



School Solutions

Equipping Daycares and Private Schools to Provide Quality Programs

How may we help you?

ACSTechnologies™

ACS Technologies empowers the vision of educators by providing the most comprehensive line of products and services for daycares and private schools.

The Leadership of ACS Technologies

Commitment

In an industry where technology and information are constantly changing, it is paramount to identify a reliable source of leadership and trust. ACS Technologies is committed to providing new and improved solutions and is firmly established in its leadership position to bring these solutions to your school. Unlike other software companies who have come and gone, ACS Technologies has endured, demonstrating how our products and services continue to be essential assets to educators and school administrators.

Experience

For over a quarter century, we have focused on delivering the best technology, support, and training to schools, churches, and denominational offices. Thousands of office staff begin their day with our products and don't turn them off until the last vital work of the day is complete. Many of our clients have been with us for decades, and some from the very beginning. Our integrated solutions and product features reflect years of accumulated feedback from clients who use our software to accomplish many of the same tasks your staff deals with on a daily basis.

Strength in Numbers

- 20,000+ organizations use our products daily
- 300+ dedicated ACS Technologies employees
- 70+ programmers, testers, and development staff
- 80+ support representatives
- 35+ trainers across the country
- 20+ integrated software applications
- 1 company with infinite possibilities



Technology Center (left) and Administration Building (right)

Scope

ACS Technologies provides the most administrative software and service options to private schools and daycares. Our line-up of applications is unmatched, enabling your staff to cover your essential responsibilities such as student enrollment, tuition, fundraising, communication, and accounting. Plus, our large call center provides toll-free support for your staff during the day, and special support resources are available online 24 hours a day. We also provide online or on-site training to help your new or current staff take advantage of all the capabilities of our software. And when you are ready to print report cards, send out tuition statements, or print your faculty's checks, we can supply your office with the necessary forms and supplies to get the job done.

Innovation

Educating the next generation takes next-generation solutions. ACS Technologies leads the industry with the largest variety of technology options. For example, students and parents can go online to view assignments and grades. Teachers can electronically update their grade book, send attendance to the administration office instantly, and go online to post notes about assignments or behavior. School administrators can produce several different reports, edit the school Web site, enter tuition payments, produce receipts, and email newsletters. Our commitment to innovation makes more things possible.

Equipping schools to:

- Manage student, family, financial, and staff information
- Identify and meet important educational needs
- Communicate more effectively with staff, parents, students, and prospects
- Enable parents to review their child's information online
- Simplify tuition collection and payment options
- Produce and distribute necessary tax documentation to donors
- Perform daily operations more efficiently

Meeting the Diverse Needs of Private Schools and Daycares

Running a daycare or school is a very complex responsibility, but with leading-edge software, training, support, and services from ACS Technologies, you can develop your school or daycare into what you envision. Our school administration software contains the functionality you need to provide high quality education and maintain a healthy bottom line. We empower your staff to perform four fundamental responsibilities that cannot be ignored: student enrollment, accounting, financial development, and classroom management.

First, we provide administrative software to manage all your student information, plus we help you reach outside the walls to children you are hoping to enroll. Secondly, we simplify your bookkeeping responsibilities by equipping your staff with tools to manage the flow of finances, including payroll and the collection of tuition. Third, we offer ways to appeal to donors and raise funds for special projects or to enhance the quality of education. Lastly, we enhance the cycle of communication by directly connecting your teachers to their students, parents, and the administrative office.

Our Products



SCHOOLS CHURCHES DENOMINATIONS

•	•	•	HeadMaster
•			HeadMaster Plus
•			HeadMaster Pro
•			HeadMaster Pro CM
•			HeadMaster Billing
•			HeadMaster Online
•	•	•	General Ledger
•	•	•	Accounts Payable
•	•	•	Purchase Orders
•	•	•	Payroll
•	•	•	Accounts Receivable
•	•	•	Fixed Assets
•	•	•	People
•	•	•	Contributions
•	•	•	Reservations
•	•	•	Special Mailings
•	•	•	Visitation
•	•	•	Report Designer
•	•	•	Mail Modules
•	•	•	Volunteer Manager
•	•	•	LiveStor
•	•	•	Site Extend
•	•	•	Online Donations
•	•	•	Online Event Registration
•	•	•	Media Streaming
•	•	•	Forms and Supplies

Total Integrated Solutions to Fit Your Needs

Due to our aggressive development schedules, direct client feedback, thorough testing, and introduction of new technologies, ACS Technologies has become a dominant player in the school administration software industry. Please refer to our broad variety of integrated applications here and throughout this document to select the best combination of student, financial, and Web-related products to fit your specific needs.

