

## *Denomination-Wide Solutions*

*Coordinating ACS Products and Services in Your Office and Beyond*

*How may we help you?*

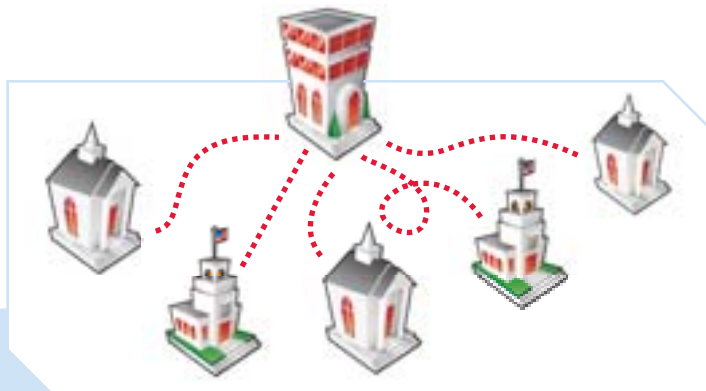
**ACS**Technologies™

ACS Technologies empowers your ministry vision  
by providing the most comprehensive line  
of products and services to your denomination.

## Operational Needs of Denominational Offices

Denominational offices face unique ministry challenges as they reach out to affect the lives of people through churches, schools, and other types of affiliated organizations. And in order to equip your staff in their ministry, the daily responsibilities of the office need to be handled by a trusted source. Only ACS Technologies can completely support the outreach efforts of all the organizations within your denomination and meet the operational needs of your denominational office.

**Denominational offices are faced with the challenge of coordinating information and services throughout a variety of organizations with unique needs and independent data systems.**



### Coordination of Information

A denominational office operates as a multi-purpose hub of ministry, perpetually providing valuable services and information to affiliated organizations, while simultaneously receiving important data from them. Information such as program information, demographics, financial reports, baptismal or conversion statistics, and attendance data flows into the denominational office for its staff to evaluate and identify ministry opportunities. Plus, every organization within a denomination has unique information needs. ACS Technologies can accommodate these variables, adapt to each organization's individual needs, and coach your organizations with best practices used by thousands of similar institutions. As a result, the management of family and statistical data across your denomination gets easier with our products and services in place.

### Coordination of Products and Services

Churches, schools, and other organizations in your denomination are on the front lines of their community and need the right tools, guidance, and instruction to be successful with their ministry. They have their own set of daily tasks that require constant attention and compliance to specific business practices. And like you, a church or school maintains family records, chart of accounts, staff information, and other management-related responsibilities. ACS Technologies can equip your organizations with the right tools so they can actively contribute to your denomination's overall ministry goals.

### Coordination of Ministry Goals

Denominational offices fulfill a unique role and therefore have specialized needs. Not only do they manage the daily operations of their office, they also serve the shared ministry goals of affiliated organizations within their denomination. Fortunately, denominations and their organizations affect people on a regular basis in various, common capacities, like with youth programs or urban ministries. Each starts with similar information like names, addresses, phone numbers, family details, etc., but then they use the information differently depending upon their communication or practical needs. To be more effective in the way a denomination reaches its ministry goals, it is important to manage its information in an efficient way. No other company can help you do this like ACS Technologies.

**ACS Technologies helps your office function effectively and distribute total integrated solutions to every organization in your denomination.**

# Meeting Denominational Needs

## ACS products and services can help your denomination in three major ways:

1. Our integrated applications equip your office, churches, and schools with the best tools to run the business side of ministry more effectively. No other company can offer the same breadth of products and services as ACS Technologies.
2. We provide multiple supportive services to multiply the impact of your denominational office's efforts. ACS Technologies can customize and reproduce specific training and support resources to fit the unique needs of your denomination.
3. Our denominational applications can coordinate the exchange of select data between your office and your organizations automatically. This helps your staff produce up-to-date reports, maintain current staffing positions, and promote your services with targeted mailings.

## Our Products



### Total Integrated Solutions to Fit Your Needs

Your office may choose from a broad variety of integrated applications to manage its financials, staffing, contributions, and Web-related information. Please refer to this list and select the best blend of products for your specific needs. Keep in mind, when your affiliated organizations also use ACS products, you will benefit from the interconnectivity between their solutions and yours.

