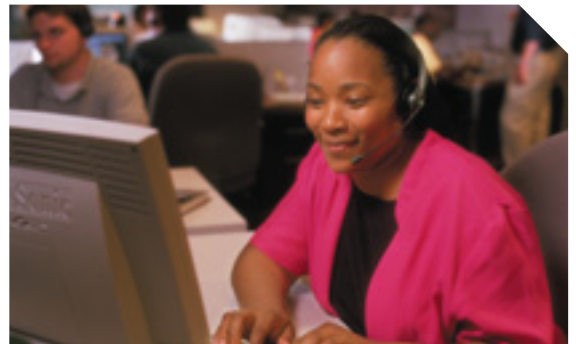
## Centralize, streamline, and simplify all your finances.

When your finances are in order, everything seems to run more smoothly. You know what's coming in, you know what is spent, and you know what is available to meet the needs of your church. ACS Financial Suite provides essential financial insight by accurately managing on-going details about your church's finances. Finally, your staff will gain control of your financial picture, they will stop chasing pennies, and they will actually start getting home on time.

The ACS Financial Suite consists of six integrated applications that have set the standard for church financial management software. Its simple, intuitive interface puts you in complete control of items like multiple accounts, designated funds, direct deposits, and even fee-based services. The ACS Financial Suite complies with nonprofit IRS and FASB requirements and provides extensive built-in reporting features to help you produce practically any type of report for your business administrators, committees, audits, and other financial reviews.

### Being good stewards of your finances

- Centrally manage and integrate financial information
- Balance your books on a routine basis without the stress
- Manage your staff's payroll distributions, allocations, and tax liabilities
- Pay your bills on time and monitor spending and purchases
- Organize the collection of payments for special church-related events
- Document the value of your assets and account for changes



### ACS GeneralLedger™

ACS General Ledger, the backbone of the ACS Financial Suite, centers on maintaining flexibility in record keeping and is a recognized leader in church financial management software. Clients are able to design a chart of accounts to fit their church's unique needs. In addition, they can track spending by project and manage multiple checking accounts and funds. ACS General Ledger is the ultimate tool for creating comprehensive budget reports, income and expense statements, and balance sheets. *(Required for the other applications in this suite.)*

- Cash or Accrual standard double-entry bookkeeping
- Built-in integration to Microsoft® Excel® for budget analysis and projection
- Reconcile checks and link accounts to specific departments or committees
- Identify and maximize best revenue sources
- Comply with IRS & FASB requirements more easily
- Customize accounts and funds

Microsoft and Excel are registered trademarks of Microsoft Corporation in the United States and/or other countries.

### ACS Accounts Payable™

ACS Accounts Payable saves you time and coordinates the way your employees pay bills and issue 1099s. You can centrally process your outgoing funds, print checks, store vendor information, and keep track of your invoices. It's your complete check writing and vendor management program.

- Raise the level of accounting accuracy
- Reduce payment processing time
- Attribute payments to specific departments
- Ensure prompt bill payments

### ACS PurchaseOrders™

ACS Purchase Orders takes common processes and procedures to the next level by providing practical steps for managing spending. It automates your organization's cash-flow planning to help prevent overspending. You can easily crosscheck and reference your purchases.

- Ensure accurate and on-budget spending
- Control all out-going expenses with encumbrances
- Automatically approve requests up to a certain amount
- Track PO numbers and payee information

Here's what clients are saying about ACS Financial Suite:

*"I was so thankful that our church was using ACS. The product made it easier for me to step in and begin to figure out what was really going on and where the church actually stood financially."*

**Katherine, Bethlehem United Methodist Church (200 members)**

*"Having ACS has saved me countless hours when it comes to generating reports. I have easy access to multiple types of information and greater accountability and integrity in the work I do."*

**Dwight, Greater Mount Calvary Holy Church (7,000 members)**

*"It was so nice to be able to access all of our data from one centralized location. Before ACS, everyone had their own lists and kept track of things a different way. There was no unified system."*

**Kristi, Family Church (1,000 members)**



### ACS Payroll™

ACS Payroll handles the special compensation needs of churches and their staff. From housing allowances to insurance, ACS Payroll saves valuable time and avoids confusion by handling various types of payroll procedures within one centralized solution. It accommodates multiple cost centers to ensure pay is charged to appropriate areas. You'll have everything you need to pay your employees with consistency and accuracy.

- Track all employee information including vacation and sick time
- Pay via printed checks or direct deposit
- Print W-2s, 941s, and other payroll reports
- Customize any additions or deductions to pay

### ACS Accounts Receivable™

ACS Accounts Receivable keeps your church financially proactive by managing all your incoming payments. It uses process automation to produce batch invoices and enables you to create unlimited revenue centers and connect income to specific accounts. Your staff may also set up unlimited charge items and customize the billing frequencies for more flexible and reliable billing.