For more information, please visit
www.acstechnologies.com/schools

Contact Us

If you have questions or are interested in learning more, please contact us. We would be happy to discuss options with you as they relate to your educational objectives, financial goals, mobilization of resources, and growth opportunities.

1.800.736.7425

solutions@acstechnologies.com

www.acstechnologies.com



We offer additional solutions for Churches and Denominations.
 Ask us for more information.



Manage student information and simplify the administrative details.

HeadMaster Software simplifies the administrative tasks of private, parochial, or independent schools and daycare facilities. From managing enrollment to collecting tuition, HeadMaster Software's flexible interface adapts to meet your unique needs. It handles details such as billing, immunization records, grading, reporting, contributions, and class scheduling. Teachers may also connect directly to your administrative offices from their classrooms to pass grades and attendance information. In all, HeadMaster Software eases the management of student, parent, and teacher information so you can provide the quality and value parents desire for their children - your students.

Taking schools and daycares to the next level

- Manage student, teacher, and parental information centrally
- Record when children check-in and check-out
- Automate class scheduling, attendance, grading, and reporting
- Customize reports and data fields to fit your documentation needs
- Enable teachers to send information from classrooms to the administration office
- Collect tuition and fees with a range of billing features and capabilities
- Become a more effective educator or administrator



HeadMaster™

Primarily for daycares, preschools, and after school programs, HeadMaster provides administrative solutions to your staff. Its customizable, easy-to-use interface handles all child-specific information like family, identification, medical, and emergency contacts. It also has a check-in feature which allows children to be checked in and out quickly while indicating the status of any child at any given time.

- Track family information, immunizations, and pickup authorizations
- Communicate with multiple households per child, if appropriate
- Store, track and associate activities with individual children

HeadMaster Plus™

Small independent and private schools take advantage of the richer features available in HeadMaster Plus, a K-12 school administration software program that manages attendance and class scheduling. All data relating to students, parents, teachers, and classes is stored and organized in an easy-to-understand format.

- Easily promote children from one year to the next
- Increase security with student and staff picture ID cards
- Record absences, tardiness, and unexcused absences



"We saved time using HeadMaster. It was quick and easy to learn and use."

Vickie, administrative assistant

HeadMaster Pro™

As a centralized student records database, HeadMaster Pro helps you manage a variety of student, parent, teacher, and class information. All of your data is secure, centrally located, and easily formatted into custom reports. From class rosters to attendance, HeadMaster Pro gives you what you need for virtually any K-12 school environment.

- Customize unlimited number of fields for specific information
- Protect sensitive information with advanced security controls
- View, save, and print multiple student body summary reports
- Automate the process of creating report cards and transcripts

Client Comments

Here's what clients are saying about HeadMaster:

"With HeadMaster, I can have family, student, staff member information—all at my fingertips. I can easily pull up any information I need. I especially like the activities fields and immunization fields. These are very helpful."

Lois, school secretary

"I use HeadMaster daily to document attendance, input grades and document student activity. It has been a useful tool to integrate documentation of grades while allowing parents to monitor their child's progress in the subject area."

Judy, science teacher

"HeadMaster is a very good software package that helps us to manage our fundraising better than ever. We use it to manage all of our operations."

Kathy, director of development

HeadMaster Pro CM™

No doubt your teachers are passionate about teaching, but they may get overstretched trying to balance student needs with their organizational duties. HeadMaster Pro CM includes all the benefits of Headmaster Pro but adds a valuable Classroom Manager (CM) interface for teachers. It automates, centralizes, and simplifies many of the common tasks teachers are faced with every day in the classroom: organizing lesson plans, posting grades, marking attendance, and communicating with parents.