DENOMINATIONS	CHURCHES	SCHOOLS	
•	•	•	General Ledger
•	•	•	Accounts Payable
•	•	•	Purchase Orders
•	•	•	Payroll
•	•	•	Accounts Receivable
•	•	•	Fixed Assets
•	•	•	People
•	•	•	Organizations
•	•	•	Contributions
•	•	•	Reservations
•	•	•	Special Mailings
•	•	•	Visitation
•	•	•	Access ACS
•	•	•	DataShare
•	•	•	Checkpoint
•	•	•	Attendance
•	•	•	HeadMaster
•	•	•	HeadMaster Plus
•	•	•	HeadMaster Pro
•	•	•	HeadMaster Pro CM
•	•	•	HeadMaster Billing
•	•	•	HeadMaster Online
•	•	•	Report Designer
•	•	•	Mail Modules
•	•	•	Ministry Scheduler
•	•	•	Volunteer Manager
•	•	•	LiveStor
•	•	•	Church Growth Tools
•	•	•	Church Reports
•	•	•	Site Extend
•	•	•	Community Extend
•	•	•	Media Streaming
•	•	•	Online Donations
•	•	•	Online Event Registration
•	•	•	Forms and Supplies

**ACS Technologies provides better ways for denominational institutions to manage information.**

ACS Technologies is uniquely qualified to deliver solutions to your denominational office, and we provide integrated solutions to support the mailing, accounting, development, and staff needs felt by churches, schools, and other types of ministry and parachurch organizations in your denomination. Together, we can help your entire denomination benefit from our time-tested solutions.

### Meeting the Needs of Churches

Churches were our focus back when we began in 1978, and they continue to be at the heart and motivation of all that we currently provide. Today, we serve more churches than any other church management software company, and we would like to learn how we may help the churches in your denomination.

### Meeting the Needs of Schools

Private schools are a natural extension of churches, and we have been serving them for several years. Today, we have a number of outstanding applications to meet their needs and share mutual data with the parent church. Without question, we can help the schools and daycares affiliated with your denomination.

Many other types of ministry and parachurch organizations, like foundations and youth programs, use ACS products because our software fundamentally addresses the unique needs of nonprofit organizations and helps them manage contributions, tax statements, staffing, communication, and donor information.

# The Leadership of ACS Technologies

## Commitment

In an industry where technology and information are constantly changing, it is paramount to identify a reliable source of leadership and trust. ACS Technologies is committed to providing new and improved solutions and is firmly established in its leadership position to bring these solutions to your entire denomination. Unlike other software companies who have come and gone, ACS Technologies has endured, continuing to demonstrate our effective approach for using technology as a ministry tool.

## Experience

Since 1978, we have focused on delivering the best technology, support, and training to the faith-based community. Thousands of personnel begin their day with ACS and don't turn it off until the last vital work of the day is complete. Many of our clients have been with us for decades, and some from the very beginning. Our solutions reflect years of user experience and incorporate the accumulated feedback of administrators, bookkeepers, pastors, faculty, and other nonprofit staff.

## Strength in Numbers

- 20,000+ organizations use our products daily
- 70+ programmers, testers, and development staff
- 80+ support representatives
- 35+ trainers across the country
- 20+ integrated software applications
- 80+ different denominations
- 300+ employees working for you
- 1 company with infinite possibilities



Technology Center (left) and Administration Building (right)

## Innovation

ACS Technologies is also leading the industry by providing faith-based organizations with several Web-based solutions. For example, various staff at organizations throughout your denomination can now go online to edit their Web site, manage member records, view contributions, mark attendance, check student progress reports, or allow families to update their own information. Throughout the years, our products have advanced significantly, and we will continue to introduce new solutions using the latest and greatest technology.

ACS Technologies is the most qualified to help your denomination manage its business and ministry functions. Throughout its history, ACS Technologies has proven its commitment to serve the Church. From earlier platforms and mainframes to DOS, Windows, and now Web-based data, ACS Technologies has faithfully helped non-technical organizations advance through the latest technological innovations. Today, no other company offers the breadth of product solutions and services that ACS Technologies can bring to your office and entire denomination.

## Equipping organizations to:

- Manage financial, staff, family and Web-based information
- Identify and meet important needs
- Communicate more effectively with staff, committees, donors, and families
- Record and track attendance and various spiritual health indicators
- Produce and distribute necessary tax documentation
- Use the Internet to connect data to the denominational office
- Perform their daily operations more efficiently

## The Leadership of Our Solutions

ACS Technologies takes an integrated approach towards managing denomination-wide information by supplying the best available technology and services to your denomination and its organizations.

### Adaptability

ACS Technologies offers flexible solutions to fit the needs of any sized church and school. From small church plants to large, established churches, we provide solutions each step of the way. What's more, organizations can utilize our services to assist them whenever needed. Therefore, instead of occupying your staff with minor calls like a help desk, our employees can become a trusted resource for assistance and support on your behalf.