- Fast and accurate billing
- Produce receipts on demand
- Create an unlimited amount of custom billing codes
- Define revenue centers and tie them to income accounts

### ACS Fixed Assets™

ACS Fixed Assets is a central inventory system that manages the acquisition, depreciation, and maintenance of your organization's equipment and valued property. It tracks specific asset details and is used for asset planning, documenting insurance claims, and supporting good stewardship principles.

- Monitor asset values
- Calculate depreciation
- Interface with scanners and bar code labels
- Keep track of valuable equipment



## Getting Started with Solutions from ACS Technologies

Becoming a client is very simple, but it is good to know all your options before making a purchase decision. Here are three easy steps you can take to get started:

### Step 1. Know Your Options

Our software runs in many different types of business environments, so it is good to select which environment best suits your staff. You may run our applications on stand-alone desktops, local area networks, online via the Web, or in a hosted setting where we maintain the hardware and installations. Simply tell us how you envision using the products, and we can help you get set up.

### Step 2. Pick Your Products

All our products may be purchased independently or grouped together in any combination as a package. Use this document to identify the products that interest you most, and give us a call. Some packages are more popular, so be sure to ask one of our qualified Sales Consultants about packages that fit your specific situation.

### Step 3. Select Your Services

Over the years clients have learned to approach our team first when they recognize a technological need. We offer many services to help clients maximize the full potential of our software and perform valuable tasks like converting clients from a third-party system to ACS, providing support, fulfilling tax statements, and solving other hardware challenges. How may we help you?

**Software: 1.800.736.7425**

**Forms and Supplies: 1.800.669.2509**

**solutions@acstechnologies.com**

**www.acstechnologies.com**

## Services



*"We decided to order checks, envelopes, and statements that match the ACS software- it gives us a more professional look."*  
Seretha, Ray of Hope Christian Church (2,500 members)

### Forms & Supplies

Our forms, supplies, and technology products ensure that you have everything you need to complete the task. We take the guesswork out of the process of ordering checks, tax statements, labels, check readers, and other essential supplies. Clients simply browse through our Forms and Supplies Catalog or visit us online to place their order. And because we process orders from thousands of clients, we are able to pass a direct savings to you. We offer competitive rates for the forms and supplies you use during your daily routine, and we guarantee their ability to work with ACS applications.

- Tax forms
- Statements and envelopes
- Checks, mailers, and accessories
- Check scanners, readers, and imaging

*"We were already successfully using ACS for our membership records, so it was natural to choose the ACS Check Reader as the solution to speed up the check entry process. The Check Readers save us about six hours of work each Sunday."*

Stan, North Coast Church (1,000 members)



### Fulfillment Services

Fulfillment Services handles the time consuming tax statement mailings for your staff. It is a great option when you are having trouble finding the resources to print, sort, stuff, and mail your statements to donors. Our Fulfillment Services also CASS certify your mailing. After you upload your files through our designated Web site, we will do the work for you. Count on us to send out your Flex Statements and your Charitable Tax Reports monthly, quarterly, semiannually, or annually.

- Conserve staff time for other projects
- Eliminate the need to maintain an inventory of statement materials
- Service includes forms, envelopes, printing, stuffing, postage and mailing

### Professional Services

We offer Professional Services to troubleshoot and optimize the hardware and network systems where you run your ACS applications. Our Professional Services team has years of experience helping a broad variety of clients solve their unique challenges. We offer a variety of advanced services ranging from remote monitoring of networks to wireless network troubleshooting. They are the first option our clients turn to when they have a technical issue or question that's not directly related to our software.

*"They spent the whole day with us getting our foundation set up. I couldn't ask for better professional support."*

Lisa, Highland UMC (1,900 members)

### Data Services

Data Services offers a variety of options to optimize your time and money. Our experienced team works with you to solve issues as they relate to your actual data and associated files. Data Services can help new clients save time when converting to ACS from another system, and they can assist clients with global data changes like area code updates, CASS certification, and merging different databases. Whether you are attempting to move data from one database to another or hoping to add clarity to complicated data, our Data Services specialists are here to provide a solution for you.

### Training

Many of our clients tell us that they know they could be doing much more with our software, but they want someone to show them how. When you receive training from ACS Technologies, not only do you become skilled with the software, you learn special shortcuts and ways to get the most out of your software. Training is a great solution to save time and is effective with getting new employees up to speed faster than if left to their own resources. ACS Technologies delivers training in a variety of formats, including regional hands-on training schools, customized training, advanced consulting, and frequent online courses.