- Utilize flexible grade recording and averaging options
- Create visual seating charts
- Produce attendance and performance reports

HeadMaster Billing™

In addition to providing quality care and education, you are running a business. Therefore, it is crucial for your institution to collect tuition and various fees from your student families in a timely manner. HeadMaster Billing makes it simple to record payments and provides multiple ways for you to monitor outstanding accounts.

- Track and record tuition and fees
- Assign multiple billing fees per student
- Send out billing statements

HeadMaster ONLINE™

HeadMaster Online enables staff, faculty, and parents to go online to view their children's assignments, grades, and progress. Using the highest Web security standards, teachers can access information from the comfort of their own home. Any of the data you make available online is protected and kept private. Only specific staff, faculty, parents and students can enter the system after permissions have been assigned.

- Enable teachers and staff to review information from home
- Parents can sign in to monitor their child's academic progress, attendance, and behavior
- Students can go online to check their list of homework



"We began the use of HeadMaster Online this year. The parents love it because it enables them to see new grades daily, and keep up with their child's averages without the worry of their child making it home with a stack of papers or waiting on the postal system."

David, technology coordinator

Breakdown of HeadMaster Software

HeadMaster Software™

Daycare	Pre K	After School Program	K-12	Small College/Seminary	
•	•	•			HeadMaster
•	•	•	•		HeadMaster Plus
			•	•	HeadMaster Pro
			•	•	HeadMaster Pro CM
•	•	•	•	•	HeadMaster Billing
			•	•	HeadMaster Online*

*requires HeadMaster Pro

There are four levels of HeadMaster, each with different sets of features. HeadMaster Billing is a companion product and may be used at any of the four levels. HeadMaster Online is only compatible with HeadMaster Pro and HeadMaster Pro CM.



Centralize, streamline, and simplify all your finances.

When your finances are in order, everything seems to run more smoothly. You know what's coming in, you know what is spent, and you know what is available to meet the needs of your institution. ACS Financial Suite provides essential financial insight by accurately managing on-going details about your finances. Your staff will gain control of your financial picture, they will stop chasing pennies, and they may actually start getting home on time.

The ACS Financial Suite consists of six integrated applications that are leading the nonprofit financial management software industry. Our simple, intuitive interface puts you in complete control of items like multiple accounts, designated funds, direct deposits, tuition and fee-based services. The ACS Financial Suite complies with nonprofit IRS and FASB requirements and provides extensive built-in reporting features to help you produce practically any type of report for your administrators, boards, committees, audits, and other financial reviews.



Being good stewards of your finances

- Centrally manage and integrate financial information
- Balance your books on a routine basis without the stress
- Manage your staff's payroll distributions, allocations, and tax liabilities
- Pay your bills on time and monitor spending and purchases
- Organize the collection of payments for special school-related events
- Document the value of your assets and account for changes



ACS GeneralLedger™

ACS General Ledger, the backbone of the ACS Financial Suite, centers on maintaining flexible accounting and is a recognized leader in financial management software. Clients are able to design a chart of accounts to fit their school's unique needs. In addition, they can track spending by project and manage multiple checking accounts and funds. ACS General Ledger is the ultimate tool for creating comprehensive budget reports, income and expense statements, and balance sheets. *(Required for the other applications in this suite.)*

- Cash or Accrual standard double-entry bookkeeping
- Built-in integration to Microsoft® Excel® for budget analysis and projection
- Reconcile checks and link accounts to specific departments
- Identify and maximize best revenue sources
- Comply with IRS & FASB requirements more easily
- Customize accounts and funds

Microsoft and Excel are registered trademarks of Microsoft Corporation in the United States and/or other countries.

ACS PurchaseOrders™

ACS Purchase Orders takes common processes and procedures to the next level by providing practical steps for managing spending. It automates your organization's cash-flow planning to help prevent overspending. You can easily crosscheck and reference your purchases.

- Ensure accurate and on-budget spending
- Control all out-going expenses with encumbrances
- Automatically approve requests up to a certain amount
- Track PO numbers and payee information

ACS AccountsPayable™

ACS Accounts Payable saves you time and coordinates the way your employees pay bills and issue 1099s. You can centrally process your outgoing funds, print checks, store vendor information, and keep track of your invoices. It's your complete check writing and vendor management program.