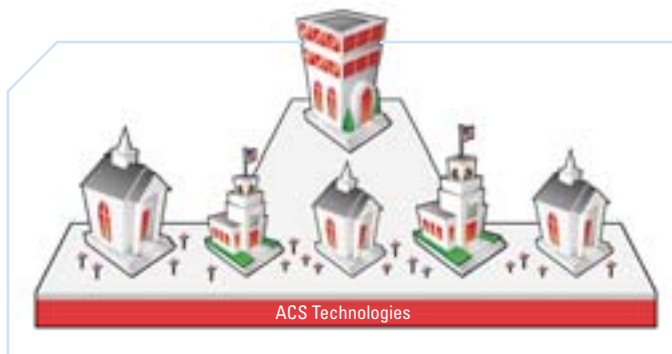
### Diversity

Unlike other vendors, ACS Technologies offers you and your institutions the most diverse options to handle virtually any desired office environment.

- Stand-alone Desktop
- Networked (LAN)
- Terminal Services
- Hosted
- Web-Only
- Web/Desktop Combinations

### Synergy

ACS Technologies provides flexible solutions that accommodate independent data sources and leverage the prevalence of ACS products and services already in use at numerous churches and schools within your denominational region. With ACS Technologies as your membership and financial information foundation, you will naturally benefit from the openness of our applications and the convenient interconnectivity between our solutions. Plus, as more and more of your organizations adopt our leading software, the more efficient your information consolidation and updating process will become, and you will start experiencing new synergies.



### Consistency

Denominations and their organizations interact with people on a regular basis in various capacities. To be more effective in the way they relate with people, it is important to manage their information in a consistent way. No other company can do this like ACS Technologies. We provide a unifying foundation that contains a broad variety of applications to help you and your organizations manage membership, financial, and Web-related information in similar ways yet according to their needs.

### What This Means to Your Denomination

With ACS Technologies, you can be confident that your organizations will have the best software, services, support and resources available to stay focused on their ministry vision. We can also work with you to develop customized solutions to meet your denomination's unique needs. As a result, your staff will touch more lives, improve communication, increase donations, and optimize financial efficiency and compliance with our solutions.

# Form a Technology Partnership with **ACS** Technologies

Coordinate the efforts of your denominational office with our proven technology. Our staff can help you customize and deploy denomination-wide solutions that will improve the overall process of managing family, financial, and program-related information. Not only are we ready to be your technology partner, we are committed to help you minister to the individuals and communities within your reach.



*"We are excited about the future of how parish and denomination products work together and look forward to a long partner relationship with ACS Technologies."*

- Phyllis, Archdiocese

## Denomination-wide Improvements

When you partner with ACS Technologies, your organizations become connected on several different levels. Fundamentally, a networked staff may use different ACS applications to associate different types of information to one, unique membership record. Another connection exists between a denomination and its organizations. When using ACS applications, a denomination can automate an exchange to update select information with its organizations. Your organizations will also be connected to our broad variety of services, training, and support resources. Therefore, whether you are managing a subset of your data, bringing it all together for a report, or running an important fundraising campaign, the built-in connectivity of ACS provides denomination-wide consistency, accuracy, and efficiency.

## Utilize the Latest Software Solutions

ACS applications reflect over a quarter century of development efforts, feature requests, and product enhancements. And with the largest team of developers in the industry, our future is more exciting than our past. Our multi-million dollar Research and Development department will continue to drive our industry-recognized leadership position by producing new versions regularly, and we offer an exclusive Preferred Client Program to enable clients to receive their upgrades automatically as soon as they become available. In addition, we are introducing multiple Web-based applications to help organizations take advantage of the unique benefits the Internet offers.

## Let ACS Serve and Support Your Organizations

When organizations in your denomination use ACS and have technical or procedural questions related to family records or standard accounting practices, we can support them on your behalf. This means your office can stay focused on supporting your ministry instead of becoming a help desk for your organizations. You can count on our well-trained support team to promote your best practices and instruct organizations about how they can use our software to produce the best results possible. We have built the largest support department in the industry, and it continually produces high levels of client satisfaction.



## Standardize Training Resources

In addition to the technical time-saving advantages, your whole denomination can leverage other group-oriented benefits such as training, user groups, and denomination-wide best practices. You could host training sessions for office administrators from organizations in your denomination at your office or some other central location. Individual users could also get together to form user groups and develop best practices to share with others in your denomination. As a result, ACS solutions work together to support your entire denomination's accounting, mailing, development, and staff needs.

## How Our Partnership Serves Your Office

We encourage you to take a look at our solutions and learn why more faith-based organizations select ACS for their office than any other company. If you have questions or are interested in learning more, please contact us. We would be happy to discuss options with you as they relate to your ministry objectives, financial goals, mobilization of resources, and outreach opportunities.

### Getting Started with Solutions from ACS Technologies

Becoming a client is very simple, but it is good to know all your options before making a purchase decision. Here are three easy steps you can take to get started:

#### Step 1. Know Your Options

Our software runs in many different types of business environments, so it is good to select which environment best suits your staff. You may run our applications on stand-alone desktops, local area networks, online via the Web, or in a hosted setting where we maintain the hardware and installations. Simply tell us how you envision using the products, and we can help you get set up.