- Get new staff up to speed quickly
- Learn how to maximize the capabilities of our software
- Receive helpful training materials to reference on the job
- Take advantage of the power of ACS
- Some classes available and archived online

*"My advice is, 'Invest in hands-on training.'*

*Once you get the hands-on training, you can really start rolling."*

Valerie, First Church (350 members)

### Convention

One annual event that sets ACS Technologies apart is its unparalleled Client Convention, hosted by the Training department. Each year, ACS clients come together to learn about the software and related topics like tax code revisions and Web ministry. Not only is it an educational experience, it is a great networking event and an excellent opportunity for staff development outside of the office.

- Take classes to learn more about the applications you use
- Enjoy special events and entertainment
- Visit with on-site support representatives
- Browse the resource center for helpful information
- Connect with people from other organizations

#### Convention locations:

Walt Disney World Orlando, FL 2006  
Grove Park Inn Asheville, NC 2005  
Charleston Convention Center, SC 2004  
Opryland Hotel Nashville, TN 2003

## Client Programs

Over 75% of ACS clients are enrolled in one of these client programs.

As a client of ACS Technologies, you are never on your own. Since we opened our doors over a quarter century ago, back when computer technology was still emerging, we have always put the needs of our clients first. In fact, many of our clients remember those pioneering years and have been with us ever since. Long-term relationships are fundamental to our philosophy and represent our steadfast devotion towards providing a complete software, service, and support solution.

We are here to help you and have designed two client programs with varied combinations of benefits like software upgrades, software support, special services, and exclusive discounts. Our well-trained and knowledgeable representatives always provide courteous support, individualized case history tracking, and attentive care. This is our promise and our reputation.

- Free Upgrades
- Unlimited Support
- Special Services
- Exclusive Discounts

*"We feel like ACS is the best software program available, and it has the best support team. After 20 years, we are still learning, and we know that ACS still strives to be the absolute best for its clients."*

Marilu, St. Mark's Episcopal Church (2,000 members)



### Preferred Client Program

Within our Preferred Client Program, you receive free software upgrades, access to online support resources, unlimited support, and discounts on additional software purchases, services, and training. All new clients automatically receive the benefits of this program free for 90 days.

### Premium Client Program

This expanded, opt-in client program builds upon the benefits in our Preferred Client Program and adds 24/7 unlimited support, a free professional services consultation, \$250 training voucher, and greater discounts on additional software, service, and training purchases.



We look forward to building a lasting relationship with your staff.

## Our Dedication to Our Clients

Churches consistently remind us how we are helping them, and we rely heavily upon communication with our clients to help us create user-friendly products. It is encouraging to know that after all these years our products are still making tasks easier for business administrators and empowering church staff to focus on their ministry and vision. Not only is this a testimony of their satisfaction with our products and services, it is a reflection of the growing partnerships we have developed with their ministries, their finances, and their relationships.

## Our Success is Based on Yours.

ACS Technologies' guiding commitment is to serve its clients by building long term relationships founded on trust, respect, and a thorough understanding of their needs. On average, our Support department personally serves 700 clients a day and over 18,000 people a month. Our success in how we care for our clients is proven by the fact that 70% of our clients have been using our software for longer than 3 years, 50% have been users for more than 5 years and nearly 20% for more than 10 years. We view our employees and our services as integral members of our clients' staff. Because of this, ACS Technologies continues to receive industry recognition for its outstanding dedication to its clients.

1.800.736.7425

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**ACS Technologies**  
Empowering your vision.

Email your question to us at [solutions@acstechnologies.com](mailto:solutions@acstechnologies.com)

ACS Technologies makes it easier for your church personnel to keep your families informed, active, and connected to your church, and we would appreciate the opportunity to learn more about your needs and to demonstrate our totally integrated church solutions with you.

**We're here to help you. Just ask.**

*"My job is made easier, and ministry leaders can focus on ministry, not administration."*

Michael, Community Bible Church

*"Tying all our information together in one system is a big advantage."*

Glenn, Christ Church Georgetown

*"'What do you need?' and 'How can we help you?' is their motto."*

Teresa, Asbury UMC

*"We analyzed ACS a lot, liked its flexibility and features - ACS just floated to the top of the competitors."*

Randy, Parish Finance Committee Chair & Technology Advisor

*"We made a decision to go with the best of breed in each area of technology - we went with IBM for our technology equipment, Minolta for our laser copies, HP for our printers - and ACS for our church management software."*

Debra, Mt. Moriah AME



**ACS Technologies™**  
Empowering your vision.

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