- Raise the level of accounting accuracy
- Reduce payment processing time
- Attribute payments to specific departments
- Ensure prompt bill payments



ClientComments

Here's what clients are saying about ACS Financial Suite:

"Having ACS has saved me countless hours when it comes to generating reports. I have easy access to multiple types of information and greater accountability and integrity in the work I do."

Dwight, office administrator

"Our preschool was using paper accounting. Now we're going to come into the 21st century."

Lisa, business manager

"It was so nice to be able to access all of our data from one centralized location. Before ACS, everyone had their own lists and kept track of things a different way. There was no unified system."

Kristi, financial director



ACS Payroll™

ACS Payroll handles the special compensation needs of school and daycare staff. From 10-month salaries to insurance, ACS Payroll saves valuable time and avoids confusion by handling various types of payroll procedures within one centralized solution. It accommodates multiple cost centers to ensure pay is charged to appropriate areas. You'll have everything you need to pay your staff with consistency and accuracy.

- Track all faculty information including vacation and sick time
- Pay via printed checks or direct deposit
- Print W-2s, 941s, and other payroll reports
- Customize any additions or deductions to pay

ACS Accounts Receivable™

ACS Accounts Receivable keeps your school financially proactive by managing all your incoming tuition and payments. It uses process automation to produce batch invoices, enables you to create unlimited revenue centers and connects income to specific accounts. Your staff may also set up scholarship discounts, late fees, and customized billing frequencies for more flexible and reliable billing.

- Fast and accurate billing
- Produce receipts on demand
- Create an unlimited amount of custom billing codes
- Define revenue centers and tie them to income accounts

ACS Fixed Assets™

ACS Fixed Assets is a central inventory system that manages the acquisition, depreciation, and maintenance of your organization's equipment and valued property. It tracks specific asset details and is used for asset planning, documenting insurance claims, and supporting good stewardship principles.

- Monitor asset values
- Calculate depreciation
- Interface with scanners and bar code labels
- Keep track of valuable equipment



Getting Started with Solutions from ACS Technologies

Becoming a client is very simple, but it is good to know all your options before making a purchase decision. Here are three easy steps you can take to get started:

Step 1. Know Your Options

Our software runs in many different types of business environments, so it is good to select which environment best suits your staff. You may run our applications on stand-alone desktops, local area networks, online via the Web, or in a hosted setting where we maintain the hardware and installations. Simply tell us how you envision using the products, and we can help you get set up.

Step 2. Pick Your Products

All our products may be purchased independently or grouped together in any combination as a package. Use this document to identify the products that interest you most, and give us a call. Some packages are more popular, so be sure to ask one of our qualified Sales Consultants about packages that fit your specific situation.

Step 3. Select Your Services

Over the years clients have learned to approach our team first when they recognize a technological need. We offer many services to help clients maximize the full potential of our software and perform valuable tasks like converting clients from a third-party system to ACS, providing support, fulfilling tax statements, and solving other hardware challenges. How may we help you?

Software: 1.800.736.7425

Forms and Supplies: 1.800.669.2509

solutions@acstechnologies.com

www.acstechnologies.com

More Software

ACS People™

ACS People provides a master database to store and process information about the people whom your school touches. From student families to generous donors, ACS People can manage addresses, family details, communication history, giving records, and other customized pieces of information. It is a great foundation for your communication needs.

- Produce graphical reports and various directories
- Track involvement in activities and programs
- Automatically update student demographics in HeadMaster

ACS Contributions™

ACS Contributions enables your staff to enter contribution information quickly and accurately. Its unmatched flexibility accommodates a broad range of giving plans and tracks your giving records, histories, and progress towards fulfilling pledges. All entries may include information about preferred fund allocation, pledge periods, special projects, or other donation details in a way that complies with IRS regulations. ACS Contributions produces year-end statements, giving record reports, pledge cards, and charitable tax reports.

- Allocate funds to particular needs or accounts in ACS General Ledger
- Apply gifts received to an individual's record and set up bank drafts
- Provide easy to understand contributor tax statements

"We can easily keep information current even if a family moves or changes contact information, it can be updated in an instant."