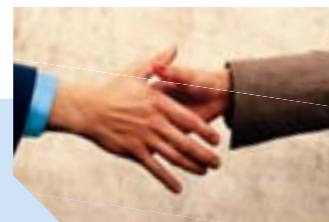
#### Step 2. Pick Your Products

All our products may be purchased independently or grouped together in any combination as a package. Use this document to identify the products that interest you most and give us a call. We offer popular packages, so be sure to ask one of our qualified Sales Consultants about a package that fits your specific situation.

*Note: We can also work with you to customize packages for the organizations you serve. This will standardize the way information is managed, provide a common interface that matches your denominational needs, and offer greater discounts from the collective buying power of your denomination.*

#### Step 3. Select Your Services

Over the years clients have learned to approach our team first when they recognize a technological need. We offer many services to help clients maximize the full potential of our software and perform valuable tasks like converting clients from a third-party system to ACS, providing support, fulfilling tax statements, or solving your hardware challenges.



## How Our Partnership Serves Your Denomination

The impact of your denomination reaches far beyond the daily routine of your office. As the head of a denomination, your churches, schools, and other parachurch ministries look to you for leadership and assistance with their operations.

We would like to partner with you in this process by providing coordinated products and services to your denomination. Our unique strength is that we provide integrated solutions to support the mailing, accounting, development, and staff needs felt by churches, schools, and other types of organizations within your denomination. As your technology partner, we can help your denomination deliver our time-tested solutions to them.

ACS Technologies can provide solutions to simplify information management for your denominational office, and we would appreciate the opportunity to discuss how our denomination-wide solutions can help you and the organizations within your denominational reach.

For more information, please visit  
[www.acstechnologies.com/denominations](http://www.acstechnologies.com/denominations)

How may we help you? Give us a call.

Software: **1.800.736.7425**

Forms and Supplies: **1.800.669.2509**

[solutions@acstechnologies.com](mailto:solutions@acstechnologies.com)

[www.acstechnologies.com](http://www.acstechnologies.com)



How many of your churches use ACS? Ask us. We can look it up for you.

## Centralize, streamline, and simplify all your finances.

When your finances are in order, everything seems to run more smoothly. You know what's coming in, you know what is spent, and you know what is available to meet your ministry needs and goals. ACS Financial Suite provides essential financial insight by accurately managing on-going details about your finances. Your staff will gain control of your financial picture, they will stop chasing pennies, and they may actually start getting home on time.

The ACS Financial Suite consists of six integrated applications that have set the standard for nonprofit financial management software. Its simple, intuitive interface puts you in complete control of items like multiple accounts, designated funds, direct deposits, and even fee-based services. The ACS Financial Suite complies with nonprofit IRS and FASB requirements and provides extensive built-in reporting features to help you produce practically any type of report for your business administrators, committees, boards, audits, or other financial reviews.

### Being good stewards of your finances

- Centrally manage and integrate financial information
- Balance your books on a routine basis without the stress
- Manage your staff's payroll distributions, allocations, and tax liabilities
- Pay your bills on time and monitor spending and purchases
- Organize the collection of assessments or payments for special events
- Document the value of your assets and account for changes



### ACS GeneralLedger™

ACS General Ledger, the backbone of the ACS Financial Suite, centers on maintaining flexibility in record keeping. Clients are able to design a chart of accounts to fit their unique needs. In addition, they can track spending by project and manage multiple checking accounts and funds. ACS General Ledger is the ultimate tool for creating comprehensive budget reports, income and expense statements, and balance sheets. *(Required for the other applications in this suite.)*

- Cash or Accrual standard double-entry bookkeeping
- Built-in integration to Microsoft® Excel® for budget analysis and projection
- Reconcile checks and link accounts to specific departments or committees
- Identify and maximize best revenue sources
- Comply with IRS & FASB requirements more easily
- Customize accounts and funds; standardize chart of accounts

*Microsoft and Excel are registered trademarks of Microsoft Corporation in the United States and/or other countries.*

### ACS Accounts Payable™

ACS Accounts Payable saves you time and coordinates the way your employees pay bills and issue 1099s. You can centrally process your outgoing funds, print checks, store vendor information, and keep track of your invoices. It's your complete check writing and vendor management program.

- Raise the level of accounting accuracy
- Reduce payment processing time
- Attribute payments to specific departments
- Ensure prompt bill payments

Here's what clients are saying about ACS Financial Suite:

*"As a district office for a denomination, we use ACS Financial Suite. It allows me to use the information we get to create reports so my bosses can make their ministry decisions. I would highly recommend ACS to another denominational office because it is a complete package. It has everything. We have General Ledger, Accounts Payable, Accounts Receivable and they integrate with our People module. It has everything a denominational office would need. It has the tools they need to do reports, and I highly recommend it."*



- Rose, district office

### ACS **PurchaseOrders**<sup>™</sup>

ACS Purchase Orders takes common processes and procedures to the next level by providing practical steps for managing spending. It automates your organization's cash-flow planning to help prevent overspending. You can easily crosscheck and reference your purchases and coordinate payments with ACS Accounts Payable.