Patricia, school secretary

ACS Visitation™

ACS Visitation is a comprehensive and powerful contact management tool that actively helps you reach and recruit new students. It enables you to build responsive relationships with prospective students and keeps your school's recruiting proactive and personal. Simply schedule personal follow-ups with people in your database and provide information to the individuals assigned to the task. ACS Visitation is also ideal for various fundraising campaigns.

- Make recruiter assignments for better accountability
- Implement multi-step processes
- Track responses for effective follow up

ACS Reservations™

ACS Reservations makes it easier to host and lead scheduled activities. It tracks registrations and centrally manages event information to help your school organize the details and produce post-event reports. With ACS Reservations, you'll spend less time chasing down the particulars and more time enjoying the actual event.

- Set up one-time or recurring events easily
- Store key details by event and by person
- Handle multi-item fees, discounts and attendance caps

ACS Special Mailings™

ACS Special Mailings helps you track key contact information for anyone who is not directly associated with your school. For example, you can use it for direct mail campaigns or to communicate with principals at other schools, coaches in your league, media contacts, or to invite targeted people in your community to a special event.

- Create, organize and manage unlimited group lists
- Add, delete, move, or copy names to multiple lists
- Distribute to select lists, partial lists, or individuals

ACS Volunteer Manager™

ACS Volunteer Manager helps organizations track and develop volunteers by easily identifying an individual's talents, skills, and passions and then matching them with appropriate opportunities. This is an exciting program designed to help schools recruit the right volunteers for projects that either help the school or provide some community service. ACS Volunteer Manager helps you place volunteers in suitable areas, offering an atmosphere for happier people, stronger commitments, and active involvement in your goals.

- Profile volunteer opportunities and match the right volunteer with the right opportunity
- Track volunteer hours and apply hourly rates if needed
- Customize reporting by individual or by position
- Define steps or processes required to fill a position

ACS Report Designer™

ACS Report Designer puts you in complete control of the reporting process and the final format of your reports. It includes many popular pre-designed report templates, but its flexibility supports even the most advanced reporting requirements. ACS Report Designer is the ultimate reporting tool for creating, sharing, and producing the exact reports you need with information from other ACS products.

- Design, format, and include graphics in any report
- Preview reports as you build; print when you get it just right
- Combine information from multiple ACS products

"When teachers request information on a student, I just go into the system, pull up the requested student and print. It's just that easy. It makes us look very professional, not like a small private school."

Jackie, school secretary

LiveStor™

LiveStor is a remote backup application, meaning it protects your valuable data by archiving important files online automatically according to whatever schedules you set. All files are securely transferred over the Internet and stored on our remote servers. LiveStor safeguards your data and prepares your school to deal with potential computer failures, weather disasters, staff oversights, and other problems that put your information at risk.

- Backup your important data files in a secure, remote location
- Schedule backup jobs to run automatically so you'll never forget
- Restore your data in the event of hardware damage, a virus, power outages, etc.
- Maintain full use of your computer while backups are executing



ACS CASS It!™

ACS CASS It! provides your office with the tools to CASS certify mailing addresses and qualify for postal discounts. It meets USPO requirements for address verification and enables you to update your CASS certification with each mailing. ACS CASS It! is especially helpful for schools and daycares that are growing and frequently adding new names.

- Prints Form 3553 to take with your bulk mail form to the US Post Office
- Suggests alternate street/address information to help make corrections
- Certifies addresses from ACS People and ACS Special Mailings

ACS MAX It!™

ACS Max It! increases your bulk mail capability. It presorts mailing addresses to meet USPO requirements for additional bulk mail discounts and saves you time by calculating, completing, and printing all required postal documentation. ACS Max It! organizes your large mailing projects and reduces the overall cost of your communication, making it cost effective to market yourself to your local community.

- Automatically analyzes each mailing to determine the lowest cost method
- Performs the required USPO sorts and prints the appropriate form
- Works in conjunction with ACS People and CASS It! to give you maximum savings

Communicate More Efficiently

ACS CASS It!, ACS Max It!, and ACS Max It! for Periodicals help you sort through postal regulations and prepare the right documentation to take advantage of bulk mail discounts, ultimately saving you time, effort, and money.