- Ensure accurate and on-budget spending
- Control all out-going expenses
- Automatically approve requests up to a certain amount
- Track PO numbers and payee information

### ACS **Payroll**<sup>™</sup>

ACS Payroll handles the special compensation needs of your staff. From retirement accounts to insurance, ACS Payroll saves valuable time and avoids confusion by handling various types of payroll procedures within one centralized solution. It accommodates multiple cost centers to ensure pay is charged to appropriate areas. You'll have everything you need to pay your employees with consistency and accuracy.

- Track all employee information including vacation and sick time
- Pay via printed checks or direct deposit
- Print W-2s, 941s, and other payroll reports
- Customize any additions or deductions to pay

### ACS **AccountsReceivable**<sup>™</sup>

ACS Accounts Receivable keeps your office financially proactive by managing all your incoming payments. It uses process automation to produce batch invoices and enables you to create unlimited revenue centers and connect income to specific accounts. Your staff may also set up unlimited charge items and customize the billing frequencies for more flexible and reliable billing.

- Fast and accurate billing
- Produce receipts on demand
- Create an unlimited amount of custom billing codes
- Define revenue centers and tie them to income accounts



### ACS **FixedAssets**<sup>™</sup>

ACS Fixed Assets is a central inventory system that manages the acquisition, depreciation, and maintenance of your organization's equipment and valued property. It tracks specific asset details and is used for asset planning, documenting insurance claims, and supporting good stewardship principles.

- Monitor asset values
- Calculate depreciation
- Interface with scanners and bar code labels
- Keep track of valuable equipment

Please call 1.800.736.7425

## Organize, understand, and build relationships with people.

People are at the heart of what you do. From an address to a phone number to the amount written on a check, you deal with people-related information on a daily basis. Your denomination ministers to people from many different backgrounds, organizations, and walks of life. ACS Technologies provides software solutions that serve the relational needs of denominations, beginning with quality information about the people it touches. By partnering together, we can continue to accomplish meaningful work and make a positive difference in our world.

### Establish meaningful relationships using the ACS People Suite™

- Manage donor and donation information
- Communicate more effectively with your staff, board members, and organizations
- Record and observe various spiritual health indicators
- Discover needs that can be met through your office
- Produce and distribute necessary tax documentation
- Access your organization's people-related information online
- Easily observe trends across churches and schools in your denomination



### ACS People™

ACS People is the foundation of all your people-related information. From church staff to regional contacts, it keeps you up to date with the myriad of details about the people your denomination touches. ACS People stores all your important contact information. Your staff can use it to produce reports and manage addresses, communications history, giving records, and other customized pieces of information. *(Required for the other applications in this suite.)*

- Maintain a master list of names and avoid double-entry of data across products
- Define fields according to your denomination's own terminology
- Link multiple pieces of information to one record



### ACS Organizations™

ACS Organizations helps denominational offices store data about their individual churches, schools and affiliated organizations. It tracks statistical information about these entities, their staff, various lay leader positions, and where they fit into the overall structure. ACS Organizations aggregates your data together, so you can generate comprehensive directories, produce comparative reports and graphs, follow trends, and communicate to the right people.

- Customize over 200 statistical entry fields to store desired staff/organization details
- Quick-click graphing of statistical history over multiple years
- Record staff for each year and keep history for reference
- Create reports with statistical data by organization or by year

Here's what clients are saying about ACS People Suite:

*"As a denominational office, ACS has allowed us to lead 450 churches with approximately 1,400 ministers and it allows us to track things such as statistics, contributions, various or important pieces of information that we need regarding those churches and regarding those ministers.*

- Judy, denominational office



## ACS Contributions™

ACS Contributions enables your office staff to enter contribution information quickly and accurately. Its unmatched flexibility accommodates a broad range of giving plans and tracks all your giving records, histories, and progress towards fulfilling pledges and assessments. All entries may include information about preferred fund allocation, pledge periods, special projects, or other donation details in a way that complies with IRS regulations. ACS Contributions also produces year end statements, giving record reports, pledge cards, and charitable tax reports.

- Allocate funds to particular needs or accounts in ACS General Ledger
- Provide easy to understand tax statements
- Produce reports that are uniquely developed for denominational offices

## ACS Visitation™

ACS Visitation is a comprehensive contact relationship management tool that helps you reach out and connect with the people you hope to affect. For example, it enables you to build responsive relationships with church staff, school administrators, or lay leaders and keeps your ministry proactive and personal. Simply schedule personal follow-ups with anyone in your database and provide their information to the individual assigned to the task. ACS Visitation is also ideal for development campaigns.

- Assign staff to follow-up with contacts in your ACS database
- Implement multi-step projects all at once
- Track responses and progress of tasks

## ACS Reservations™

ACS Reservations makes it easier to host and lead scheduled activities. It tracks registrations and centrally manages event information to help your office organize all the details and produce various reports. With ACS Reservations, you'll spend less time chasing down the details and more time enjoying the actual event.

- Set up one-time or recurring events easily
- Store key details by event and by person
- Handle multi-item fees, discounts and attendance caps

## ACS Special Mailings™

ACS Special Mailings helps you track key contact information for anyone who is not directly associated with your denomination, yet is someone with whom you stay in touch. For example, you can use it for direct mail campaigns and to communicate with local area pastors, other nonprofits, media contacts, or to invite a targeted community to special musical or outreach events.

- Create, organize and manage unlimited group lists
- Add, delete, move, or copy names to multiple lists
- Distribute to select lists, partial lists, or individuals

## Get Online Access to Your Data

### Access ACS™

Access ACS is a special Web-based application that connects you to important ACS People Suite data whenever you are outside of the office - either on the road or at home. It enables your office staff to update records online and perform various other tasks with your information. In other words, your staff may use the Internet to connect to important information any time.

- Connect with fully secure (SSL) options, plus define user-level security
- Run reports, send group emails, and print labels
- Record outreach details and lookup contribution statistics

## Synchronize Data Over the Internet

### DataShare™

DataShare facilitates the flow of valuable information between a denomination and its affiliated churches. It gathers available member information from your churches and schools and then consolidates it in one place where it can be reviewed, compared, and exported – even to third-party applications. With DataShare, you will always have up-to-date mailing information for the development campaigns, denominational newspapers, letters, and various other mailings.

- Stay in synch with the data at your churches using the Internet
- Produce denomination-wide reports
- Automate the process of gathering and updating membership records

## Companion Products

These products work in conjunction with the ACS product line.

### ACS ReportDesigner™

ACS Report Designer puts you in complete control of the reporting process and the final format of your reports. It includes many popular pre-designed report templates, but its flexibility supports even the most advanced reporting requirements. ACS Report Designer is the ultimate reporting tool for creating, sharing, and producing the exact reports you need with information from other ACS products.

- Design, format, and include graphics in any report
- Preview reports as you build; print when you get it just right
- Combine information from multiple ACS products

### ACS VolunteerManager™

ACS Volunteer Manager helps denominational offices track and develop volunteers by easily identifying an individual's skills, abilities, and background and then matching them with appropriate opportunities. This is an exciting program designed to meet your ministry goals and staffing opportunities. ACS Volunteer Manager assures volunteers are placed in suitable areas, offering an atmosphere for happier people, stronger commitments, and greater progress towards ministry goals. (It integrates with your ACS People Suite database.)

- Profile volunteer opportunities and match the right volunteer with the right opportunity
- Track volunteer hours and apply hourly rates if needed
- Customize reporting by individual or by position
- Define steps or processes required to fill a position

### ACS MinistryScheduler™

ACS Ministry Scheduler helps your staff avoid schedule conflicts and double-bookings by centrally managing multiple calendars, events, and facility reservations. It synchronizes information about your equipment, resources and facilities automatically and provides insight into when and what is being used for any given timeframe. ACS Ministry Scheduler coordinates the details, so you can focus on the ministry aspect of your events.

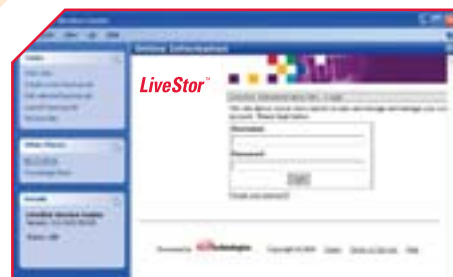
- Create, distribute, and share information across multiple calendars
- Output calendars to the Web, PDA, or Access ACS
- Coordinate multiple events, activities, equipment, people, and facilities



### LiveStor™

ACS LiveStor is a remote backup application, meaning it protects your valuable data by archiving important files online automatically according to whatever schedules you set. All files are securely transferred over the Internet and stored on our remote servers. LiveStor safeguards your data and prepares your organization to deal with computer failures, weather disasters, staff oversights, and other problems that put your information at risk.