ACS MAX It!™ for Periodicals

ACS Max It! for Periodicals works in conjunction with ACS Max It! to calculate postage discounts and prepare postage paperwork for the bulk mailing of periodicals. Periodicals are subscription mailings such as newspapers, magazines, and other periodical publications whose primary purpose is transmitting information to an established list of subscribers or requesters. Periodicals are authorized under a special permit and sent regularly at a stated frequency (at least four times a year).

EXTENDplatform™ www.extendplatform.com

Web sites are a standard mode of communication for all types of organizations, and they are increasingly more important for schools that are trying to impact families and youth in a culture where computer use is as natural as using the telephone. ACS Extend Platform™ enables your staff to manage a professionally-designed Web site with ease. Extend is Web-based and does not require advanced technical skills or a programmer. At any time, your staff (or authorized students) may simply go online, sign in, and start editing the site whenever it's needed.

- Confidently direct people to your Web site for current information
- Empower your staff to edit your Web site anytime from virtually anywhere
- Provide your local community with information about your daycare or schools online
- Give teachers, parents, and students access to special information on private pages
- Provide email addresses to your staff and faculty
- Integrate Extend with HeadMaster Online



"One of the best things about Extend is that with minimal training, it's easy to get up-and-running." Patty, business manager

Using Extend, you'll be online in no time with a flexible, professional site. Easy to set up and even easier to maintain, Extend helps you build an online community that can grow with you as you grow. And depending upon your needs, there are several options to help you provide the content, functionality, and applications you need for your site visitors.

Additional services available with Extend:

- Bulk Emailing
- Media Streaming
- Online Donations
- Online Event Registration
- Custom Services

Custom Services include:

- Site Planning to help you consider your options and use best practices
- Graphic Design for a branded look and feel
- Content Porting to move your current content into Extend
- Custom Development for any special interactive needs
- Networking multiple sites to share content and designs with multiple organizations

Services



"We decided to order checks, envelopes, and statements that match the ACS software- it gives us a more professional look."

Seretha, business manager

Forms & Supplies

Our forms, supplies, and technology products ensure that you have everything you need to complete the task. We take the guesswork out of the process of ordering checks, tax statements, labels, check readers, and other essential supplies. Clients simply browse through our Forms and Supplies Catalog or visit us online to place their order. And because we process orders from thousands of clients, we are able to pass a direct savings to you. We offer competitive rates for the forms and supplies you use during your daily routine, and we guarantee their ability to work with our applications.

- Tax Forms
- Statements and Envelopes
- Checks, Mailers, and Accessories
- Check scanners, readers, and imaging

"The ACS self-mailers are great! All forms adapt to the system, making the work load a lot easier. The cost is in line with local office supply stores, but ordering from ACS is easier and saves time."

Ouida, business administrator



Fulfillment Services

Count on us to send out your statements and your tax reports monthly, quarterly, semiannually, or annually. Fulfillment Services handles the time-consuming statement mailings for your staff and is a great option when you are having trouble finding the resources to print, sort, stuff, and mail your statements. Our Fulfillment Services also CASS certify your mailing. Simply upload your files through our designated Web site, and we will do the work for you.

- Conserve staff time for other projects
- Eliminate the need to maintain an inventory of statement materials
- Service includes forms, envelopes, printing, stuffing, postage and mailing

Professional Services

We offer Professional Services to troubleshoot and optimize your hardware and network systems. Our Professional Services team has years of experience helping a broad variety of clients solve their unique challenges. We offer a variety of advanced services ranging from remote monitoring of networks to wireless network troubleshooting. Our clients have learned to turn to us first when they have a technical issue or question that may not be directly related to our software yet requires help from someone with a technical background.

"They spent the whole day with us getting our foundation set up. I couldn't ask for better professional support."

Lisa, accountant

Data Services

Data Services offers a variety of options to solve issues as they relate to your actual data and associated files. For example, Data Services often helps new clients save time when converting to our products from another system. They also assist clients with global data changes like area code updates, CASS certification, and merging different databases. Whatever your data needs, our Data Services specialists are here to provide a solution for you.

Training

Many of our clients tell us that they know they could be doing much more with our software, but they want someone to show them how. When you receive training from ACS Technologies, not only do you become skilled with the software, you learn special shortcuts and ways to get the most out of your software. Training is a great solution to save time and is effective with getting new employees up to speed faster than if left to their own resources. ACS Technologies delivers training in a variety of formats, including regional hands-on training schools, customized training, advanced consulting, and frequent online courses.