- Backup your important data files in a secure, remote location
- Schedule backup jobs to run automatically so you'll never forget
- Restore your data in the event of hardware damage, a virus, power outages, etc.
- Maintain full use of your computer while backups are executing



Here's what clients are saying about ACS:

*"We have been with ACS for 15 years, and we have found the program of ACS to be exactly what we need in getting our work done most effectively and most efficiently. We are a small organization as far as office staff, and we could not do the work that we do if it were not for ACS. You are the 'Wind Beneath Our Wings'. We do appreciate all the technology that is available to us because our entire program rests upon that: all the mailings, all the information, and all of the budget needs depends on ACS, and we are grateful for the programs that you have provided for us."*



- David, denominational association



ACS CASS It! provides your office with the tools to CASS certify mailing addresses and qualify for postal discounts. It meets USPO requirements for address verification and enables you to update your CASS certification with each mailing. ACS CASS It! is especially helpful for organizations that are growing and frequently adding new names.

- Prints Form 3553 to take with your bulk mail form to the US Post Office
- Suggests alternate street/address information to help make corrections
- Certifies addresses from ACS People, Organizations, and Special Mailings



ACS Max It! increases your organization's bulk mail capability. It presorts mailing addresses to meet USPO requirements for additional bulk mail discounts and saves you time by calculating, completing, and printing all required postal documentation. ACS Max It! organizes your large mailing projects and reduces the overall cost of your communication.

- Works in conjunction with your ACS database and CASS It! to give you maximum savings
- Automatically analyzes each mailing to determine the lowest cost method
- Performs the required USPO sorts and prints the appropriate form

## ACS Mail Modules

ACS CASS It!, ACS Max It!, and ACS Max It! for Periodicals help you sort through postal regulations and prepare the right documentation to take advantage of bulk mail discounts, ultimately saving you time, effort, and money.



ACS Max It! for Periodicals works in conjunction with ACS Max It! to calculate postage discounts and prepare postage paperwork for the bulk mailing of periodicals. Periodicals are subscription mailings such as newspapers, magazines, and other periodical publications whose primary purpose is transmitting information to an established list of subscribers or requesters. Periodicals are authorized under a special permit and sent regularly at a stated frequency (at least four times a year).

## EXTENDplatform™ [www.extendplatform.com](http://www.extendplatform.com)

Web sites are a standard mode of communication for all types of organizations, and they are increasingly more important for mission-oriented organizations that are trying to impact lives in a culture where computer use is as natural as using the telephone.

- Confidently direct people to your Web site for information
- Easily keep all your online information current
- Empower your staff to edit your Web site anytime from virtually anywhere
- Provide your local community with information about your faith online
- Give staff and select individuals access to special information on private pages
- Provide email addresses to your staff and board
- Integrate Extend with your ACS data and Access ACS



*"Our goal is for our Web site and community site to become a resource to our churches. By providing lots of information online, we can give churches a choice of content for them to place on their individual sites to meet their specific needs."*

- Chris, state convention

ACS Extend Platform™ enables your office to manage a professionally-designed Web site easily and to distribute Web site building tools to the organizations in your denomination. Extend will help your denomination build an impressive online community that reaches the world with a compelling message and ministry. And depending upon your needs, there are several options to help you provide the content, functionality, and applications you need.

Additional services available with Extend:

- Bulk Emailing
- Media Streaming
- Online Donations
- Online Event Registration
- Custom Services

Custom Services include:

- Site Planning to help you consider your options and use best practices
- Graphic Design for a branded look and feel
- Content Porting to move your current content into Extend
- Custom Development for any special interactive needs
- Networking multiple sites to share content and designs with multiple organizations

Extend is Web-based and does not require advanced technical skills or a programmer, so an organization can involve an in-house team to update the information on their site without jeopardizing the way it looks. Be sure to ask us about how we can help improve your denominational presence online.

## Services

ACS Technologies' services are setting the standard for quality, ability, and scope within our industry. As a result, more and more clients are learning to approach our team first whenever they recognize a technological need. Our services will ensure your ability to maximize the full potential of the technologies we've developed as well as some of the related office operations like fulfilling tax statements, writing payroll checks, configuring your network architecture, facilitating data conversions, and solving other hardware challenges.

### Forms & Supplies

We take the guesswork out of the process of ordering checks, tax statements, labels, check readers, and other essential supplies. Clients simply browse through our Forms and Supplies Catalog or visit us online to place their order. We offer competitive rates for the forms and supplies you use during your daily routine, and we guarantee their ability to work with ACS applications.

- Tax Forms
- Statements and Envelopes
- Checks, Mailers, and Accessories
- Check scanners, readers, and imaging



*"We have benefited in a number of ways with our support. Now, we are able to bring in a trainer for a week and all of the parishes can come together to receive training all at a nominal cost. This is very cost effective and efficient because many of the parishes don't have the funding for travel to go to seminars all over the country, we can just conduct it here locally. That way, our staff can receive consistent training and keep up to date with the latest upgrades. It has been fantastic for us!"*

- Phylliss, Archdiocese



### Training

Many of our clients tell us that they know they could be doing much more with our software, but they want someone to show them how. When you receive training from ACS Technologies, not only do you become skilled with the software, you learn special shortcuts and ways to get the most out of your software. ACS Technologies delivers training in a variety of formats, including regional hands-on training schools, customized training, advanced consulting, and frequent online courses.

- Get new staff up to speed quickly
- Learn how to maximize the capabilities of our software
- Receive helpful training materials to reference on the job
- Take advantage of the power of ACS
- Some classes available and archived online
- Annual client convention

### Fulfillment Services

Count on us to send out your donor tax statements and reports monthly, quarterly, semiannually, or annually. Fulfillment Services is a great option when you are having trouble finding the resources to print, sort, stuff, CASS certify, and mail your statements. Simply upload your files through our designated Web site, we will do the work for you.

### Professional Services

We offer Professional Services to troubleshoot and optimize the hardware and network systems where you run your ACS applications. Our Professional Services team has years of experience helping a broad variety of clients solve their unique challenges. We offer a variety of advanced services ranging from remote monitoring of networks to wireless network troubleshooting. They are the first option our clients turn to when they have a technical issue or question that's not directly related to our software.

### Data Services

Data Services can help new clients save time when converting to ACS from another system, and they can assist clients with global data changes like area code updates, CASS certification, and merging different databases. Whether you are attempting to move data from one database to another or hoping to add clarity to complicated data, our Data Services specialists are here to provide a solution for you.

Here's what clients are saying about ACS Services:

*"Customer service is tremendous. They make me understand that every question is a good one, and if they do not know the answer, they find someone who will and they get us the help. Support is the only way to go with a system like this because there are so many changes and so many things that we do not know about. I would recommend support at the top level for everyone that gets on ACS and ACS is doing it right, I have to say from the top down, they are doing it right. It is tremendous! Customer support is topnotch!"*

-Janet, synod office



## Client Programs

Since we opened our doors over a quarter century ago, back when computer technology was still emerging, we have always put the needs of our clients first. In fact, many of our clients remember those pioneering years and have been with us ever since. Long-term relationships are fundamental to our philosophy and represent our steadfast devotion towards providing a complete software, service, and support solution.

ACS clients are never on their own. We are here to help you and have designed two client programs (Preferred or Premium) with varied combinations of benefits like software upgrades, software support, special services, and exclusive discounts. Our well-trained and knowledgeable representatives always provide courteous support, individualized case history tracking, and attentive care. This is our promise and our reputation.

- Free Upgrades
- Unlimited Support
- Special Services
- Exclusive Discounts

### Preferred Client Program

Within our Preferred Client Program, you receive free software upgrades, access to online support resources, unlimited support, and discounts on additional software purchases, services, and training. All new clients automatically receive the benefits of this program free for 90 days.

### Premium Client Program

This expanded, opt-in client program builds upon the benefits in our Preferred Client Program and adds 24/7 unlimited support, a free professional services consultation, \$250 training voucher, and greater discounts on additional software, service, and training purchases.



We look forward to building a lasting relationship with you.

## Our Dedication to Our Clients

Faith-based organizations consistently remind us how we are helping them, and we rely heavily upon communication with our clients to help us create user-friendly products. It is encouraging to know that after all these years our products are still making tasks easier for business administrators and empowering office staff to focus on their ministry and vision. Not only is this a testimony of their satisfaction with our products and services, it is a reflection of the growing partnerships we have developed with their ministries, their finances, and their relationships.

## Our Success is Based on Yours

ACS Technologies' guiding commitment is to serve its clients by building long term relationships founded on trust, respect, and a thorough understanding of their needs. On average, our Support department personally serves 700 clients a day and over 18,000 people a month. Our success in how we care for our clients is proven by the fact that 70% of our clients have been using our software for longer than 3 years, 50% have been users for more than 5 years and nearly 20% for more than 10 years. We view our employees and our services as integral members of our clients' staff. Because of this, ACS Technologies continues to receive industry recognition for its outstanding dedication to its clients.

ACS Technologies makes it easier for your office personnel to serve, communicate, and stay connected to updated information, and we would appreciate the opportunity to learn more about your needs and to demonstrate our totally integrated solutions with you.

**We're here to help you. Just ask.**

*"My job is made easier, and ministry leaders can focus on ministry, not administration."*

Michael, San Antonio, TX

*"Tying all our information together in one system is a big advantage."*

Glenn, Washington, DC

*"'What do you need?' and 'How can we help you?' is their motto."*

Teresa, Tulsa, OK

*"We analyzed ACS a lot, liked its flexibility and features - ACS just floated to the top of the competitors."*

Randy, Ames, IA

*"We made a decision to go with the best of breed in each area of technology - we went with IBM for our technology equipment, Minolta for our laser copies, HP for our printers - and ACS for our church management software."*

Debra, Cambria Heights, NY



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Empowering your vision.

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