- Get new staff up to speed quickly
- Learn how to maximize the capabilities of our software
- Receive helpful training materials to reference on the job
- Take advantage of the power of ACS
- Some classes available and archived online

"My advice is, 'Invest in hands-on training.'

Once you get the hands-on training, you can really start rolling."

Valerie, office staff

Convention

Our annual Client Convention, hosted by the Training department, sets ACS Technologies apart. Year after year, our clients come together to learn about the software and related topics like tax code revisions and Web ministry. Not only is it an educational experience, it is a great networking event and an excellent opportunity for staff fellowship outside of the office.

- Take classes to learn more about the applications you use
- Enjoy special events and entertainment
- Visit with on-site support representatives
- Browse the resource center for helpful information
- Connect with people from other organizations

Convention locations:

Walt Disney World Orlando, FL 2006
Grove Park Inn Asheville, NC 2005
Charleston Convention Center, SC 2004
Opryland Hotel Nashville, TN 2003



Client Programs

As a client of ACS Technologies, you are never on your own. Since we opened our doors over a quarter century ago, back when computer technology was still emerging, we have always put the needs of our clients first. In fact, many of our clients remember those pioneering years and have been with us ever since. Long-term relationships are fundamental to our philosophy and represent our steadfast devotion towards providing a complete software, service, and support solution.

We are here to help you and have designed two client programs with varied combinations of benefits like software upgrades, software support, special services, and exclusive discounts. Our well-trained and knowledgeable representatives always provide courteous support, individualized case history tracking, and attentive care. This is our promise and our reputation.

- Free Upgrades
- Unlimited Support
- Special Services
- Exclusive Discounts

"The support offered by ACS is so much better than that of ACS competitors."

Joel, administrator



Preferred Client Program

Within our Preferred Client Program, you receive free software upgrades, access to online support resources, unlimited support, and discounts on additional software purchases, services, and training. All new clients automatically receive the benefits of this program free for 90 days.

Premium Client Program

This expanded, opt-in client program builds upon the benefits in our Preferred Client Program and adds 24/7 unlimited support, a free professional services consultation, \$250 training voucher, and greater discounts on additional software, service, and training purchases.

We look forward to building a lasting relationship with you.

Our Dedication to Our Clients

Schools consistently remind us how we are helping them, and we rely heavily upon communication with our clients to help us create user-friendly products. It is encouraging to know that after all these years our products are still making tasks easier for school administrators and empowering office staff to focus on their vision. Not only is this a testimony of their satisfaction with our products and services, it is a reflection of the growing partnerships we have developed with their goals, finances, and relationships.

Our Success is Based on Yours

ACS Technologies' guiding commitment is to serve its clients by building long term relationships founded on trust, respect, and a thorough understanding of their needs. On average, our Support department personally serves 700 clients a day and over 18,000 people a month. Our success in how we care for our clients is proven by the fact that 70% of our clients have been using our software for longer than 3 years, 50% have been users for more than 5 years and nearly 20% for more than 10 years. We view our employees and our services as integral members of our clients' staff. Because of this, ACS Technologies continues to receive industry recognition for its outstanding dedication to its clients.

1.800.736.7425

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www.acstechnologies.com

ACS Technologies
Empowering your vision.

Read what we have done for our clients online at www.acstechnologies.com/successstories

ACS Technologies makes it easier for your administrative personnel to keep your families informed, active, and connected to your school or daycare, and we would appreciate the opportunity to learn more about your needs and to demonstrate our totally integrated solutions with you.

We're here to help you. Just ask.

"My job is made easier, and ministry leaders can focus on ministry, not administration."
Michael, San Antonio, TX

"Tying all our information together in one system is a big advantage."
Glenn, Washington, DC

"'What do you need?' and 'How can we help you?' is their motto."
Teresa, Tulsa, OK

"We analyzed ACS a lot, liked its flexibility and features - ACS just floated to the top of the competitors."
Randy, Ames, IA

*"Now, we are much more organized and efficient.
We are able to do all of our necessary tasks within one database."*
Brenda, Chattanooga, TN



ACS Technologies™
Empowering your vision.

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